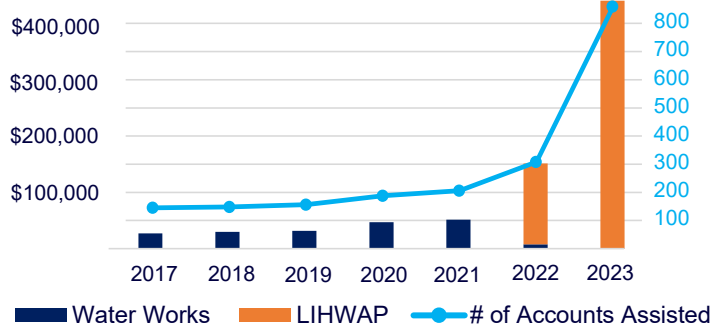


# Keeping Essential Water Services Affordable for All Households



The SPRWS Water Works program was created to provide financial assistance to qualified, low-income customers to help cover a portion of their bills. However, funds are limited and assistance is typically exhausted early each year.

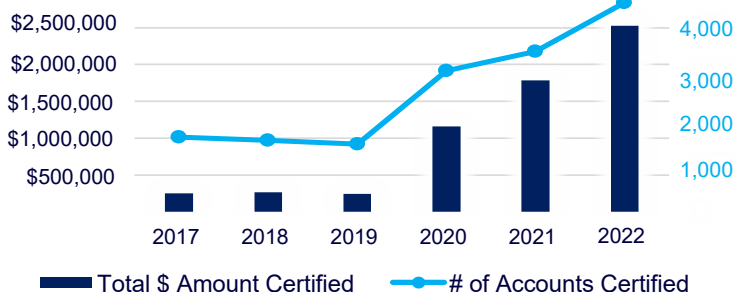
## Customer Assistance Provided



The Low-Income Household Water Assistance Program (LIHWAP) significantly increased the amount of aid we provided during the COVID-19 pandemic. However, more customers could have used help based on the number of accounts being certified to taxes even with LIHWAP funding available.

SPRWS certifies unpaid water bills to property taxes as a lien at year end and these have dramatically increased in recent years.

## Unpaid Bills Certified to Taxes



Saint Paul Regional Water Services (SPRWS) is a public, regional drinking water utility in the state of Minnesota treating and delivering an average of 40 million gallons of water each day to over 96,000 accounts.

As water infrastructure continues to age, utilities rely on rate increases to support the important investments needed to continue to provide these vital services.



Population Served

**448,959**

Average Annual Household Water Expense

**\$600**

Median Household Income

**\$70,357**

Average Bill Increase 2017-2023

**18.5%**

Customers in Areas of Concentrated Poverty\*

**30%**

SPRWS Annual Water Works Contribution

**\$100,000**

\*Areas of Concentrated Poverty (ACP) are census tracts where 40% or more are below 185% of the federal poverty threshold.

