



City of Saint Paul

City Hall and Court
House
15 West Kellogg
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Signature Copy

Resolution: RES 23-1193

File Number: RES 23-1193

Pertaining to a Professional Services Agreement with Paymentus Corporation to provide modern payment service options for the Board's customers.

WHEREAS, the Board of Water Commissioners of the City of Saint Paul (the "Board") desires to establish a new service agreement for electronic bill payment services in order to provide options for its customers to make payments using Credit Card, Debit Card, PayPal, Venmo, PayPal Credit, Secure PDF Push, Chatbot, Advanced Notification Service, Text 2 Pay, Voice Assistants, Mobile Apps, and others as may become available from time to time; and

WHEREAS, Paymentus Corporation has provided such services to other public utilities and is willing to provide such services at a cost of \$3.95 per transaction, payable by the payor; and

WHEREAS, the Board also desires such an electronic bill payment service to offer options to make payments directly from a customer's bank account via ACH or online bank bill payments; and

WHEREAS, Paymentus Corporation has provided such service to other public utilities and is willing to provide ACH service at a cost of \$0.40 per transaction and online bank bill payments at a cost of \$0.10 per transaction, both payable by the Board; now, therefore, be it

RESOLVED, that the Board of Water Commissioners of the City of Saint Paul hereby requests that City of Saint Paul Contracts and Analysis draft an agreement with Paymentus Corporation to provide electronic bill payment services at the per transaction costs as described above for a five-year term and to include all other terms and conditions as may be required; and, be it

FURTHER RESOLVED, that the proper officers of the Board are hereby authorized and directed to execute said agreement following approval by the assistant city attorney.

At a meeting of the Board of Water Commissioners on 8/8/2023, this Resolution was Adopted.

Yea: 4 Commissioner Brendmoen, Commissioner Tolbert, Commissioner Humphrey, and Commissioner Larkin

Nay: 0

Absent: 2 Commissioner Yang, and Commissioner Cave

Board Secretary *mollie gagnelius*

Date 8/8/2023