

August 11, 2014

TollFree: (800) 435-7764 Send all correspondence to: Em ail:m yclaim @ farm ersinsurance.com NationalDocumentCenter PO .Box 268994 Oklahom a City, OK 73126-8994 Fax: (877) 217-1389

LEONARD ANDERSON 559MCKNIGHT RD S SAINT PAULMN 55119-6911

RE:

Insured:

Claim UnitNumber:

Policy Number: Loss Date:

Location of Loss:

Subject:

Leonard Anderson

3001266068-1-1

0920740316

08/06/2014

559 M cknight Rd S, M aplew cod, M N

Settlem ent Notice

DearMr. Anderson:

Thank you for choosing us to provide for your insurance needs. We value you as a custom er and appreciate the opportunity to be of service. I've enclosed your payment.

The following table of information outlines your claim settlement.

| Line of Coverage         | Building   |
|--------------------------|------------|
| Replacem ent Cost        | \$2,612.29 |
| Less: Depreciation       | \$319.40   |
| Less: Policy D eductible | \$500.00   |
| Settlem ent Am ount      | \$1,792.89 |

During my inspection of the exterior of the home I noted a hole in the fascia on the left side of the home, a hole in the roof on the front slope, a hole in the siding on the rear of the home, and damage to a deck baluster which were consistent with dam age by raccoons. Inside the home, I noted dam age to the drywall ceiling, the insulation, and the carpet which were consistent with dam age by raccoons.

As we discussed, this payment is for the actual cash value of your claim less your deductible. Actual cash value is based on replacement cost less any applicable depreciation for age and condition. To recover depreciation, please send in e a copy of any invoices or receipts that dem onstrate replacem ent or repairs. I'll reim burse you up to the am ount outlined on my estimate, or the amount incurred if it cost less than I estimated to complete the work or replace the item. As a reminder, your policy includes a time limit of 365 days from the date of the ACV payment to complete repairs onto replace the item and submit receipts for recovery of the depreciation.

The policy provides that after a loss, you should protect your property from further damage. Please keep all receipts for em ergency repairs or other expenses related to m inim izing further dam age.

We encourage you to visit www.hpcs.com to learn in one about our self-service options available to you; including the ability to view your claim status, upload documents and photos and find local service providers.

Even though only parts of your policy arem entioned or quoted in this letter, additional portions, if found to be relevant, will be applied. Because of this, we recommend you review your entire policy.

If you have any questions, please contactm e at (763) 913-9188.

Thank you.

Sincerely,

Farm ers Insurance Exchange

Charles Jackelen

Field Claim sRepresentative

(763)913-9188

Check (s): 1606833393

Enclosure(s):

Estimate -



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We appreciate the opportunity to serve your insurance needs and we want to make sure you have a clear understanding of how your claim will be processed.

Attached is the estimate for the repairs of the damages to your property, also called the Replacement Cost Value of your loss. If depreciation was applied to the estimated repair costs, then the Replacement Cost Value less the depreciation is the Actual Cash Value of your loss. Depreciation is based on the average quality, age, condition and useful life of the damaged property, unless otherwise noted. The applicable policy deductible(s) will be deducted from these amounts. If it appears reasonably likely that a general contractor will be needed to coordinate and supervise the repairs, the estimate also includes an amount for general contractor overhead and profit.

Please note this estimate reflects the extent of known covered damages to the property referenced above. No supplemental or additional payments will be issued for repairs that have not been included in this estimate, without prior approval. This approval must be obtained prior to replacement or repair. We must have the opportunity to view and inspect any proposed changes or additional work.

Should you receive an estimate of repairs that exceeds this estimate, or if you wish to send us any other information related to your claim, please include "Attention Claim # 3001266068-1-1" and forward this information to us by:

- 1. E-mailing to myclaim@farmersinsurance.com or
- 2. Faxing to 877-217-1389, or
- 3. Mailing to National Document Center, P.O. Box 268994, Oklahoma City, OK 73126-8994.

Once you have completed the repairs to your property, you may make a Replacement Cost claim for up to the amount of the recoverable depreciation withheld. Any depreciation shown as "non-recoverable" does not qualify for reimbursement. Please refer to the Conditions section of your policy for specific time limits within which you must claim the recoverable depreciation. Once you complete the repairs, please send your supporting documentation to us as outlined above. In any case, your total claim will not exceed the amount you actually spent making the repairs, minus your policy deductible. Estimated costs not actually incurred, like general contractor overhead and profit, will offset recoverable depreciation.

