

**Re: Garbage Collection Services
Republic Services**

CHRIS HOLBROOK
or Current Property Owner
1302 VAN BUREN AVE
SAINT PAUL, MN 55104-2016

Date of Notice: 3/31/19

Original Due Date: 1/27/19

New Amount Due: **111.22**

Account #: 3-0923-8607972

Service Location: 680 MINNEHAHA AVE W

PERIODIC NOTICE OF NON-PAYMENT

This notice is to advise you that a past due invoice for garbage collection services remains unpaid as of 3/31/19. The balance is the responsibility of the property owner.

Per Sec. 220.07 of the City of Saint Paul Code of Ordinances, an additional late fee of five percent (5%) of the original amount due has been applied to your outstanding balance due to the failure to make payment by the due date listed. Additional monthly late fees of five percent (5%) of the original amount due will be applied each month for the first ninety (90) days of nonpayment. As provided by Minnesota Statute 443.29, unpaid rates charged may be certified to the County auditor with the taxes against such property served, and shall be collected as other taxes are collected.

If you believe payment has been made, please contact customer service at (651) 266-8858, Monday through Friday (8:00 AM – 4:30 PM).

Mail Payment To: Office of Financial Services - Assessments
700 City Hall
15 West Kellogg Boulevard
Saint Paul, MN, 55102-1658

Pay by Credit Card: Call Financial Services at (651) 266-8858 or go online to RepublicServices.com

Because your payment was not received by your garbage collection provider within two months of the original due date on your original invoice, the balance listed above plus penalties was certified and sent to the City of Saint Paul for notification of non-payment. The balance plus the established administrative fees will be assessed by the County Auditor to the Property Taxes for this property.

We thank you for your prompt attention to this matter.

April 15, 2019

To: Republic Services at 4325 East 66th St, Inver Grove Heights, MN 55075

To: Republic Services at 9813 Flying Cloud Dr, Eden Prairie, MN 55347

To: Republic Services at PO Box 9001154, Louisville, KY 40290

**To: Office of Financial Services-Assessments, 700 City Hall
at 15 West Kellogg Boulevard, St. Paul, MN 55102**

(these are all the addresses that have sent me letters)

**From: Chris Holbrook who resides at 1302 Van Buren Ave, St. Paul, MN 55104
whom is the current property owner of
680 Minnehaha Ave W, St. Paul, MN 55104**

RE: Account # 3-0923-8607972

Service location: 680 Minnehaha Ave W, St. Paul, MN 55104

Please correct your records. I am paid and current on my forced garbage service.

You sent me similar Notices of Non-Payment 3 months ago (which was the first bill ever sent to me). After multiple phone calls about your inaccurate notices I was told on January 21 it was corrected and that my balance was \$92.20, which I immediately sent and you can see was received on January 25, followed by a list of credits applied to my account to correct the errors.

I am confused as to why a subsequent notice of an unpaid amount of \$111.22 was apparently sent from Republic Services to the City of St. Paul on January 27 which I am receiving now. I have also just received my actual bill which states my current invoice due is \$38.39 which does not indicate any unpaid or late due.

And for the tenth time, there is only one 90 gallon garbage cart at this property. There never was a 68 gallon cart. Please remove it from the billing record on this account. This property only needs one cart and has only ever had one cart. You do not need to pick it up because you never delivered it in the first place to the fullest extent of my knowledge and daily drive by observation.

I appreciate your prompt attention to this matter. Thank you.

Chris Holbrook

home phone 651-644-8413

952-941-5174

customer service
direct #

**Re: Garbage Collection Services
Republic Services**

Date of Notice: 1/31/2019

CHRIS HOLBROOK

or Current Property Owner
1302 VAN BUREN AVE
SAINT PAUL, MN 55104

Original Due Date: 1/27/2019

New Amount Due: **\$100.88**

Account #: 3-0923-8607972

Service Location: 1302 VAN BUREN AVE

ORIGINAL NOTICE OF NON-PAYMENT

This notice is to advise you that a past due invoice for garbage collection services remains unpaid as of 1/31/2019. The balance is the responsibility of the property owner.

Per Sec. 220.07 of the City of Saint Paul Code of Ordinances, a late fee of five percent (5%) of the total amount due has been applied due to the failure to make payment by the due date listed. Additional monthly late fees of five percent (5%) of the total amount due will be applied each month, for the first ninety (90) days of nonpayment. As provided by Minnesota Statute 443.29, unpaid rates charged may be certified to the County auditor with the taxes against such property served, and shall be collected as other taxes are collected.

If you believe payment has been made, please contact customer service at (952) 946-5277, Monday through Friday (8:00 AM – 4:30 PM).

Mail Payment To: Republic Services #923
PO BOX 9001154
Louisville, KY, 40290-1154

Pay by Credit Card: Call the Collections Department at (952) 946-5277 or go online to RepublicServices.com

If payment is not received within two (2) months of the original due date on the invoice, the balance listed above plus penalties will be sent to the City of Saint Paul for notification of non-payment. The balance plus the established administrative fees will be assessed by the County Auditor to the Property Taxes for this property.

We thank you for your prompt attention to this matter.



REPUBLIC SERVICES

4325 East 66th St
Inver Grove Heights MN 55075

Customer Service (952) 941-5174
RepublicServices.com/Support

Important Information

With My Resource, you can easily access your account, pay your bill, schedule a pickup and more. Sign up today at RepublicServices.com/MyAccount

Account Number 3-0923-8607972
Invoice Number 0923-003813572
Invoice Date January 07, 2019
Previous Balance \$208.76
Payments/Adjustments -\$208.76
Current Invoice Charges \$198.52

| | |
|--|---|
| Total Amount Due \$198.52 | Payment Due Date January 27, 2019 |
|--|---|

PAYMENTS/ADJUSTMENTS

| Description | Reference | Amount |
|---------------------------|-----------|-----------|
| Payment - Thank You 12/10 | 5088 | -\$208.76 |

CURRENT INVOICE CHARGES

| Description | Reference | Quantity | Unit Price | Amount |
|--|-----------|----------|------------|-----------------|
| Chris Holbrook 880 Minnehaha Ave W Saint Paul, MN Contract: 69354 (C1) 1 Waste Container 90 Gal, 1 Lift Per Week | | | | |
| Residential Service 01/01-03/31 | | | \$74.37 | \$74.37 |
| 1 68 Gallon Cart, 1 Lift Per Week | | | | |
| Residential Service 01/01-03/31 | | | \$69.75 | \$69.75 |
| Total County Environmental Charge | | | | \$40.35 |
| Total Solid Waste Management Tax | | | | \$14.05 |
| CURRENT INVOICE CHARGES | | | | \$198.52 |

there is
no 2nd cart
present →

called Jan. 21

\$102.44 minus lak fee credit

\$92.20

→ I was told to remit, paid 1/21/19

MY RESOURCE™: ONE APP. MANY FUNCTIONS

Pay your bill, schedule a pickup, and much more with My Resource.
RepublicServices.com/MyAccount



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