

Mai Vang

From: Mai Vang
Sent: Monday, September 30, 2024 12:40 PM
To: Derek Olson
Subject: RE: Water at 697 Surrey Avenue

Ok, thank you.

From: Derek Olson <derek.olson@ci.stpaul.mn.us>
Sent: Monday, September 30, 2024 12:26 PM
To: Mai Vang <mai.vang@ci.stpaul.mn.us>
Subject: RE: Water at 697 Surrey Avenue

I don't see us shutting the water off at this property. I know we had a big ordeal there back when we replaced meters. She wouldn't let us in. To this day we haven't changed her meter. We estimate the water usage.

From: Mai Vang <mai.vang@ci.stpaul.mn.us>
Sent: Monday, September 30, 2024 12:24 PM
To: Derek Olson <derek.olson@ci.stpaul.mn.us>
Subject: RE: Water at 697 Surrey Avenue

Oh so, never?

From: Derek Olson <derek.olson@ci.stpaul.mn.us>
Sent: Monday, September 30, 2024 12:20 PM
To: Mai Vang <mai.vang@ci.stpaul.mn.us>
Subject: RE: Water at 697 Surrey Avenue

We haven't shut the water off. Water is on.



Derek Olson
*Customer Service and Billing
Supervisor*
1900 Rice Street
St. Paul, MN 55113
PH: 651-266-6293
Derek.olson@ci.stpaul.mn.us

From: Mai Vang <mai.vang@ci.stpaul.mn.us>
Sent: Monday, September 30, 2024 12:17 PM
To: Derek Olson <derek.olson@ci.stpaul.mn.us>
Subject: Water at 697 Surrey Avenue

Hi Derek,

Can you tell me why water was shut off? And is water still off?

Mai Vang

(She, her)

Legislative Hearing Coordinator | St Paul City Council

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