

#1689919 994 CARROLL AVE - Q3 2025 Legislative Hearing - Service Hold not Applied

Submitted	Received via	Requester
March 4, 2026 at 11:23 AM	Inbound phone	Asegedam Keleta <selameasegedom@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Open	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone	Property ID Number
-93.14238,44.95014	994 Carroll Ave, St. Paul, Minnesota, 55104	16514174302	352923330044

Billing period for Delinquent Garbage Bill Assessment	Billing year for Delinquent Garbage Bill Assessment
Quarter 3 (July - September)	2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
58.47	260134	11:00 am

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
Service Hold was not applied to Quarter 3 bill	03/19/2026	04/19/2026

Other Name
Keleta Asegedam

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
Yes

Garbage Invoice Dates (i.e. January 1- March 31)
July 1, 2025 - September 30, 2025

Staff Comments
PO requested service hold, and the hold was not applied to the account. Staff recommends reducing assessment to \$32.94

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:
Ward 1	04/15/2026	Yes	11:00 am

Do you need an interpreter?	Project Number	Service Level
No	CG25Q3B5	35 gallons (every other week)

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	Total time spent (sec)	Time spent last update (sec)
Received a Legislative Hearing Notice	1504	1111

Billing Quarter	Hauler
Quarter 3 (July 1 – September 30)	FCC Environmental

Sophia Yang March 4, 2026 at 11:23 AM

Internal note

Call from: +1 (651) 417-4302
Call to: +1 (651) 372-8578
Time of call: March 4, 2026 at 5:22:51 PM UTC
Answered by: Sophia Yang

Sophia Yang March 4, 2026 at 11:39 AM

Internal note

Inbound call from +1 (651) 417-4302
Call Details:

Call from: +1 (651) 417-4302
Call to: +1 (651) 372-8578
Time of call: 2026-03-04 17:22:51 UTC
Location: Minnesota, United States
Answered by: Sophia Yang
Length of phone call: 16 minutes, 18 seconds
Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAab79041c95e84bcd382c537937097092/twilio/call/recording>

Sophia Yang March 4, 2026 at 11:39 AM

Internal note

Keleta will be at the hearing 03-19 at 1am.

Jillian Barden March 12, 2026 at 5:06 PM

Internal note

Outbound call to +1 (651) 417-4302
Call Details:

Call from: +1 (651) 413-6624
Call to: +1 (651) 417-4302
Time of call: 2026-03-12 21:59:13 UTC
Called by: Jillian Barden
Length of phone call: 7 minutes
Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA712496ef91bf7dc605b3b2b82cd46d59/twilio/recording>

Jillian Barden March 12, 2026 at 5:13 PM

Internal note

\$32.94 is the correct prorated amount for a 35 gal EOW cart. Talked with PO and he will be mailing in the payment to the Lockbox.