



Citywide Coordinated Garbage Collection Program INVOICE AND FINAL NOTICE OF DELINQUENT CHARGES

**Ann E Snodie
1025 Churchill St
St Paul MN 55103-1220**

Property Address: 1025 CHURCHILL ST
Property ID Number: 26-29-23-23-0068
Project Number: CG1901
AMOUNT DUE: \$102.34
Due Date: March 13, 2019

This is your final notice for Collection of delinquent Garbage Bill for services provided October through December, 2018. In recent months Highland Sanitation sent you invoices for the following delinquent charges:

Description	Amount
Garbage Service for Medium Cart; Oct1 - Dec 31 2018	\$102.34

These charges remain unpaid. **Payment must be received no later than March 13, 2019** or the charges, plus an additional city administrative fee, will be processed as an assessment against your property and collected with your property taxes.

The City of Saint Paul is authorized by ordinance to charge property owners for unpaid garbage collection charges. Any delinquent charges not paid by the due date will be collected by special assessment under the authority of Minn. Stat. Chap. 443.29 and the Saint Paul City Charter by the procedure outlined in Minn. Stat. Chap. 429.

Payment Options

1. Detach the bottom portion of this invoice and mail it with your payment to the address below.
2. Pay online from your checking/savings account at www.stpaul.gov/assessments. No additional fee.
3. Pay online using a credit/debit card at www.stpaul.gov/assessments. Bank fee of 2.49%.
4. Pay in person with the City of Saint Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd.

Questions

For questions about the invoice or billing process, please call 651-266-8858.

For questions about the Citywide Coordinated Garbage Collection Program and services, call 651-266-6101. Additional information is available at www.stpaul.gov/departments/public-works/garbage.

If you would like to dispute this charge, please fill out the form at www.stpaul.gov/disputegarbage.

Tenemos a su disposición servicios de intérpretes gratuitos 651-266-6100. Adeegyada tarjumaada oo lacag la'aan ah ayaad helaysaa 651-266-6100. Yog koj xav tau tus neeg pab txhais lus dawb 651-266-6100.

Returned checks are subject to a \$30.00 returned item fee.

(Return this portion with your payment)

Owner or Taxpayer
Ann E Snodie
1025 Churchill St
St Paul MN 55103-1220

Property Address: 1025 CHURCHILL ST
Property ID Number: 26-29-23-23-0068
Project Number: CG1901
AMOUNT DUE: \$102.34

Make checks payable to the **CITY OF SAINT PAUL** and mail to:


Office of Financial Services - Assessments




700 City Hall

15 West Kellogg Boulevard

Saint Paul MN 55102 - 1658

CUSTOMER ACCOUNT # 020256	SERVICE FROM 10/01/2018	SERVICE TO 12/31/2018	INVOICES NOT PAID BY THE DUE DATE ARE SUBJECT TO A 5% MONTHLY LATE CHARGE.	DUE DATE: 10/5/2018
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QUAN.	DATE OF SERVICE	DESCRIPTION OF SERVICES	UNIT PRICE	TOTAL
		001 - ANN E SNODIE, 1025 CHURCHILL ST		
1	10/01/18 12/31/2018	35 GAL TRASH SERVICE EVERY 2 WEEKS	14.72	44.16
1	10/01/18 12/31/2018	64 GAL TRASH SERVICE WEEKLY	23.25	69.75
		MN STATE WASTE TAX - RESIDENTIAL	9.75%	11.11
		RAMSEY COUNTY ENVIRONMENTAL CHARGE	28.00%	31.89
				
<p><i>pd 44.16</i> <i>4.31 (11%)</i> <i>12.36 (28%)</i> <i>+ 5% late fee</i> <i>\$63.87</i></p> <p><i>pd \$60.83</i> <i>12/03/18</i> <i>ck # 8230</i></p>				
<p>**Saint Paul's citywide garbage system begins Oct. 1! Start using your new City garbage cart on 10/1/18. This is your first quarterly bill. For billing and customer service questions, contact us. For general info, visit stpaul.gov/garbage.</p>				
<p>CURRENT: 156.91 30 DAYS: 0.00 60 DAYS: 0.00 90 DAYS: 0.00</p>				

<p>Highland Sanitation & Recycling, Inc.</p> <p>1811 CENTURY AVENUE NEWPORT, MN 55055 (651) 458-0043</p> <p>20700 DONNELLY AVENUE FARMINGTON, MN 55024 (651) 437-0001</p> <p>ST. PAUL</p>	 <p>OFFICE HOURS: 8:00 AM - 4:30 PM See reverse side to go green and receive paperless invoices by email.</p> <p>SEE REVERSE SIDE FOR MASTERCARD, VISA OR DISCOVER PAYMENTS.</p> <p>* Please turn this statement over for additional information and the Holiday schedule. *</p>	<p>PLEASE PAY THIS AMOUNT  156.91</p> 
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Highland Sanitation & Recycling, Inc.

