

#1451760 629 Hall Ave - Q2 2025 Assessment Inquiry

Submitted	Received via	Requester
October 24, 2025 at 14:44	Voicemail	Abigail Braatz <629hall@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Re-opened	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?
-93.08703,44.92705	629 Hall Ave, St. Paul, Minnesota, 55107	No
Other Telephone	Property ID Number	Billing period for Delinquent Garbage Bill Assessment
12623741612	072822140158	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
119.06	250500	11:00
Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
PO did not utilize Yard Waste Service in 2025	11/13/2025	11/20/2025

Other Name
Abigail Braatz

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
Yes

Garbage Invoice Dates (i.e. January 1- March 31)
April 7 - November 30

Staff Comments

PO billed for YW sub but did not have cart. Contacted us after the time to adjust without a hearing had passed.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	License Plate: State
12/17/2025	Yes	Minnesota

Rescheduled LH Time:	Do you need an interpreter?	Project Number	Service Level
11:00	No	YW25Q2B1	Yard Waste

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Received a Legislative Hearing Notice	4586	473

Billing Quarter	Hauler
Quarter 2 (April 1 – June 30)	City

Abigail Braatz October 24, 2025 at 14:44
Voicemail from +1 (262) 374-1612

Internal note

Call Details
Call from: +1 (262) 374-1612
Call to: +1 (651) 413-6624
Time of call: 2025-10-24 19:41:02 UTC

Location: Lake Geneva, Wisconsin, United States
Length of phone call: 3 minutes, 1 second

Transcription

To hi, my name is Abigail Bras of 629 Hall Avenue in Saint Paul, Minnesota property ID number 072822140158. And calling about being out in 22 and then now assessment for garbage collection. So calling to resolve a dispute, really the billing for the services that actually, that were not, I guess, rendered or received. So I think we would purchase the property in 2024. And so I think from the, with the q to the q one or sorry, q one to q, to switch over of opt in versus opt out of services that was misunderstood. And so we didn't actually start receiving garbage collection services until August of this year. So calling to follow up to, to resolve that and assess charges for services not received. And then also did not participate in any sort of yard waste removal program either. So looking to resolve charges for both of those, those items again, Abigail Brock, phone number, my phone number our so the, the address 629 Hall Avenue property ID number 072822140158. And my phone number is 26237416122 resolve over phone. Otherwise can email response if that's preferred. And the email address would be 629, hall at gmail dot com. So all one thing 69 hall at g mail dot com. All right, thank you.

Emily Torralba October 27, 2025 at 08:11

Internal note

Outbound call to +1 (262) 374-1612

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (262) 374-1612

Time of call: 2025-10-27 13:09:54 UTC

Called by: Emily Torralba

Length of phone call: 1 minute, 54 seconds

Emily Torralba October 27, 2025 at 08:16

Dear Abigail,

Thank you for contacting the City of Saint Paul about your Quarter 2 garbage bill and 2025 Yard Waste Subscription with City of Saint Paul. This letter was not sent to you in error, and there is a payment due to the City of \$137.53 for garbage and \$119.06 for Yard Waste.

In the City of Saint Paul, garbage service is paid in advance on a quarterly basis. When bills are unpaid by the end of the billing cycle (three months), they are transferred to the City, who then pays the bill. This zeros out the account with the hauler and a pending assessment for delinquent garbage is placed on the property for the unpaid amount.

Your Quarter 2 and 2025 Yard Waste Subscription bill of \$137.53 and \$119.06 was either unpaid or paid after the billing cycle ended. As a result, you currently owe the City \$137.53 and \$119.06.

If you made a late payment of \$137.53 and \$119.06 to City of Saint Paul, please reply to this email with proof of payment for your garbage bill for - bill. You can send a picture, screenshot, or file. Make sure that the date, amount, and - are all visible in the image. Account and credit card information should be removed or blacked out on statement before submitting. The payment must have been made during - to -. If it was cashed by - a different month, then that payment was applied to a different billing cycle.

To view and pay the assessment online, visit the website: stpaul.gov/assessments. To pay by check, send your payment to:

CITY OF ST PAUL - ASSESSMENTS
700 CITY HALL
15 WEST KELLOGG BOULEVARD
ST PAUL, MN 55102-1658

Thank you,

Emily

City of Saint Paul
Public Works - Solid Waste
651-266-6101

Abigail Braatz October 27, 2025 at 21:07

Hi Emily,

Thanks for the note!

I'm disputing both of these charges as neither services were provided by the hauler. We did not opt in to receive yard waste subscription services and did not start having garbage/recycling collection until August. I understand charges are quarterly, so will pay the full Q3 garbage collection fees.

Please advise how I am able to formally dispute the charges for Q2.

Thanks,
Abby

Jillian Barden October 30, 2025 at 12:22

Hi Abigail

Thank you for reaching out to the city of Saint Paul about your pending assessments. All residential homes in Saint Paul are automatically opted in to trash collection and are required to have active garbage service per City Ordinance 220. We show the property had a 96 gallon trash cart for \$137.53 in Quarter 2. Because trash service is mandatory, I cannot recommend trash charges to be removed or reduced at a legislative hearing, but you still want to go in front of the hearing officer and dispute the charges you can. It is up to you.

As for the Yard Waste charge, all homes that had yard waste service in 2024 were automatically enrolled in 2025. Because you recently purchased the home, your property was grandfathered into the Yard Waste subscription. There is a chance the fee can be removed in this situation, and I can recommend removal based on the information. Because of this, I can start a legislative file for the Yard Waste charges. The hearing will be on November 13, at 11am. It is teleconference, and that means if you decide to attend, we will call you after 11 pm to state your case.

I have a couple questions:

1. Do you plan to attend the Yard Waste hearing? It is not required
2. Do you still wish to dispute the trash charges, even though service is mandatory? The hearing will be at a different time slot.

Let me know if you have any questions

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us
