

#1464275 211 Stevens St W - Q2 2025 Assessment Inquiry

Submitted	Received via	Requester
October 31, 2025 at 14:48	Phone call (inbound)	Jose Burga Malgua

Status category	Ticket status	Type	Priority	Group	Assignee
Open	Re-opened	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.09471,44.9287	211 Stevens St W, St. Paul, Minnesota, 55107	16518081783

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
072822130048	Quarter 2 (April - June)

Billing year for Delinquent Garbage Bill Assessment
2025

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
275.06	250118	9:00

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
Home should have been put on a UDRF hold.	11/13/2025	11/20/2025

Other Name
Jose Burga Malgua

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
No

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
No

Garbage Invoice Dates (i.e. January 1- March 31)
April 1 - June 30

Staff Comments

PO purchased home in January 2025 and experienced flood due to frozen pipes shortly after closing and was unable to set up service hold. Property is still completely vacant. Set up UDRF on both sides of duplex until repairs are completed. Staff recommends removing assessment.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:
12/17/2025	Yes	9:00

Do you need an interpreter?	Project Number	Service Level
No	CG25Q2B1	96 gallons (weekly)

Please select the reason you are contacting the solid waste team	Billing Year
Billing or Assessments	2025

What is your billing or assessment question?	What kind of service hold did you request?
Service Hold Not Applied	Unoccupied Dwelling Registration - over 26 weeks

What was the requested start date?	Total time spent (sec)	Time spent last update (sec)
January 1, 2025	2004	576

Billing Quarter	Hauler
Quarter 2 (April 1 – June 30)	FCC

Emily Torralba October 31, 2025 at 14:48

Internal note

Call from: +1 (651) 808-1783
Call to: +1 (651) 413-6624

Time of call: October 31, 2025 at 7:47:45 PM UTC
Answered by: Emily Torralba

Emily Torralba October 31, 2025 at 14:51

Internal note

Inbound call from +1 (651) 808-1783

Call Details

Call from: +1 (651) 808-1783

Call to: +1 (651) 413-6624

Time of call: 2025-10-31 19:47:45 UTC

Location: Minneapolis, Minnesota, United States

Answered by: Emily Torralba

Length of phone call: 3 minutes, 47 seconds

Emily Torralba October 31, 2025 at 15:04

Internal note

PO states that there should of been a UDRF placed on the their home since early January due to a frozen pipe/flood. PO states that the home is still vacant because they have been having issues with the insurance and they would like to dispute the charges for garbage services.

Jillian Barden November 7, 2025 at 16:03

Internal note

Outbound call to +1 (651) 808-1783

Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 808-1783

Time of call: 2025-11-07 22:01:55 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 34 seconds

Jillian Barden November 7, 2025 at 16:15

Internal note

Left VM
