

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Tuesday, October 20, 2020 10:59 AM
To: Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 1988 Lincoln Ave Q2 2020 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see below update from Frances.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Tuesday, October 20, 2020 10:49 AM
To: grevering.sph@gmail.com
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 1988 Lincoln Ave Q2 2020 Assessment Inquiry

Good Morning Clare,

Please remove the certification. No this was not for a second container, what happened was the customer called in on 7/10/2020 and said that he forgot to call and put it on a vacation hold since April as he is canceling the account because he moved. The CSR put the account on a vacation hold on 7/10/2020 for dates from 4/17/2020 – 7/28/2020 so the CSR went backwards and well we had already sent the certification on 7/2/2020 to the city we never would have caught this because again the customer called way after the certification was sent out. This all being said please remove certification from the property for Q2 2020.

On another note if the new owner moved in in July we have no active account for that customer. I will either need to get the carts removed and make the account vacant or he need to set up an account and bill him for the service. Please let me know if this account is vacant.

Thank you
Frances

Frances Estrella
Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076

efestrella@republicservices.com

o 651-286-4588

w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Monday, October 19, 2020 8:43 AM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Franklin, Romack <RFranklin3@republicservices.com>

Subject: FW: 1988 Lincoln Ave Q2 2020 Assessment Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,

Please see information and request from the City.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Monday, October 19, 2020 8:42 AM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: 1988 Lincoln Ave Q2 2020 Assessment Inquiry

Please forward to: Republic Services:

Property Address & PID: 1988 Lincoln Ave & 042823320110

Property Owner: Adam Doiron

Phone Number or Email: 612-475-6792 or N/A

Pending Assessment Amount: \$93.07

Quarter Pending Assessment is For: Q2 2020

Summary of Issue:

Property owner stated that he purchased this property in July 2020, and found that there is a Q2 2020 pending assessment. The current property owner stated that the previous property owner stated that this amount was for a 2nd cart for the property due to it previously being classified as a 2 unit. This property was updated as a single family housing with the 9/19/19 update list.

Was this amount referred to the city for a 2nd cart or for an outstanding bill for 1 cart?

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us

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