

#1809807 318 Baker St E - Q4 2025 Legislative Hearing - Cart Count

Submitted	Received via	Requester
May 7, 2026 at 3:39 PM	Side conversation	Chris Adams <narrowrivermgt@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Re-opened	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Other Telephone
-93.07198,44.92641	318 Baker St E, St. Paul, Minnesota, 55107	No	16129781231

Property Type	Property ID Number	Billing period for Delinquent Garbage Bill Assessment
Multi-Family (2-4 units)	082822420005	Quarter 4 (October - December)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Other Name
250.72	Chris Adams

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?	Ward
No	Ward 2

Legislative Hearing Required	Cart Sharing Type
Yes	New Cart Sharing Application

Cart Sharing understand and agree to the requirements	Do you need an interpreter?	Cart Request Type
Yes	No	Deliver Cart

Please select the reason you are contacting the solid waste team	Billing Year
complete Billing or Assessments	2025-2026

What is your billing or assessment question?	Which cart?
Other	Garbage Cart

Why do you need a new cart?	Property owner or tenant?
Additional cart (additional fee for garbage; no cost for recycling)	Property owner

What size cart would you like delivered?	Scheduled Date	Total time spent (sec)
Large (96 gallons) - WEEKLY	2026-04-14	814

Time spent last update (sec)	Intent	Intent confidence	Language
213	Misc::Feedback::Complaint	High	English

Language confidence	Sentiment	Sentiment confidence	Billing Quarter	Hauler
High	Negative	High	Multiple Quarters	FCC Environmental

Cart Sharing - Approval Status	How many residential dwelling units are at the property?
Approved	2

How many total garbage carts would you like at your property?	Cart Size 1
1	Large (96 gallons) - WEEKLY

Jillian Barden May 7, 2026 at 3:39 PM

New PO states there were no carts at the property and recently requested carts

From: Melanie (Public Works Garbage) <garbage@ci.stpaul.mn.us>

Date: Thu, May 7, 2026 at 1:40 pm

There were no carts at the property prior to Q2. PO is requesting a credit for Q1 and Q4. [Jillian Barden](#) Please credit PO/PM for Q1 and Q4 and let them know this has been completed.

From: Melanie (Public Works Garbage) <garbage@ci.stpaul.mn.us>

Date: Thu, May 7, 2026 at 1:30 pm

Hi Chris,

We show that you currently have 1 Large, 96-gal garbage cart at 318 Baker St E. If we deliver another Large cart, you will no longer be in the Cart Sharing Program, so I'm going to remove you from that program. Cart Sharing is for multi-unit properties that want to share carts between units. Here are some notes and answers to your questions:

- **CART 1:** Your first Large cart was delivered on April 13. The charge for this cart will be prorated on the Quarter 2 bill based on this delivery date.
- **CART 2:** We will deliver another Large cart for you. You'll be getting a separate email that confirms delivery. The charge for this cart will be prorated in Quarter 2 based on the date it is delivered.
- **QUARTER 2:** The Quarter 2 (Apr-Jun) bill will arrive in mailboxes in late July or early August.
- **BILLING:** Garbage bills always go to the property owner at the owner's mailing address listed with Ramsey County. In this case, bills will be mailed to John Odhiambo at 12427 Allen Dr, Burnsville MN 55337-3174. We cannot put garbage bills in tenants' names. Also, we cannot split the bill into 2 separate bills for the units. It is viewed as one property and 1 bill will be issued. If the owner wants to pass the quarterly garbage cost along to the tenants, that's between the owner and tenants.
- **LATE FEES:** You won't need to worry about late fees until November each year. That's when unpaid bills are turned over to Ramsey County and placed on the owner's property taxes and charged extra fees.
- **NEIGHBOR:** If the neighbor has a billing issue, please advise them to contact us to sort it out. We can only make billing and cart changes with the owner of the property in question.
- **REQUESTED CREDIT:** We can provide a credit for Quarter 1 (2026) and Quarter 4 (2025) if there were no carts at the property, but that's as far back as we can go. I will send this issue over to our billing specialist. She will get back to you with the details.
- **RECYCLING:** There are no quarterly bills for recycling. The owner is annually charged \$172.75 per unit on their property taxes. The total for this property is \$345.50 per year. You can have whatever size recycling cart is needed and any quantity. If you need help with recycling carts at this property, let us know.

I hope this information helps. Watch your email for a cart delivery confirmation and watch for something from our billing specialist, Jill, about credits for the last 2 quarters.

Thank you,

Melanie

City of Saint Paul
Solid Waste & Recycling
651-266-6101

Jillian Barden May 7, 2026 at 3:48 PM

Hi Chris

Thank you for reaching out about your garbage bill. In order to get your Quarter 4 invoice removed, I will need to take it to a legislative hearing on Thursday the 14. You are not required to attend, as I have enough information to recommend deletion, however I cannot promise or guarantee an outcome.

Once the hearings are over, I will reach out again with the results, and let you know next steps.

Let me know if you have any other questions

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

Jillian Barden May 7, 2026 at 3:50 PM

Internal note

Didn't realized this bill was paid.

This PO will need a refund of \$250.72

Jillian Barden May 7, 2026 at 4:11 PM

Hi Chris