#1840988 CORRECTION: 924 Iglehart Ave - Q1 2026 Billing Adjustment - Cart Count

Submitted	Received via	Requester
May 26, 2026 at 1:46 PM	Side conversation	Dan Krocheski - ADZ Urban Rentals LLC <adzurbanrentalsllc@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Other Telephone	Other Name	Ward
-93.13928,44.94928	924 Iglehart Ave, St. Paul, Minnesota, 55104	No	16127036093	Dan Krocheski	Ward 1

Do you need an interpreter?	Please select the reason you are contacting the solid waste team	Billing Year
No	Billing or Assessments	2026

What is your billing or assessment question?	What were you charged for?	Total time spent (sec)	Time spent last update (sec)
Extra Charges on My Bill	Extra Carts	186	94

Intent	Intent confidence	Language	Language confidence	Sentiment	Sentiment confidence
Billing::Wrong charge::Incorrect amount charged	High	English	High	Neutral	High

Adjustment Approved	Original Amount Billed	Reason for adjustment	New Amount Billed	Billing Quarter
Yes	177.09	Incorrect Cart Count	94.40	Quarter 1 (January 1 – March 31)

Jillian Barden May 26, 2026 at 1:46 PM

adjustment for Q1

From: Melanie (Public Works Garbage) <garbage@ci.stpaul.mn.us>
Date: Fri, May 22, 2026 at 2:24 pm
We were billing for 35(2) but PO reports 35(1) at property. Enrolled them in Cart Sharing. Added to Q2 Corrections to Base. Jillian Barden Please adjust Q1 and Q4 bills and let PO know new amounts.

Jillian Barden May 26, 2026 at 1:48 PM

Hello Dan,

Thank you for reaching out about your garbage invoice. I have investigated your concern and corrected the error. This will be reflected on the assessments website within a week. Overpaid amounts are not automatically refunded; they are applied as a credit to the next garbage invoice. If you prefer a refund, please contact the Assessment Department at 651-266-8858 or ofs-assessments@ci.stpaul.mn.us

The corrected amount can be viewed and paid at stpaul.gov/assessments

- Original Invoice Amount: $165.38
- Corrected Invoice Amount: $82.69

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste
651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

Jillian Barden May 26, 2026 at 1:51 PM

Hello Dan,

I did not include the charges for the extra bags on the previous email. Please see the updated amounts below. Thank you for reaching out about your garbage invoice. I have investigated your concern and corrected the error. This will be reflected on the assessments website within a week. Overpaid amounts are not automatically refunded; they are applied as a credit to the next garbage invoice. If you prefer a refund, please contact the Assessment Department at 651-266-8858 or ofs-assessments@ci.stpaul.mn.us

The corrected amount can be viewed and paid at stpaul.gov/assessments

- Original Invoice Amount: $177.09
- Corrected Invoice Amount: $94.40

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste
651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage