

## Pillsbury, Clare (CI-StPaul)

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**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Monday, July 20, 2020 8:38 AM  
**To:** grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul)  
**Subject:** RE: 967 GERANIUM AVENUE EAST - (Q3 2020) Billing Complaint

Thanks Kim! We just need a credit entered for Q3 2020.



### Clare Pillsbury

#### *Management Assistant I*

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102

**P:** 651-266-8862

**F:** 651-266-6222

[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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[www.stpaul.gov/garbage](http://www.stpaul.gov/garbage)

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**From:** grevering.sph@gmail.com <grevering.sph@gmail.com>  
**Sent:** Tuesday, July 14, 2020 11:09 AM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>  
**Subject:** FW: 967 GERANIUM AVENUE EAST - (Q3 2020) Billing Complaint

**Think Before You Click: This email originated outside our organization.**

Clare,  
Please see update and question from Kim.

### *Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Kim Shannon <[Kim.Shannon@advanceddisposal.com](mailto:Kim.Shannon@advanceddisposal.com)>  
**Sent:** Tuesday, July 14, 2020 10:30 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com); Julie Miron <[Julie.Miron@advanceddisposal.com](mailto:Julie.Miron@advanceddisposal.com)>  
**Cc:** Jim Smith <[Jim.Smith@advanceddisposal.com](mailto:Jim.Smith@advanceddisposal.com)>; Tim Williams <[Tim.Williams@advanceddisposal.com](mailto:Tim.Williams@advanceddisposal.com)>  
**Subject:** RE: 967 GERANIUM AVENUE EAST - (Q3 2020) Billing Complaint

I have no record of this being vacant (Lee was handling) I will enter a credit for Q1, Q2 and you are asking for Q3 also?

**Thank you**

**Kim Shannon | Operations Support/Administrative Assistant**



309 Como Avenue | Saint Paul | MN 55103  
T: 651-768-5270 | F: 651-487-8552 | E: [kim.shannon@AdvancedDisposal.com](mailto:kim.shannon@AdvancedDisposal.com)  
Connect with us: [AdvancedDisposal.com](http://AdvancedDisposal.com) [Facebook](#) [YouTube](#)

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
**Sent:** Tuesday, July 14, 2020 9:10 AM  
**To:** Kim Shannon <[Kim.Shannon@advanceddisposal.com](mailto:Kim.Shannon@advanceddisposal.com)>; Julie Miron <[Julie.Miron@advanceddisposal.com](mailto:Julie.Miron@advanceddisposal.com)>  
**Cc:** Jim Smith <[Jim.Smith@advanceddisposal.com](mailto:Jim.Smith@advanceddisposal.com)>; Tim Williams <[Tim.Williams@advanceddisposal.com](mailto:Tim.Williams@advanceddisposal.com)>  
**Subject:** FW: 967 GERANIUM AVENUE EAST - (Q3 2020) Billing Complaint

Kim,  
Please see information and request below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Sent:** Tuesday, July 14, 2020 9:01 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 967 GERANIUM AVENUE EAST - (Q3 2020) Billing Complaint

Please forward to Advanced Disposal:

**Property Address & PID:** 967 GERANIUM AVENUE EAST (PID: 282922210155)  
**Property Owner:** KAZONG XIONG  
**Phone Number or Email:** 651-231-8646  
**Quarter Pending Assessment is For:** Q3 2020

**Summary of Issue:** Property owner submitted a vacancy request to the city that was sent to Advanced on 01/01/2020. However, the owner stated that they have continued to be billed for service. I have requested the removal of both Q1 & Q2 2020 assessments. **Please remove the Q3 2020 bill from the property account and ensure that the vacancy is applied moving forward.** Once this has been done, please respond to this email and call the property owner to confirm.

Thank you!

**Clare Pillsbury**



***Management Assistant I***

Saint Paul Public Works  
800 City Hall Annex, 25 West 4th Street  
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F: 651-266-6222  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)

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