If your policy provides for Building Ordinance or Law coverage, any known covered costs resulting from ordinance or law upgrades are itemized in this estimate. However, these costs are not included as part of the Actual Cash Value unless we are paying the full Replacement Cost Value at this time. Otherwise, ordinance or law costs will be paid under your policy when incurred by you, subject to your deductible.

We wish to inform you there are time limits set forth in the Conditions section of your policy which may affect the time within which you may pursue your claim. We suggest that you review the Conditions section of your policy, as may be endorsed, particularly noting the 'Suit Against Us' or 'Legal Action Against Us' provision.

Although as a service we may refer contractors or repairmen to you, it is your decision to hire the contractor of your choice. We neither direct or manage the activities nor guarantee the work of any contractor, whether referred or not. It is up to you to make sure the work is completed to your satisfaction.

Thank you for the opportunity to serve your insurance needs. If you have any questions regarding this claim, please feel free to contact us.

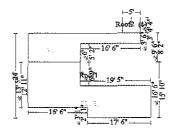
Charlie Jackelen charles.jackelen@farmersinsurance.com (763) 913-9188

### LEONARD\_ANDERSON

#### Main Level

### Main Level

|                  | QUANTITY              | UNIT           | TAX  | RCV    | AGE/LIFE | USAGE  | DEP % | DEPREC. | ACV    |
|------------------|-----------------------|----------------|------|--------|----------|--------|-------|---------|--------|
| Single axle dun  | np truck - per load - | including dump | fees |        |          |        |       |         |        |
|                  | 1.00 EA               | 221.79         | 0.00 | 221.79 | 0/NA     | Normal | 0%    | (0.00)  | 221.79 |
| Total: Main Leve | el                    | <del>-</del>   | 0.00 | 221.79 |          |        |       | 0.00    | 221.79 |



### Roof1

593.57 Surface Area 136.87 Total Perimeter Length 5.94 Number of Squares14.50 Total Ridge Length

|                     | QUANTITY                        | UNIT            | TAX   | RCV    | AGE/LIFE   | USAGE                                   | DEP %  | DEPREC. | ACV    |
|---------------------|---------------------------------|-----------------|-------|--------|------------|---|--------|---------|--------|
| 2. Tear off compos  | sition shingles (no b           | aul off)        |       |        |            | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, |        |         |        |
|                     | 1.00 SQ                         | 34.26           | 0.00  | 34.26  | 10/25 yrs  | Normal                                  | 40%    | (13.70) | 20.56  |
| 3. R&R Sheathing    | - <mark>plywood</mark> - 1/2" C | DX              |       |        |            |   |        |         |        |
|                     | 64.00 SF                        | 2.46            | 3.56  | 161.00 | 10/150 yrs | Normal                                  | 6.67%  | (10.49) | 150.51 |
| 4. 3 tab - 25 yr c  | omp. shingle roofin             | ıg - w/out felt |       |        |            |   |        |         |        |
|                     | 1.10 SQ                         | 184.59          | 6.78  | 209.83 | 10/25 yrs  | Normal                                  | 40%    | (81.22) | 128.61 |
| 5. Ice & water shie | e <mark>ld</mark>               |                 |       |        |            |   |        |         |        |
|                     | 100.00 SF                       | 1.56            | 2.44  | 158.44 | 10/30 yrs  | Normal                                  | 33.33% | (52.00) | 106.44 |
| Totals: Roofl       |                                 | . <del></del>   | 12.78 | 563.53 |            | <del>-</del> .                          |        | 157.41  | 406.12 |

