Jillian Barden

From: Jillian Barden (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Tuesday, July 23, 2024 1:03 PM

To: Jillian Barden

Subject: Re: 1243 Thomas Ave, Saint Paul, Minnesota, 55104 - (Quarter 1 (January - March)) -

Assessment Inquiry

Think Before You Click: This email originated outside our organization

Forward

On Thu, July 18 at 12:01, City of Saint Paul wrote:

Can you provide an update?

Why is this PO being charged 430.18 for Q1 2024?

Do you have any records of "Not Outs"?

Are you picking up both bins every week?

Has he called about missed collections in Q1?

On Mon, July 15 at 14:14, City of Saint Paul wrote:

Hello,

We've received an Assessment Inquiry for 1243 Thomas Ave, Saint Paul, Minnesota, 55104. Please forward to Aspen Waste Systems for their input.

Ticket ID#: 637978

Ticket Requester: Ishmael Barry Mcreynolds

Ticket Requester Email: (if available) bamm74vm@yahoo.com Ticket Request Phone Number: (if available) +16122452491

Property ID #: 242923120114

Property Address: 1243 Thomas Ave, Saint Paul, Minnesota, 55104 **Quarter Pending Assessment is for:** Quarter 1 (January - March)

Billing year for Pending Assessment: 2024 Pending Assessment Amount: \$430.18

Hauler: Aspen Waste Systems

Ticket Comments:

Why is this PO being charged 430.18 for Q1 2024?

Do you have any records of "Not Outs"? Are you picking up both bins every week? Has he called about missed collections in Q1?

Please provide the following information:

Name and mailing address on the account

- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Jillian

City of Saint Paul
Public Works - Garbage
651-266-6101 | garbage@ci.stpaul.mn.us
stpaul.gov/garbage