

## Vang, Mai (CI-StPaul)

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**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Wednesday, September 2, 2020 9:21 AM  
**To:** Vang, Mai (CI-StPaul)  
**Cc:** Moermond, Marcia (CI-StPaul); Zimny, Joanna (CI-StPaul)  
**Subject:** FW: FW: 679 HOYT AVE W - (Q1 2020) Assessment Error/Complaint Inquiry

Good morning Mai! Can you do an amended Resolution to Delete Council decision for a Quarter 1 2020 Assessment at 679 Hoyt Avenue? The assessment just needs to be reduced to \$66.17. This is due to the fact that the property owner's 64-gal cart was swapped out for a 35-gal cart with EOW service on January 27, 2020.

Thank you!



### Clare Pillsbury

#### *Management Assistant I*

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102

**P:** 651-266-8862

**F:** 651-266-6222

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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**From:** grevering.sph@gmail.com <grevering.sph@gmail.com>  
**Sent:** Wednesday, September 2, 2020 8:37 AM  
**To:** Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: FW: 679 HOYT AVE W - (Q1 2020) Assessment Error/Complaint Inquiry

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update from Mary.

### *Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Wednesday, September 2, 2020 8:35 AM

To: 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
Subject: RE: FW: 679 HOYT AVE W - (Q1 2020) Assessment Error/Complaint Inquiry

Sorry, I forgot to put in the service change credit for 1<sup>st</sup> Qtr 2020 - so her new balance owing for this quarter would be \$66.17 (I adjusted for the late fee change also).

8453863	01/05/20	MISC TAX	INV T1A	6.59	6.59
8453863	01/05/20	MISC TAX	INV T1I	18.92	25.51
8453863	01/05/20		INV 06A	67.56	93.07
8453863	01/28/20	FIN CHRG	FIN LPR	4.65	97.72
8453863	02/26/20	FIN CHRG	FIN LPR	4.65	102.37
8453863	03/26/20	FIN CHRG	FIN LPR	4.65	107.02
8453863	04/03/20	ST PAUL BAL	PMT MSC	107.02	.00

Here is the new owner for the 32 gal trash cart  
642639 DAMAR 1/31/20 8:00 DEL COM 32 GAL TOTER LIMITED REL Y

Marguerite has only made two payments since this started in Oct 2018 and they were in June of this year.  
8525386 06/16/20 ONLINEPMT PMT SLB 57.60 - which paid for 2<sup>nd</sup> Qtr 2020  
Unapply 06/30/20 ONLINEPMT PMT SLB 57.60 57.60- which paid for 3<sup>rd</sup> Qtr 2020

Mary Patch

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From: [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
Sent: Tuesday, September 1, 2020 5:05 PM  
To: Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
Subject: [EXTERNAL] FW: 679 HOYT AVE W - (Q1 2020) Assessment Error/Complaint Inquiry

Mary,  
Please see attached and information below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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From: Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
Sent: Tuesday, September 1, 2020 2:36 PM  
To: [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
Cc: Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
Subject: 679 HOYT AVE W - (Q1 2020) Assessment Error/Complaint Inquiry

Please forward to Waste Management:

**Property Address & PID:** 679 HOYT AVE W (PID: 232923140195)  
**Property Owner:** MARGUERITE DESPAIN  
**Phone Number or Email:** [margiedespain@yahoo.com](mailto:margiedespain@yahoo.com)  
**Pending Assessment Amount:** \$107.02  
**Quarter Pending Assessment is For:** Garbage Service Medium Cart Weekly; 3 Late Fees; Jan 1-Mar 31 2020

**Summary of Issue:** Property owner stated that they paid their Quarter 1 2020 invoice and that it should not have been assessed. **Please provide invoice and payment history for the account from Q4 2019 – Q2 2020.**

In addition, the city requested on January 27, 2020 that the 64-gal cart be switched out for a 35-gal cart (see attached email). Was this done? **If so, please provide the date that the 35-gal was delivered and the credits that were applied the following quarter.**

**As this is a time sensitive issues, please respond by Thursday at 4:30 PM.**

Thank you!



**Clare Pillsbury**

***Management Assistant I***

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102

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