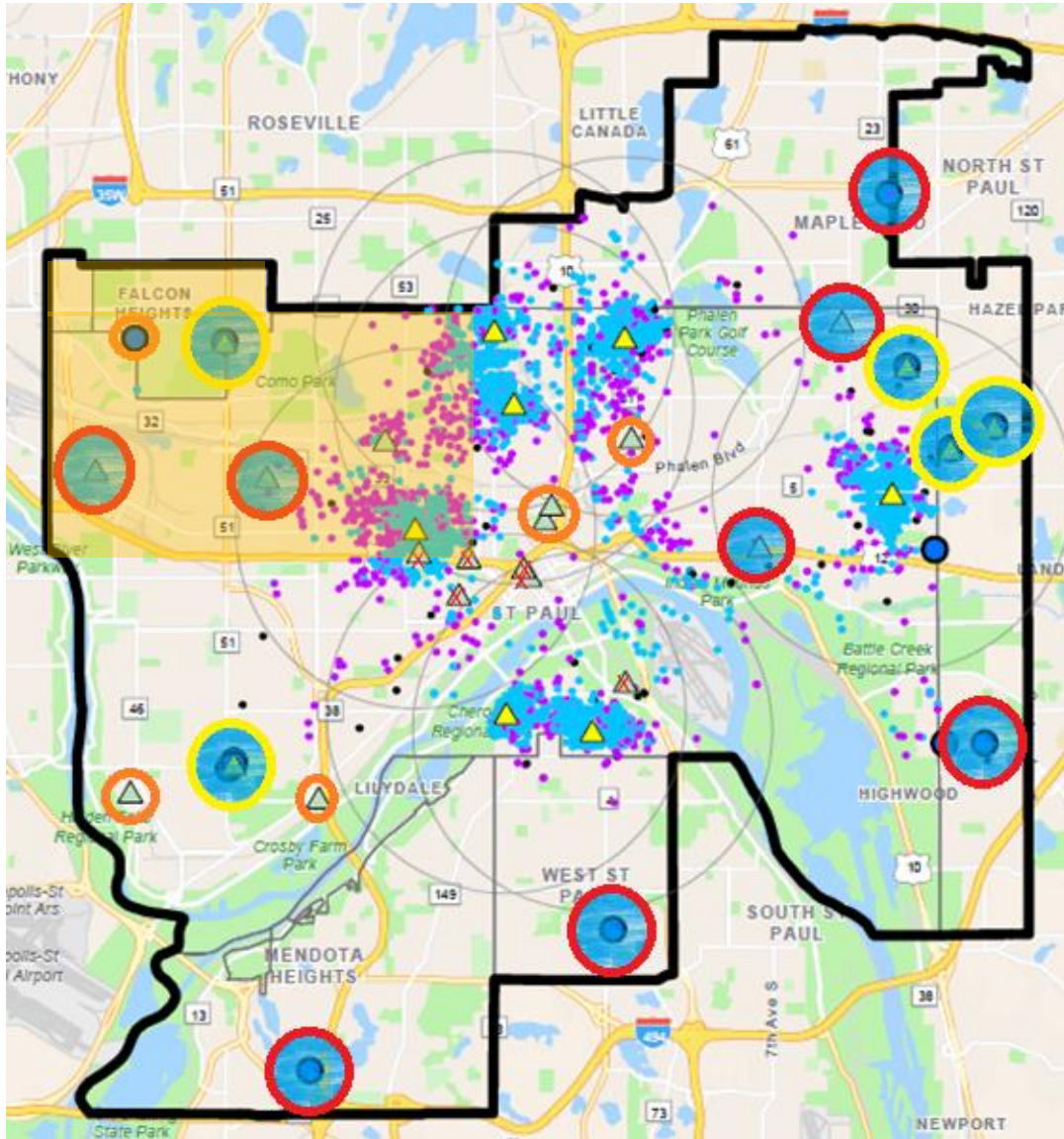
## Request for Continued LIHWAP Funding



LIHWAP was created to ensure that economic challenges would not put access to household water and wastewater service at risk. While this has been very helpful, affordability challenges exist beyond the pandemic and ongoing assistance is necessary.

A permanent, federally funded LIHWAP would promote public health among all members of a community similar to existing programs around energy.

## Automated Metering Infrastructure + Register Replacement Prioritization



|   |                                                                                 |                                                                                                                                            |                              |
|---|---------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|------------------------------|
| ● | Actual V3 Reads from Installed Collectors                                       | Baker & Ottawa (Siren)                                                                                                                     | Across from 688 Ruth (Siren) |
| ● | Actual V4 Reads from Installed Collectors                                       | Gorman & Sidney (Siren)                                                                                                                    | Kent & University (Siren)    |
| ● | Actual V4 Reads from Installed Collectors                                       | Rose & Sylvan (Siren)                                                                                                                      | Edgerton & XXX (Siren)       |
| ● | Actual V4 Reads from Installed Collectors                                       | Hoyt & Rice (Siren)                                                                                                                        |                              |
| ● | Locations of September 2023 Installed Collectors + Anticipated Area of V3 Reads | Fairgrounds Tank                                                                                                                           | McKnight Tank                |
| ● | Locations of September 2023 Installed Collectors + Anticipated Area of V3 Reads | Highland #3 Tank                                                                                                                           | Cottage Tank                 |
| ● | Locations of September 2023 Installed Collectors + Anticipated Area of V3 Reads | Stillwater Tank                                                                                                                            |                              |
| ● | Proposed Collector Locations January 2024 + Anticipated Area of V3 Reads        | 825 Seal St (PHA)                                                                                                                          | Mendota Heights Tank         |
| ● | Proposed Collector Locations January 2024 + Anticipated Area of V3 Reads        | 1300 Wilson Ave (PHA)                                                                                                                      | West Saint Paul Tank         |
| ● | Proposed Collector Locations January 2024 + Anticipated Area of V3 Reads        | 1743 Iowa Ave (PHA)                                                                                                                        | Sterling Tank                |
| ● | Proposed Collector Locations January 2024 + Anticipated Area of V3 Reads        | 777 Hamline Ave (PHA)                                                                                                                      | Cope Tank                    |
| ○ | Potential Collector Locations Tanks or PHA                                      | St. Anthony Tank (if needed for NW corner coverage)                                                                                        |                              |
|   | Register Replacement Prioritization in 2023-2024                                | Starting in NW Corner (Lauderdale). Working East to 35E and South to 94. Skipping all Blue areas (V3 Already Caught by Current Collectors) |                              |