P.O. BOX 10
VERMILLION, MN 55085
(651) 458-0043
(651) 437-0001

INVOICE NO. 1/5/2019
INVOICE DATE 020256
ACCOUNT NO.

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ANN E SNODIE
1025 CHURCHILL ST
SAINT PAUL, MN 55103-1220

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ANN E SNODIE
1025 CHURCHILL ST
SAINT PAUL, MN 55103-1220

PLEASE PAY THIS AMOUNT

156.91

PLEASE RETURN TOP PORTION WITH REMITTANCE

CUSTOMER ACCOUNT # 020256 SERVICE FROM 01/01/2019 SERVICE TO 03/31/2019 INVOICES NOT PAID BY THE DUE DATE ARE SUBJECT TO A 5% MONTHLY LATE CHARGE. DUE DATE: 1/25/2019

QUAN.	DATE OF SERVICE	DESCRIPTION OF SERVICES	UNIT PRICE	TOTAL
		Previous Balance		63.87
	12/06/18	Payment - #8230		-63.87
		001 - ANN E SNODIE, 1025 CHURCHILL ST		
1	11/30/18	LATE FEE	4.65	4.65
1	12/31/18	LATE FEE	4.65	4.65
	12/31/18	TRANSFER TO ST PAUL	-9.30	-9.30
	12/31/18	TRANSFER TO ST PAUL	-67.54	-67.54
1	01/01/19 3/31/2019	35 GAL TRASH SERVICE EVERY 2 WEEKS	14.72	44.16
1	01/01/19 3/31/2019	64 GAL TRASH SERVICE WEEKLY	23.25	69.75
		MN STATE WASTE TAX - RESIDENTIAL	9.75%	4.52
		RAMSEY COUNTY ENVIRONMENTAL CHARGE	28.00%	12.98
<p>***For billing questions, please email all questions or concerns to info@highland sanitation.com with the subject "ATTN BILLING."***</p>				
<p>CURRENT: 156.91 30 DAYS: 0.00 60 DAYS: 0.00 90 DAYS: 0.00</p>				

Highland Sanitation & Recycling, Inc.



OFFICE HOURS: 8:00 AM - 4:30 PM
See reverse side to go green and receive paperless invoices by email.

PLEASE PAY THIS AMOUNT

156.91

1811 CENTURY AVENUE
NEWPORT, MN 55055
(651) 458-0043

20700 DONNELLY AVENUE
FARMINGTON, MN 55024
(651) 437-0001

SEE REVERSE SIDE FOR MASTERCARD, VISA OR DISCOVER PAYMENTS.



* Please turn this statement over for additional information and the Holiday schedule. *

ST PAUL

- Track your expenses...
- Clothing
 - Credit Card
 - Entertainment
 - Food
 - Utilities
 - Insurance
 - Transportation
 - Mortgage
 - Other

TAX-DEDUCTIBLE ITEM

8235

Jan. 4 2019

Highland Sanitation
 One Hundred & Two Dollars & 34

sent 01/08/19 remaining
 garbage # 020256

BALANCE FORWARD

THIS ITEM

BALANCE

102.34

100.00

OTHER

BALANCE FORWARD

For added security, your name and account number do not appear on this copy.

NOT NEGOTIABLE

Snodie, Ann

From: Snodie, Ann
Sent: Monday, February 18, 2019 10:29 PM
To: Highland Sanitation
Subject: RE: Attention Lynn
Attachments: Garbage Bill from City.pdf

Hi Lynn,

Looks like the extra cart was finally removed this weekend, Sat 02/16/19.

I received a final invoice notice from the city (See Attached) showing I still owe \$102.34 from Q4 2018, Oct to Dec. 2018. I already paid Highland Sanitation the remaining bill of \$102.34 back on 01/08/19 (supposedly missing the 12/31/18 cut-off date). When I called the St Paul Public works on 02/08/19, I was told that My Garbage Hauler has to be the one to call the City to tell them that I already paid so they don't **double charge** me. I was told I cannot call them myself. It has to come from you.