#### Exterior

|                   | QUANTITY               | UNIT               | TAX            | RCV          | AGE/LIFE    | USAGE       | DEP %      | DEPREC. | ACV    |
|-------------------|------------------------|--------------------|----------------|--------------|-------------|-------------|------------|---------|--------|
| 6. R&R Fascia - 1 | " x 6" - #3 cedar      |                    |                |              |             |             |            |         |        |
|                   | 23.00 LF               | 5.81               | 1.84           | 135.47       | 10/75 yrs   | Normal      | 13.33%     | (17.82) | 117.65 |
| To remove and rep | lace the fascia on the | e left side of the | e home that w  | as damaged   | by raccoons |             |            |         |        |
| 7. R&R Siding - b | oard & batten - ceda   | r                  |                |              |             |             |            |         |        |
|                   | 64.00 SF               | 5.24               | 12.54          | 347.90       | 10/100 yrs  | Normal      | <b>10%</b> | (33.54) | 314.36 |
| To remove and rep | lace the 2 pieces of   | siding on the co   | orner on the b | ack of the b | ome damaged | by raccoons |            |         |        |

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23. Roofing labor minimum\*

LEONARD\_ANDERSON

1.00 EA

95.43

0.00

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### CONTINUED - Living Room

|                     | QUANTITY                 | UNIT           | TAX         | RCV               | AGE/LIFE   | USAGE  | DEP % | DEPREC. | ACV    |
|---------------------|--------------------------|----------------|-------------|-------------------|------------|--------|-------|---------|--------|
| 17. Glitter applica | ntion to acoustic ceilin | ng             |             |                   |            |        |       |         |        |
|                     | 163.66 SF                | 0.11           | 0.00        | 18.00             | 10/150 yrs | Normal | 6.67% | (1.20)  | 16.80  |
| 18. Cleaning Tech   | mician - per hour        |                |             |                   |            |        |       |         |        |
|                     | 4.00 HR                  | 30.04          | 9.16        | 129.32            | 10/NA      | Normal | 0%    | (0.00)  | 129.32 |
| Labor to clean the  | debris caused by the     | raccoons enter | ing through | the ceiling.      |            |        |       |         |        |
| 19. Clean and dec   | dorize carpet            |                |             |                   |            |        |       |         |        |
|                     | 154.92 SF                | 0.34           | 4.02        | 56.6 <del>9</del> | 10/NA      | Normal | 0%    | (0.00)  | 56.69  |
| To clean the carpe  | t                        |                | _           |                   | _          |        |       |         |        |
| Totals: Living Re   | oom                      |                | 29.27       | 1,041.22          |            |        |       | 92.92   | 948.30 |

| -4'3"-<br>+3'11' - | āŢ            | Offset |             |              |              |                 |            |                | Height: 8' |
|--------------------|---------------|--------|-------------|--------------|--------------|-----------------|------------|----------------|------------|
|                    |               |        | 150.00 SF V | Walls        |              |                 | 50.92 SF C | Ceiling        |            |
| Offiség            | 31.81.        |        | 200.92 SF V | Walls & Ce   | iling        |                 | 50.92 SF F | floor          |            |
|                    | Ī             |        | 5.66 SY     | Flooring     | <del>-</del> |                 | 18.33 LF I | loor Perimeter | r          |
| 2:6                | Es            |        | 33.83 LF (  | Ceil. Perimo | eter         |                 |            |                |            |
| Missing Wall       |               |        | 13' X 8'    |              |              | Opens into      | LIVING_R   | оом            |            |
| Door               |               |        | 2' 6" X 6   | 7 817        |              | Opens into      | Exterior   |                |            |
|                    | QUANTITY      | UNIT   | TAX         | RCV          | AGE/LIFE     | USAGE           | DEP %      | DEPREC.        | ACV        |
| 20. Clean and deo  | dorize carpet |        |             |              | <del></del>  | <u> </u>        |            | <del></del>    |            |
|                    | 50.92 SF      | 0.34   | 1.32        | 18.63        | 10/NA        | Normal          | 0%         | (0.00)         | 18.63      |
| Totals: Offset     | _             |        | 1.32        | 18.63        |              |                 |            | 0.00           | 18.63      |
| Total: Main Leve   | d             |        | 59.04       | 2,365.25     |              | <del>- y </del> |            | 319.40         | 2,045.85   |
| Labor Minimun      | as Applied    |        |             |              |              |                 |            |                |            |
|                    | QUANTITY      | UNIT   | TAX         | RCV          | AGE/LIFE     | USAGE           | DEP %      | DEPREC.        | ACV        |

95.43

0/NA

Normal

0%

(00.0)

