

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, August 3, 2020 2:07 PM
To: Haas, Sarah (CI-StPaul)
Subject: RE: Unoccupied Dwelling Form goes with 963 Como email

That's fine. Thanks! It looks like I should remove the late fees for Q2 2020 then. I will also get a file entered for Q2 2020 legislative hearings.



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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From: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Sent: Monday, August 3, 2020 2:04 PM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: Unoccupied Dwelling Form goes with 963 Como email

The bills were not sent to the primary tax address because the city failed to provide the updated address via a work order to the garbage hauler.

The property was unoccupied at the time of purchase (not officially) and remained so during the assessment period. The woman did not fill out a UDRF or register it vacant with the county or city. She did not know there was service because she never received a statement or notice of non-payment. They were sent to the site address not the official mailing address due to the lack of a work order (or update by resident to garbage hauler).

She had no idea she had service until she received the city's notice.

Does that clear it up? If not I'll call ya before I head out. I'm really trying to focus on the hauler update as it's pretty late.

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, August 3, 2020 1:55 PM
To: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: RE: Unoccupied Dwelling Form goes with 963 Como email

Thanks! I have that email.

You did state that you thought that it was the city's fault. Could you call me when you get a chance and explain that? I was having some trouble understanding why since I am not as familiar with the hauler report.



Clare Pillsbury

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From: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Sent: Monday, August 3, 2020 1:53 PM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: Unoccupied Dwelling Form goes with 963 Como email

I did not! Good catch. Chris said she won't win, but believe the whole thing should have been removed as it was the city's fault. I'll forward my other email on it...or do you have that?

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Monday, August 3, 2020 1:28 PM
To: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: RE: Unoccupied Dwelling Form goes with 963 Como email
Importance: High

Thank you Sarah!

Were you able to contact Lynn and Tanya about removing the late fees for the assessment? It looks like the assessment is the same. Its totally fine if you didn't, I just want to make sure I am up to date on this assessment complaint 😊

I will look into this more and follow up with the resident once I hear back from you.



Clare Pillsbury

Management Assistant I

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From: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Sent: Wednesday, July 22, 2020 9:18 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: Unoccupied Dwelling Form goes with 963 Como email

From: Haas, Sarah (CI-StPaul)
Sent: Wednesday, July 22, 2020 9:17 AM
To: MICHELLE SCHUMACHER <dmschumacher@msn.com>
Subject: RE: Unoccupied Dwelling Form

Michelle

In about a week or two you will receive a new notice that will provide you with a date for a legislative hearing (the phone hearings we discussed). At that time you can contact Clare Pillsbury in our office or fill out an online request for a hearing. You'll be able to present your information and the hearing officer will decide if the amount is removed or remains. They are not yet scheduling the appeals for Q2 2020 yet, as they are still processing Q1 2020...there is a bit of a lag to allow for proper noticing etc.

Thanks
Sarah

From: MICHELLE SCHUMACHER <dmschumacher@msn.com>
Sent: Wednesday, July 22, 2020 9:02 AM
To: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: Re: Unoccupied Dwelling Form

Think Before You Click: This email originated outside our organization.

Thank you Sarah for getting back to me. How do I further appeal that amount? I had never received a bill, or I would have cancelled it sooner. No trash has ever been picked up...not even sure if there is a can there. Struggle that they are still charging me. Should I call Advanced Disposal?

Thanks!

Michelle Schumacher

Cornerstone Renovations
651-337-2217

Michelle@CornerstoneRenovationsMN.com

[Website](#)

From: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Sent: Wednesday, July 22, 2020 8:21 AM

To: MICHELLE SCHUMACHER <dmschumacher@msn.com>

Subject: RE: Unoccupied Dwelling Form

Michelle

I did find out that we can remove the late fees for the trash bill that has been posted to the city assessment site, but can't remove the entire amount. I will process that decrease this week and the updated amount due should be available by next Monday.

I've also sent this form in to be processed ASAP.

Please let me know if I can assist with anything else.

From: MICHELLE SCHUMACHER <dmschumacher@msn.com>

Sent: Tuesday, July 21, 2020 2:50 PM

To: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>

Subject: Re: Unoccupied Dwelling Form

Think Before You Click: This email originated outside our organization.

Hi Sarah,

Here is the form filled out. Please let me know if you need anything else.

Thanks!

Michelle Schumacher

Cornerstone Renovations

651-337-2217

Michelle@CornerstoneRenovationsMN.com

[Website](#)

From: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>

Sent: Tuesday, July 21, 2020 2:35 PM

To: dmschumacher@msn.com <dmschumacher@msn.com>

Subject: Unoccupied Dwelling Form

Michelle

I forgot to include that to put a hold on the account moving forward (earliest effective date is 8/1 if received by 7/31), please fill out and return the attached form.

Thanks

Sarah Haas

Solid Waste Specialist



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