The person at Public Works stated that since I was reclassified back in Q4 2018 and obviously was not using the service I was being billed for, that I need to contact you to negotiate any credit. They told me that Public Works or the City *does not* have the ability to credit me but that you do, as the Garbage Hauler. They also said that the agreement between you and the city is stated that the hauler cannot overcharge. The gentlemen told me that his records show that I was reclassified and that my situation was "pending"

From the very beginning, I signed up for the small container with a pick-up of every two weeks (44.16 +tax), not realizing that I was wrongly classified. The 1st bill I received was for \$156.91, including late fees, which equates to approximately \$27 for each small white kitchen size garbage bag (6 qty. in that time period). I know you realize this is an unreasonable rate that I am being charged for services not used. At that time I only paid a portion of the bill. When I called you for the 2nd time back in Dec 2018 to tell you that I was re-classified on Dec 17th 2018 from a duplex to a single family home, you told me that no changes could be made until the 1st of the year but you could at least put me on 2-qty *small* containers with pick-up every two weeks. But that never happened and I received a 2nd Bill from you with the exact same charge as before for \$156.91. I don't know if you have a separate person doing the accounting for your office that I should contact???...but all this time, I have not been serviced for two containers and in fact I didn't even have the second container out until you told me you were going to trade-out containers the 1st week in January, which never happened either. Before I disputed this notice with the City, I wanted to give you the opportunity to make this right. I am asking you to see what you could do for me.

What I would like to see from you:

- 1.) Call the City to tell them that I already paid the Q4 2018 bill so they don't **double charge** me.
- 2.) Negotiate the price from the last two billing and credit me what we agree is fair.
- 3.) Have the next quarter reflect the correct billing for **ONE** small container with a pick-up of every two weeks (44.16 +tax).

I hope we can work something out. Thank you for your time and assistance with this. Feel free to call me to discuss.

Ann Snodie, LEED Green Associate
Interior Designer II, NCIDQ
Staples Business Advantage

STAPLES

Business Advantage

Give your business very advantage

T: 651-639-4702

F: 651-234-4181

ann.snodie@staples.com

www.staplesadvantage.com

1233 West County Road E, Arden Hills, MN 55112

From: Highland Sanitation [mailto:info@highlandsanitation.com]

Sent: Monday, February 4, 2019 12:28 PM

To: Snodie, Ann <Ann.Snodie@Staples.com>

Subject: RE: Attention Lynn

Dear Ann-

Fantastic; thank you! We will remove the extra 35G cart this Friday February 8th, 2019.
Have a great day!

Lynn Jaspersen

info@highlandsanitation.com

Highland Sanitation & Recycling Inc

(651) 437-0001

From: Snodie, Ann [mailto:Ann.Snodie@Staples.com]

Sent: Monday, February 04, 2019 11:23 AM

To: info@highlandsanitation.com

Subject: Attention Lynn

Please forward a copy of this letter to Lynn. Thank you.

Ann Snodie, LEED Green Associate

Interior Designer II, NCIDQ

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F: 651-234-4181

ann.snodie@staples.com

www.staplesadvantage.com

1233 West County Road E, Arden Hills, MN 55112

Snodie, Ann

From: Snodie, Ann
Sent: Monday, February 4, 2019 11:23 AM
To: 'info@highlandsanitation.com'
Subject: Attention Lynn
Attachments: City Letter- Garbage Service.pdf

Please forward a copy of this letter to Lynn. Thank you.

Ann Snodie, LEED Green Associate
Interior Designer II, NCIDQ
Staples Business Advantage

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ann.snodie@staples.com

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1233 West County Road E, Arden Hills, MN 55112



The Most Livable
City in America

CITY OF SAINT PAUL
Melvin W. Carter, Mayor

1500 City Hall Annex
25 W. Fourth Street
Saint Paul, MN 55102-1660

Fax: 651-266-6222

Ann E Snodie
1025 Churchill St
St. Paul, MN 55103

January 25, 2019

Dear Saint Paul Property Owner,

The City of Saint Paul began citywide garbage service on October 1, 2018. All residential properties with up to four (4) units, including rental homes and townhomes, are required to have a garbage cart for each dwelling unit and receive garbage services.

You are receiving this letter because your property at 1025 Churchill St has recently been reclassified by Ramsey County. Your property was reclassified from a two-family dwelling into a single-family dwelling.

Please contact your designated hauler, **Highland Sanitation (651-458-0043)** to request to have a garbage cart removed from the alley at 1025 Churchill St.

For more information about the new citywide garbage service, please visit www.stpaul.gov/garbage or call our Citywide Garbage Information line at 651-266-6101.

Sincerely,

Chris Swanson
Solid Waste Programs Supervisor, Public Works

L/M Sat 01/26/18
to pick-up extra containers
(small ones) they just dropped
off

? Call Snap 30-31
Emailed this letter 2/4/19

talk to Joe 02/18/19 Public Works



An Affirmative Action Equal Opportunity Employer



Need this translated? Call us at 651-266-6100
651-266-6100

Necesita esta traducción? Comuníquese con nosotros al

Ma u baahan tahay tarjamadaan Naga soo wac 651-266-6100
651-266-6100

Xav tau qhov no txhais los? Hu rau peb ntawm