

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Tuesday, December 28, 2021 12:49 PM
To: Support (Zendesk)
Cc: Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: FW: FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Please see update from Advanced.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <kshannon@wm.com>
Sent: Tuesday, December 28, 2021 11:30 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry

Yes it is sitting on account and will go towards Q1 2022.

Thank you

Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103

T: 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Tuesday, December 28, 2021 10:36 AM
To: Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: [EXTERNAL] FW: FW: FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry

Kim,

Please see request from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Clare (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Tuesday, December 28, 2021 10:19 AM
To: Sarah Haas <sarah.haas@ci.stpaul.mn.us>; Consortium <grevering.sph@gmail.com>
Subject: Re: FW: FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry

Thank you Kim! We will remove the assessment. Please confirm that the \$13.90 is still sitting as a credit on the account and will be applied to the Q1 2022 invoice.

Best,

Clare Pillsbury

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Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

On Tue, December 28 at 8:36, Consortium wrote:

Please see update from Advanced.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <kshannon@wm.com>

Sent: Tuesday, December 28, 2021 6:55 AM

To: Greg Reverting <greverting.sph@gmail.com>

Subject: RE: FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry

Clare,

You can remove them from the assessment. They were to be on vacation that is the reason I reversed the tax roll.

Thank you

Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103

T : 651-768-5270 | F: 651-487-8552 | E: kshannon@wm.com

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From: Greg Reverting [<mailto:greverting.sph@gmail.com>]

Sent: Monday, December 27, 2021 1:44 PM

To: Shannon, Kimberly <kshannon@wm.com>

Subject: Fwd: [EXTERNAL] FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry

Please see request for call.

Sent from my iPhone

Begin forwarded message:

From: "Clare (City of Saint Paul)" <support@saintpaul.zendesk.com>
Date: December 27, 2021 at 1:19:57 PM CST
To: Sarah Haas <sarah.haas@ci.stpaul.mn.us>, Consortium <grevering.sph@gmail.com>
Subject: Re: Fwd: [EXTERNAL] FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry
Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

I would still like to schedule a call. I think that there may be some things getting lost in translation that I would like to clarify. Otherwise, based on my calculations, I will have to remove the assessment. **Please respond by tomorrow at 4:00 PM with a time that works for you and a representative from billing. If we don't hear from you by then we will be removing the full assessed amount.**

Clare Pillsbury

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Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

On Mon, December 27 at 13:16, Consortium wrote:

Please see update from Advanced.

Sent from my iPhone

Begin forwarded message:

From: "Shannon, Kimberly" <kshannon@wm.com>
Date: December 27, 2021 at 12:42:34 PM CST
To: grevering.sph@gmail.com
Subject: FW: [EXTERNAL] FW: Fwd: 1050 Virginia St, Saint Paul, Minnesota, 55117 - (Quarter 3 (July - September)) - Assessment Inquiry

Clare,

This is the best answer we have.

Thank you

Kim Shannon | Operations Specialist/Scale Operator

Recycling is a good thing. Please recycle any printed emails.