

September 9, 2020

Office of Minnesota Attorney General Keith Ellison
445 Minnesota Street, Suite 1400
St. Paul, MN 55101-2131

Saint Paul City Council
Public Hearing Notice ratification of Assessment

Advance Disposal - Saint Paul
309 Como Avenue
Saint Paul, MN 55103

To Whom It May Concern:

Please see attachment from the Saint Paul City Council.

This issue has been settled through Advance Disposal. I have continued to call Advance Disposal regarding this matter and in doing so, they have told me each time that they would contact the City Council.

I received the attached notice from the Saint Paul City Council and phoned Advance Disposal yet again. On 9/29/20 I spoke with Eugene, at 651-487-8546 who informed me more than a few times that he was the "Team Leader". I was informed through Eugene that on Aug 5, 2020 a representative by the name of Kim sent to their Accounts Receivable department a "Reverse to tax rule"... I asked him to send me some kind of paperwork, so in turn I could forward this information to the St. Paul City Council. He reported that he had no paperwork to send me, but he could forward the conversations I had previously with the representative by the name of Kim, also that Kim would need to phone the City Council.

I when I phoned him the following day at 4:30pm, as I understood he would be getting back to me and sending me this information ASAP, I was placed on hold and then told that he was currently unavailable.

I have to say the customer service at Advance Disposal has really gone downhill, ever since the City has taken our RIGHT TO CHOOSE our own Garbage Disposal Company. It is as if Advance Disposal does not even care anymore.

I have now been informed by the Saint Paul City Council Public Hearing Notice Ratification of Assessment that this is going to go on my Property Taxes. This has gotten quite serious. Please help.

Thank you,


Marlene Thomas

PO Box 600304
ST. Paul, MN 55106
651-276-4259

Cc: Office of Minnesota Attorney General Keith Ellison
Saint Paul City Council
Advance Disposal - Saint Paul



Saint Paul City Council

Public Hearing Notice

Ratification of Assessment

OWNER OR TAXPAYER

Marlene F Thomas
Po Box 600304
St Paul MN 55106-0006

FILE # CG2003B2

ASSESSMENT #200144

PROPERTY ADDRESS
1034 CASE AVE

PROPERTY ID NUMBER
28-29-22-31-0008

ASSESSMENT Collection of delinquent Garbage Bill for services provided April through June, 2020. The proposed assessment for the above property is **\$54.36**.

The City previously mailed to you a final invoice for this service. Since the invoice was not paid by the due date, it is now being processed as an assessment on your property.

LEGISLATIVE PURPOSE: To assist in resolving disputed assessments.

HEARING TIME: **Thursday, October 15, 2020 at 11:00 AM**

Due to COVID-19, we will not hold Legislative Hearing in person.

Hearings will be conducted via teleconference. If you are contesting, please fill out the form at www.stpaul.gov/hearinggarbage within 5 days of receiving this notice or by calling 651-266-6101.

CITY COUNCIL PURPOSE: To consider ratification of the assessment for delinquent Garbage Bill for services provided April through June, 2020.

PUBLIC HEARING TIME: **Wednesday, November 18, 2020 at 3:30 PM**

PLACE: **Electronic Meeting, see enclosed information.**

Written or oral statements by any owner, along with any recommendations of the hearing officer, will be considered at this hearing. The City Council may decide to adopt the proposed assessment.

PAYMENT Per city ordinance you may prepay all or part of your delinquent Garbage Bill before it
OPTIONS is approved as an assessment. Options to prepay:

1. Pay online at www.stpaul.gov/assessments.
2. Mail payment to the address on the reverse side and include your name and property address.

If the assessment is approved, you will have until November 15, 2020 to pay before the City sends it to Ramsey County for collection with your 2021 property taxes. No interest is applied to this charge, but a \$2.50 flat fee will be added per city ordinance to cover administrative costs.