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95.43

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### **CONTINUED - Labor Minimums Applied**

|                    | QUANTITY         | UNIT   | TAX   | RCV      | AGE/LIFE | USAGE  | DEP % | DEPREC. | ACV      |
|--------------------|------------------|--------|-------|----------|----------|--------|-------|---------|----------|
| 21. Floor cleaning | ; labor minimum* |        |       |          |          |        |       |         |          |
|                    | 1.00 EA          | 43.21  | 3.29  | 46.50    | 0/NA     | Normal | 0%    | (0.00)  | 46.50    |
| 22. Painting labor | minimum*         |        |       |          |          |        |       |         |          |
|                    | 1.00 EA          | 105.11 | 0.00  | 105.11   | 0/NA     | Normal | 0%    | (0.00)  | 105.11   |
| Totals: Labor Mi   | inimums Applied  |        | 3.29  | 247.04   |          |        |       | 0.00    | 247.04   |
| Line Item Totals:  | LEONARD_AND      | ERSON  | 62.33 | 2,612.29 |          |        |       | 319.40  | 2,292.89 |

<sup>[%] -</sup> Indicates that depreciate by percent was used for this item

### **Grand Total Areas:**

| 389.17   | SF Walls           | 214.58 | SF Ceiling                  | 603.74 | SF Walls and Ceiling   |
|----------|--------------------|--------|-----------------------------|--------|------------------------|
| 205.83   | SF Floor           | 22.87  | SY Flooring                 | 49.17  | LF Floor Perimeter     |
| 0.00     | SF Long Wall       | 0.00   | SF Short Wall               | 85.52  | LF Ceil. Perimeter     |
|          |                    |        |                             |        |                        |
| 205.83   | Floor Area         | 225.50 | Total Area                  | 389.17 | Interior Wall Area     |
| 1,050.11 | Exterior Wall Area | 60.33  | Exterior Perimeter of Walls |        |                        |
| 593.57   | Surface Area       | 5.94   | Number of Squares           | 273.75 | Total Perimeter Length |
| 14.50    | Total Ridge Length | 0.00   | Total Hip Length            |        |                        |

<sup>[</sup>M] - Indicates that the depreciation percentage was limited by the maximum allowable depreciation for this item



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## Summary for Building

| Line Item Total  Matl Sales Tax Reimb    | 2,549.96<br>44.54          |
|--|----------------------------|
| Subtotal Cleaning Sales Tax              | 2,594.50<br>17.79          |
| Replacement Cost Value Less Depreciation | <b>\$2,612.29</b> (319.40) |
| Actual Cash Value Less Deductible        | \$2,292.89<br>(500.00)     |
| Net Claim                                | \$1,792.89                 |
| Total Recoverable Depreciation           | 319.40                     |
| Net Claim if Depreciation is Recovered   | \$2,112.29                 |

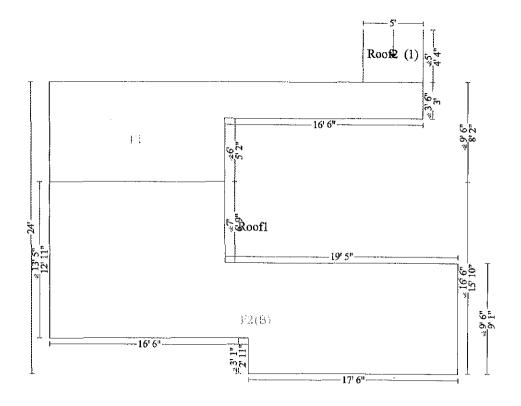
Charlie Jackelen

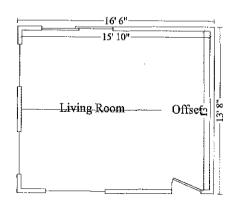


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### **Recap of Taxes**

|            | Matl Sales Tax Reimb<br>(7.625%) | Manuf. Home Tax<br>(7.625%) | Cleaning Sales Tax<br>(7.625%) | Clothing Ace Tax<br>(7.625%) |
|------------|----------------------------------|-----------------------------|--------------------------------|------------------------------|
| Line Items | 44.54                            | 0.00                        | 17.79                          | 0.00                         |
| Total      | 44.54                            | 0.00                        | 17.79                          | 0.00                         |





Main Level