HIGH WATER USAGE ALERT

To: **BRANDON HUNTER**
1829 DAYTON AVE
SAINT PAUL MN 55104-6013

From: **Saint Paul Regional Water Services (SPRWS)**

Date: **February 19, 2025**

RE: **Account Number:** **0145439**
Customer Number: **528929**
Service Address: **1829 DAYTON AVE**

While reviewing your account the water use appears higher than normal for your property when compared to a similar billing period. **This usage will result in a higher than normal bill.** SPRWS bills are based on metered consumption and cannot be adjusted once the water has gone through the meter.

Reading Date	Consumption	Reading	Reading Days
02/12/2025	180	422	90
02/13/2024	10	116	91

If you are aware of this higher than normal use:

- Please call our Customer Service Department so that we can note this on your account. This will result in information that will help us determine if you have unusually high use in future billing cycles.

If you are not aware of this higher than normal use:

- We suggest you check for water leaks in your home by following these simple steps:
  - Locate your water meter–it is most often in your basement near your furnace or water heater
  - Make sure no water is running anywhere on your property (dishwashers, faucets, etc.)
  - Shine a flashlight onto the face of the water meter until the display “wakes up”
  - A display panel will alternate between total meter use and current rate of flow. If the display saying RATE displays numbers other than zeroes, you have a leak.

Possible sources of leaks include, toilets, faucets, tubs, outdoor sprinkler systems, or whole house humidifiers attached to the furnace. Toilets are by far the most common sources of leaks and can waste thousands of gallons a day.

For additional information please read our enclosed pamphlet entitled “Is Your Money Going Down the Drain” or view our YouTube video entitled “Using Your Water Meter to Check for Leaks”.

Repair any leaks as soon as possible. Once you have made the repair, please call customer service with a 9-digit meter reading. This will allow us to ensure your usage returns to normal.

Call our Customer Service Department at **651-266-6350** Monday through Friday, 7:30 a.m. to 4:30 p.m. with your findings.

Customer Service
Saint Paul Regional Water Services
1900 Rice St., Office Building
Saint Paul Minnesota 55113