

Zimny, Joanna (CI-StPaul)

From: Neis, Adrian (CI-StPaul)
Sent: Thursday, January 30, 2020 11:34 AM
To: Moermond, Marcia (CI-StPaul)
Subject: FW: 358 Arbor St
Attachments: FILE_8432.pdf

-----Original Message-----

From: Hervang, Maicee (CI-StPaul)
Sent: Friday, October 11, 2019 8:35 AM
To: Neis, Adrian (CI-StPaul) <adrian.neis@ci.stpaul.mn.us>
Subject: 358 Arbor St

Good morning AJ,

I am suspicious that the property is a rental but PO(RON) still stated its owner occupied duplex. See attachment for proof from Ron. When I was there for a no heat complaint, I ask lower floor tenant if Diane is living there. Tenant says Diane did not live there, she has been there for about 4-5 years and the upper tenant has been there for about 2 years. I also ask about the garage status because we have previous complaints on someone living in the garage. Tenant stated that PO is renting out the garage to some guy that looks thin and has long hair but she doesn't know if he stays at night. I did try to knock on the upper floor, but no one answered. During the re-inspection, I saw a young woman with her kid coming out of the upper unit. When I stopped them and asked if they live up there, she replied no and said she was just visiting her mother and needed to rush out for daycare and work.

I have requested from Ron for a ID copy of Diane, but I haven't received yet. I will email to you when I receive them.

Thank you,
Maicee Hervang, CFI
Fire Safety Inspector II
Department of Safety & Inspections
375 Jackson St, Suite 220
Saint Paul, MN 55101
P: 651-266-8940
F: 651-266-8951
maicee.hervang@ci.stpaul.mn.us

Making Saint Paul the Most Livable City in America "DSI's Mission: To preserve and improve the quality of life in Saint Paul by protecting and promoting public health and safety for all."

-----Original Message-----

From: Hervang, Maicee (CI-StPaul)
Sent: Friday, October 11, 2019 8:13 AM
To: Hervang, Maicee (CI-StPaul) <maicee.hervang@ci.stpaul.mn.us>
Subject: FILE_8432.pdf



NORTHERN STATES POWER COMPANY

SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE
DIANE STAEHELI 358 ARBOR ST UNIT GAS SAINT PAUL, MN 55102-3525	51-0622875-5	10/24/2019
	STATEMENT NUMBER	STATEMENT DATE
	655453369	09/27/2019
		AMOUNT DUE
		\$117.42

YOUR MONTHLY NATURAL GAS USAGE



DAILY AVERAGES	Last Year	This Year
Temperature	67° F	67° F
Gas Therms	1.2	1.4
Gas Cost	\$1.35	\$1.39

QUESTIONS ABOUT YOUR BILL?

See our website: xcelenergy.com
 Email us at: Customerservice@xcelenergy.com
 Call Mon - Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.
 Please Call: 1-800-895-4999
 Hearing Impaired: 1-800-895-4949
 Español: 1-800-687-8778
 Or write us at: XCEL ENERGY
 PO BOX 8
 EAU CLAIRE WI 54702-0008



SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Natural Gas Service	08/27/19 - 09/26/19	43 therms	\$41.77
Current Charges			\$41.77

ACCOUNT BALANCE (Balance de su cuenta)

Previous Balance	As of 08/27	\$500.65
Payment Received	Phone Pay 09/12	-\$350.00 CR
Balance Forward		\$150.65
Current Charges		\$41.77
Current Balance (Balance actual)		\$192.42

PAY ARRANGEMENT STARTED 09/12 (Arreglo de pago iniciado)

Pay Arrangement	Installment 2	\$75.65
Current Charges		\$41.77
Amount Due (Cantidad a pagar)		\$117.42

INFORMATION ABOUT YOUR BILL

We recently experienced issues with our billing system. No customer data was compromised, but this caused a delay in generating some customer bills. Since your bill is being issued 5 days later, we will allow 5 additional days beyond the due date to pay this statement and will not assess any late fees during this timeframe. However, we are not able to adjust the timing of any automated payments or payment reminders you may receive. We apologize for any inconvenience this may cause.

Thank you for your payment.

RETURN BOTTOM PORTION WITH YOUR PAYMENT • PLEASE DO NOT USE STAPLES, TAPE OR PAPER CLIPS



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-0622875-5	10/24/2019	\$117.42	

Please see the back of this bill for more information regarding the late payment charge. Pay on or before the date due to avoid assessment of a late payment charge.
 Make your check payable to XCEL ENERGY

OCTOBER						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

AB 02 001295 92453 B 8 A



DIANE STAEHELI
 358 ARBOR STREET UPPER
 ST. PAUL MINNESOTA 55102-3525



XCEL ENERGY
 P.O. BOX 9477
 MPLS MN 55484-9477

Zimny, Joanna (CI-StPaul)

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Sent: Thursday, January 30, 2020 11:34 AM
To: Moermond, Marcia (CI-StPaul)
Subject: FW: 358 Arbor St
Attachments: FILE_8432.pdf

-----Original Message-----

From: Neis, Adrian (CI-StPaul)
Sent: Friday, October 11, 2019 9:40 AM
To: Skarda, Therese (CI-StPaul) <therese.skarda@ci.stpaul.mn.us>
Cc: Hervang, Maicee (CI-StPaul) <maicee.hervang@ci.stpaul.mn.us>
Subject: FW: 358 Arbor St

Hi Theresa!

