

Chao, Diana (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Tuesday, September 24, 2019 5:24 PM
To: grevering.sph@gmail.com
Cc: Chao, Diana (CI-StPaul)
Subject: RE: FW: 2211 Benson Ave - Waste Management - Legislative Hearing Request

Follow Up Flag: Follow up
Flag Status: Flagged

Thanks for the quick response Mary!

cs

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Tuesday, September 24, 2019 5:04 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: 2211 Benson Ave - Waste Management - Legislative Hearing Request

Think Before You Click: This email originated outside our organization.

Chris,
Please see update from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Tuesday, September 24, 2019 4:50 PM
To: grevering.sph@gmail.com
Subject: RE: FW: 2211 Benson Ave - Waste Management - Legislative Hearing Request

I have a vacation hold file from Berquist's and there is a form in it from Richard Anderson. He was requesting a hold from 1.1.19 to 6.30.19 – not sure why it didn't come over from Berquist on their set up notes that this was on vacation hold. I will credit back his account and have that balance removed from the St Paul Holding account – if the city wants to remove it on their end.

Mary Patch
WM

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, September 24, 2019 4:35 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: 2211 Benson Ave - Waste Management - Legislative Hearing Request

Mary,
Please see City request below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Sent: Tuesday, September 24, 2019 4:34 PM

To: grevering.sph@gmail.com

Cc: Chao, Diana (CI-StPaul) <Diana.Chao@ci.stpaul.mn.us>

Subject: FW: 2211 Benson Ave - Waste Management - Legislative Hearing Request

Please sent to WM? Thanks!

cs

From: Chao, Diana (CI-StPaul)

Sent: Tuesday, September 24, 2019 2:22 PM

To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: 2211 Benson Ave - Waste Management - Legislative Hearing Request

Hello Greg,

2211 Benson Ave submitted the following request for a legislative hearing:

"I submitted a service hold request to Berquist garbage haulers, and Waste Mgmt. took over in April 2019 for Berquist routes and must have billed me when i should not have been billed until June 30th due to the service hold request being submitted to Berquist to start Jan. 1, 2019."

Does WM have any service hold records from Berquist? Should the City remove this assessment?

Please let me know. Thanks!



Diana Chao

Solid Waste Programs Specialist

Saint Paul Public Works

25 West 4th Street

800 City Hall Annex

Saint Paul, MN 55102

P: 651-266-6216

diana.chao@ci.stpaul.mn.us

The Most Livable
City in America



Recycling is a good thing. Please recycle any printed emails.