

Pillsbury, Clare (CI-StPaul)

From: Pillsbury, Clare (CI-StPaul)
Sent: Wednesday, October 28, 2020 2:09 PM
To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul)
Subject: RE: 2183 Summit Ave Q2 2020 Assessment Inquiry

Thank you Kim. Since the assessment has been paid, please provide a refund to the following individual who paid the assessment:

Bradley Pihlistron
400 Selby Avenue (Apt 227)
Saint Paul, MN 55102

Phone Number: 612-747-5071

This individual was the realtor for the previous owner. **Please confirm when the city once this has been done.**



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

The Most Livable
City in America



www.stpaul.gov/garbage

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, October 27, 2020 11:32 AM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: FW: 2183 Summit Ave Q2 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Kim.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <Kim.Shannon@advanceddisposal.com>
Sent: Tuesday, October 27, 2020 10:46 AM
To: grevering.sph@gmail.com; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>
Subject: RE: 2183 Summit Ave Q2 2020 Assessment Inquiry

There was the charge and then they reversed it (dates). It will all become a zero balance once I enter the adjustments. I have Paul & Meredith Kramer as the owners of the home.

Thank you

Kim Shannon | Operations Support/Administrative Assistant



309 Como Avenue | Saint Paul | MN 55103
T: 651-768-5270 | F: 651-487-8552 | E: kim.shannon@AdvancedDisposal.com
Connect with us: AdvancedDisposal.com [Facebook](#) [YouTube](#)

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Tuesday, October 27, 2020 9:05 AM
To: Kim Shannon <Kim.Shannon@advanceddisposal.com>; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>
Subject: FW: 2183 Summit Ave Q2 2020 Assessment Inquiry

Kim,
Please see request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Tuesday, October 27, 2020 9:04 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 2183 Summit Ave Q2 2020 Assessment Inquiry

Thank you Kim! The screen shots you shared were really useful. I just have two follow up questions.

1. Why does there appear to be both a credit of \$119.50 and a charge of \$113 for yard waste on the Q3 2020 bill?
2. There have been new property owners since Q3 2020. Has advanced updated the account information for the new owners? It appears as though the Q3 2020 bill was sent to the previous owners.

Clare Pillsbury



Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222
Clare.Pillsbury@ci.stpaul.mn.us

The Most Livable
City in America



www.stpaul.gov/garbage

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, October 27, 2020 7:22 AM
To: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: 2183 Summit Ave Q2 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Kim.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <Kim.Shannon@advanceddisposal.com>
Sent: Tuesday, October 27, 2020 6:35 AM
To: grevering.sph@gmail.com; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>
Subject: RE: 2183 Summit Ave Q2 2020 Assessment Inquiry

You can disregard tax roll. Please see below.

0001-002	4/6/2020	Period
0001-003	4/6/2020	Period
0001-999	4/6/2020	Tax
0001-999	4/6/2020	Tax
	4/22/2020	Payment
	4/27/2020	Adjustment
	7/7/2020	Adjustment

0001-002	7/6/2020	Period
0001-003	7/6/2020	Period
0001-004	7/6/2020	Period
0001-999	7/6/2020	Tax
0001-999	7/6/2020	Tax
	7/6/2020	Payment

Thank you

Kim Shannon | Operations Support/Administrative Assistant

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]

Sent: Monday, October 26, 2020 5:09 PM

To: Kim Shannon <Kim.Shannon@advanceddisposal.com>; Julie Miron <Julie.Miron@advanceddisposal.com>

Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>

Subject: FW: 2183 Summit Ave Q2 2020 Assessment Inquiry

Kim,
Please see information and request below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (Cl-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Monday, October 26, 2020 4:50 PM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (Cl-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: 2183 Summit Ave Q2 2020 Assessment Inquiry

Please forward to: Advanced Disposal

Property Address & PID: 2183 Summit Ave & 052823130077

Property Owner: June Mendoza

Phone Number or Email: 651-246-2104 or jfmendozaw@gmail.com

Pending Assessment Amount: \$119.5

Quarter Pending Assessment is For: Q2 2020

Summary of Issue:

Property owner stated that they were charged \$119.50 during Q2 2020 for yard waste service that they did not want. When they called Advanced Disposal after receiving the bill, they were directed to the city, where they were told that the charges would be negated by ADS. This does not appear to have happened as there was a Q2 2020 assessment sent to the city for \$119.50. Moreover, there also appears to be both a credit of \$119.50 and a charge of \$113 for yard waste on the Q3 2020 bill. **Please explain the reasoning behind these Q3 2020 charges and provide the following for Q2 2020 & Q3 2020:**

1. Complete itemized breakdown of each invoice (the screen shots that you send us of the invoiced amount are really helpful)
2. Record of all payments (dates and amounts)
3. History of Contact with the resident.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

The Most Livable
City in America



www.stpaul.gov/garbage

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.