

Vang, Mai (CI-StPaul)

From: Haas, Sarah (CI-StPaul)
Sent: Friday, July 29, 2022 11:38 AM
To: Zimny, Joanna (CI-StPaul); Vang, Mai (CI-StPaul)
Subject: FW: Assessment 850 Edmund Ave, Saint Paul, Minnesota, 55104 - Republic Services

Please let me know if you need additional information.

Sarah Haas
Garbage Program Manager

She/Her/Hers
Public Works
25 4th St. West, Floor 800
Saint Paul, MN 55102
P:651-266-6216
sarah.haas@stpaul.gov
www.StPaul.gov



SAINT PAUL
MINNESOTA

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, July 29, 2022 10:43 AM
To: Support (Zendesk) <support@saintpaul.zendesk.com>
Cc: Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>
Subject: FW: Assessment 850 Edmund Ave, Saint Paul, Minnesota, 55104 - Republic Services

Think Before You Click: This email originated outside our organization.

Please see update from Republic Services.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>
Sent: Friday, July 29, 2022 10:30 AM
To: Greg Revering <grevering.sph@gmail.com>
Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>
Subject: RE: Assessment 850 Edmund Ave, Saint Paul, Minnesota, 55104 - Republic Services

Good Morning,

Customer called and scheduled the mattress to be picked up however it wasn't out and then we finally collected it. Below are pictures with dates



2022-04-01 14:04 Not out



It was out and we collected

Frances Estrella

Billing Coordinator

11380 Courthouse Blvd
Inver Grove Heights

e festrella@republicservices.com

o 651.286.4588

w RepublicServices.com



From: Greg Revering <grevering.sph@gmail.com>

Sent: Thursday, July 28, 2022 2:40 PM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Mathiasen, Beverly <BMathiasen@republicservices.com>

Subject: Fwd: Assessment 850 Edmund Ave, Saint Paul, Minnesota, 55104 - Republic Services

This Message Is From an External Sender

This message came from outside your organization.

Frances,
Please see the information and request from Clare.

Sent from my iPhone

Begin forwarded message:

From: "Sarah (City of Saint Paul)" <support@saintpaul.zendesk.com>
Date: July 28, 2022 at 2:29:05 PM CDT
To: Consortium <grevering.sph@gmail.com>
Subject: Assessment 850 Edmund Ave, Saint Paul, Minnesota, 55104 - Republic Services
Reply-To: City of Saint Paul <support@saintpaul.zendesk.com>

Hi Greg,

We've received an Inquiry for 850 Edmund Ave, Saint Paul, Minnesota, 55104. Please forward to Republic Services for their input.

Property Address: 850 Edmund Ave, Saint Paul, Minnesota, 55104

Phone:

Hauler: Republic Services

Did the Customer Contact the Hauler before the City? No

Ticket Comments:

Can we can any hauler records for this property Feb-April? See below request from assessment office. Thank you.

Hi Clare,

Could you request the hauler records for this property from early February to mid-April 2022? Sounds like the hauler went to the wrong property (the billing address, not property address) so mattresses/box springs didn't get picked up. Made a new appointment and then it still didn't get picked up before City came out. He said they did credit him \$80 for the trouble.

Marcia is deleting the assessment but wants the records for the file.

Thanks!

Joanna

Thank you,

Sarah Haas

City of Saint Paul

Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

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Sarah Haas
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>