I have another Ron Staheli property. He claims Diane lives at 358 Arbor in the upper unit, same as he claims that he lives at 633 Palace.

Ramsey county tax statements are mailed to their Eagan address and show 358 Arbor as Non residential homesteaded.

He provided Maicee with an electrical bill that is mailed to Diane at 358 Arbor as proof of residency, but the lower unit tenant said she does not live there.

Based on the information and past experience, I do not believe this is owner-occupied.

Can you provide some assistance on what we should do?

Thanks!

AJ

-----Original Message-----

From: Hervang, Maicee (CI-StPaul)
Sent: Friday, October 11, 2019 8:35 AM
To: Neis, Adrian (CI-StPaul) <adrian.neis@ci.stpaul.mn.us>
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the upper unit. When I stop them and ask if they live up there, she reply no and say she just visiting her mother and need to rush out for daycare and work.

I have request Ron for a ID copy of Diane, but I haven't receive yet. I will email to you when I receive them.

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Maicee Hervang, CFI
Fire Safety Inspector II
Department of Safety & Inspections
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Saint Paul, MN 55101
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F: 651-266-8951
maicee.hervang@ci.stpaul.mn.us

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-----Original Message-----

From: Hervang, Maicee (CI-StPaul)
Sent: Friday, October 11, 2019 8:13 AM
To: Hervang, Maicee (CI-StPaul) <maicee.hervang@ci.stpaul.mn.us>
Subject: FILE_8432.pdf

Zimny, Joanna (CI-StPaul)

From: Neis, Adrian (CI-StPaul)
Sent: Thursday, January 30, 2020 11:36 AM
To: Moermond, Marcia (CI-StPaul)
Subject: FW: 358 Arbor St., Lower Level

From: Neis, Adrian (CI-StPaul)
Sent: Monday, October 7, 2019 1:57 PM
To: Hervang, Maicee (CI-StPaul) <maicee.hervang@ci.stpaul.mn.us>; Wiese, Angie (CI-StPaul) <angie.wiese@ci.stpaul.mn.us>
Cc: Bistodeau, Travis (CI-StPaul) <Travis.Bistodeau@ci.stpaul.mn.us>
Subject: RE: 358 Arbor St., Lower Level

Maicee,

Let me know if you have any issues with the landlord.

Ron has been known to be difficult with inspectors.

Thanks,

AJ

From: Hervang, Maicee (CI-StPaul)
Sent: Monday, October 7, 2019 1:46 PM
To: Wiese, Angie (CI-StPaul) <angie.wiese@ci.stpaul.mn.us>
Cc: Bistodeau, Travis (CI-StPaul) <Travis.Bistodeau@ci.stpaul.mn.us>; Neis, Adrian (CI-StPaul) <adrian.neis@ci.stpaul.mn.us>
Subject: Re: 358 Arbor St., Lower Level

Yes, I was out there this morning to take in the temperature. I going to contact the PO to provide heat plus apply for CofO.

Thank you,
Maicee Hervang

On Oct 7, 2019, at 1:17 PM, Wiese, Angie (CI-StPaul) <angie.wiese@ci.stpaul.mn.us> wrote:

This is Maicee's and I believe she is going out there today. The RF was put in on the 3rd.

Maicee, some more background info is below.

Angie Wiese, PE, CBO
Safety & Inspections
651-266-8953

From: Bistodeau, Travis (CI-StPaul)
Sent: Monday, October 7, 2019 1:04 PM
To: Neis, Adrian (CI-StPaul) <adrian.neis@ci.stpaul.mn.us>
Cc: Wiese, Angie (CI-StPaul) <angie.wiese@ci.stpaul.mn.us>
Subject: FW: 358 Arbor St., Lower Level

AJ-can you have the responsible inspector call the complainant?
Thank you!

<image001.jpg> **Travis Bistodeau**
Deputy Director
Department of Safety and Inspections
Pronouns: he/him/his
375 Jackson Street, Suite 220
Saint Paul, MN 55101
P: 651-266-1922
C: 651-262-7698
F: 651-266-1919
travis.bistodeau@ci.stpaul.mn.us
<image002.png><image003.png><image004.png><image005.jpg>

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From: Thao, Kayla (CI-StPaul)
Sent: Thursday, October 3, 2019 12:28 PM
To: Bistodeau, Travis (CI-StPaul) <Travis.Bistodeau@ci.stpaul.mn.us>
Subject: FW: 358 Arbor St., Lower Level

Hi Travis,

Please refer to my original email below.

