

923 Lincoln Ave

To: Hearing Officer St Paul City Council

Oct 3 2019

RE: invalid garbage bill of \$211.01



Mr. Daniel P. Halvorsen
923 Lincoln Ave.
Saint Paul, MN 55105-3149

651 413 1510

Pls be advised of the following:

For

1As a resident of the Crocu Hill neighborhood, I am very grateful for the new organized Trash system. The neighborhood is now much cleaner, more quiet, and less Harmful to our roads and alleys.

2Pls be advised that I never received a garbage bin until 2 Oct2019 despite asking For a bin on three occsions--as follows:

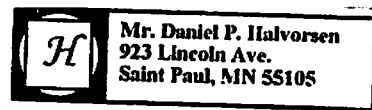
13 May 2019 phoned Joe Kirby and requested a bin
20 May sent a letter to Waste Management in Phoenix Arizona (see attached)
24 July 2019 spoke to Joe Kirby again and requested a bin
19 Sept spoke to Alisha in customer service 651 266 5672 and requested help
She admitted that there are things that are "all screwed up" I 26 Sept Chris Swanson called to discuss matter 651 266 8897 and requested a bin
1 Oct 19 a bin was delivered to my residence

I am age 77 and live alone in a two-condo converted duplex. I have a long history of Serious recycling and composting waste. As a result I have almost no garbage. What little garbage that I have disposed of (meat and chicken packaging) with The help of my brother in law in Fridley--whom I visit weekly.

Summary: I will be happy to begin paying a garbage collection fee now that I have a Garbage bin--beginning 1 Oct 2019. I consent to this as a community obligation. However, since Waste Management never provided me with any service prior to 1 Oct 2019, I have no financial obligation whatsoever to Waste Management--Because they never provided a service to me prior to Oct 2019.

Dan Halvorsen

20 May 2019



651 413 1510

Waste Management
PO Box 42390
Phoenix Ar 85080

Re: account 500 441 704
Cust ID 218064943007

Dear Sirs:

First of all, let me express my appreciation that the city of St Paul has converted To an "organized garbage pickup system". I have wanted such a system for Years. Since your company became involved, there have been noteable Decreases in large truck traffic and related noise and pollution In our neighborhood. I wish the best for your company and hope that It will flourish.

Re the present bill, your company has never provided me with a Garbage bin--in spite of the fact that on 18 19 April, I left two Messages with yhour employee "Angela" 888 960 0008 But received no call -back. I also spoke by phone with the city of St paul liaison person named Joe Kirby 651 266 6103 on 13 May Requesting a bin and explained the present problem--but have not received Any report of any activiety on his part to date.

The point of this matter is this: your company could not have provided me with any Garbage services to date ebcause you have never given me a bin. I will be happy to begin payements as soon as you provide me with a bin. As a a simple matter of commercial law, when no service or product is Provided, no payment is due. You must therefore dismiss this bill Because no services were provided to me during the time that is Mentioned in the bill due to ~~my~~ your administrative error.

Let me also state that I have been a fanatical recycler for most of my life. I am a single, 76 year old male who wastes almost nothing--depending on My compost heap and my recycling service for my garbage removal Needs. However, I also realize that I have a civic duty to my community To cooperate with your company . Therefore I look forward to receiving A bin and my first real bill for actual services.

Sincerely,

Dan Halvorsen