I'm including the landlord's information, in case you need to reach out to him:

Ron Staleheli
612-865-2004

We learned that the City requires that all buildings are capable of being warmed to at least 68 degrees.
It doesn't matter what time of year.

Is it possible for you to someone to contact our constituent about this matter, even if someone can't get out there today? I just talked to the constituent.
Please let me know how you can help us.

Thanks,
Kayla

From: *CI-StPaul_DSI-InformationAndComplaints
Sent: Wednesday, October 2, 2019 4:16 PM

To: Thao, Kayla (CI-StPaul) <kayla.thao@ci.stpaul.mn.us>

Subject: RE: 358 Arbor St., Lower Level

Thank you! The complaint has been entered and transferred to Code Enforcement for review.

Thank you,

Kaozouapang (Pang)
Office Assistant III
Department of Safety and Inspection
375 Jackson Street, Suite 220
Saint Paul, MN 55101
Main: 651-266-8989
Fax: 651-266-9124

From: Thao, Kayla (CI-StPaul)

Sent: Wednesday, October 2, 2019 4:08 PM

To: *CI-StPaul_DSI-InformationAndComplaints <DSI-InformationAndComplaints@ci.stpaul.mn.us>

Subject: RE: 358 Arbor St., Lower Level

No, the owner doesn't live there.

Vicky can be reached at 651-224-7870.

Thanks, Pang!

Kayla

From: *CI-StPaul_DSI-InformationAndComplaints

Sent: Wednesday, October 2, 2019 4:01 PM

To: Thao, Kayla (CI-StPaul) <kayla.thao@ci.stpaul.mn.us>

Subject: RE: 358 Arbor St., Lower Level

Good afternoon,

Thank you for contacting DSI. I was wondering, do you by any chance have any more information? Does the owners live at the property also? Do you have an contact number for Vicky? Is she renting a room? I would need more information before I could enter in this complaint.

Thank you,

Kaozouapang (Pang)
Office Assistant III
Department of Safety and Inspection
375 Jackson Street, Suite 220
Saint Paul, MN 55101
Main: 651-266-8989
Fax: 651-266-9124

From: Thao, Kayla (CI-StPaul)
Sent: Wednesday, October 2, 2019 3:39 PM
To: *CI-StPaul_DSI-InformationAndComplaints <DSI-InformationAndComplaints@ci.stpaul.mn.us>
Subject: 358 Arbor St., Lower Level
Importance: High

Hello,

Vicky Christianson who lives at this property called us asking for assistance as her unit is really cold. The owner refuses to turn the heat on until October 15.

Can you please have someone look into this matter ASAP?

Thanks,

<image001.jpg> **Kayla Thao**
Executive Assistant to
Councilmember Rebecca Noecker
Office of City Council-Ward 2
15 West Kellogg Blvd. Suite 310B
Saint Paul, MN 55102
Office: 651-266-8620
Direct: 651-266-8623
Fax: 651-266-8574
kayla.thao@ci.stpaul.mn.us
<image002.png><image003.png><image004.png><image005.jpg>

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Stay connected to Ward 2! [Sign up for quarterly e-newsletters](#) or [like us on Facebook](#).

Zimny, Joanna (CI-StPaul)

From: Neis, Adrian (CI-StPaul)
Sent: Thursday, January 30, 2020 11:37 AM
To: Moermond, Marcia (CI-StPaul)
Subject: FW: 358 arbor st
Attachments: FILE_8515.pdf; ATT00001.txt

-----Original Message-----

From: Hervang, Maicee (CI-StPaul)
Sent: Friday, October 11, 2019 9:57 AM
To: Neis, Adrian (CI-StPaul) <adrian.neis@ci.stpaul.mn.us>
Subject: 358 arbor st

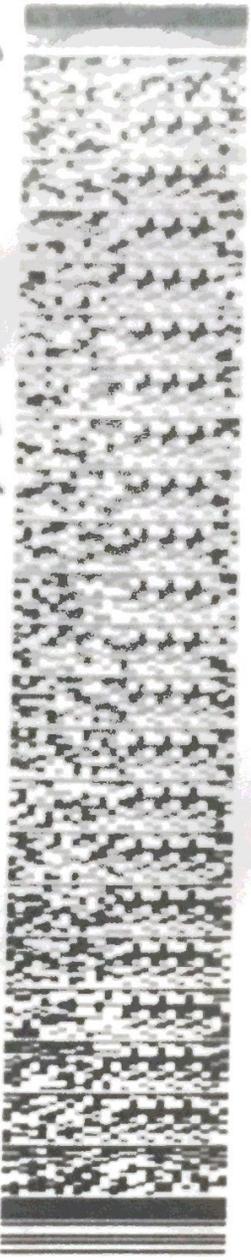
Hi AJ,

Ron have send me a copy of Diane ID but look like he block the expiration date. Are you ok with this and let it go or do we still require more proof.

MINNESOTA DRIVER'S LICENSE

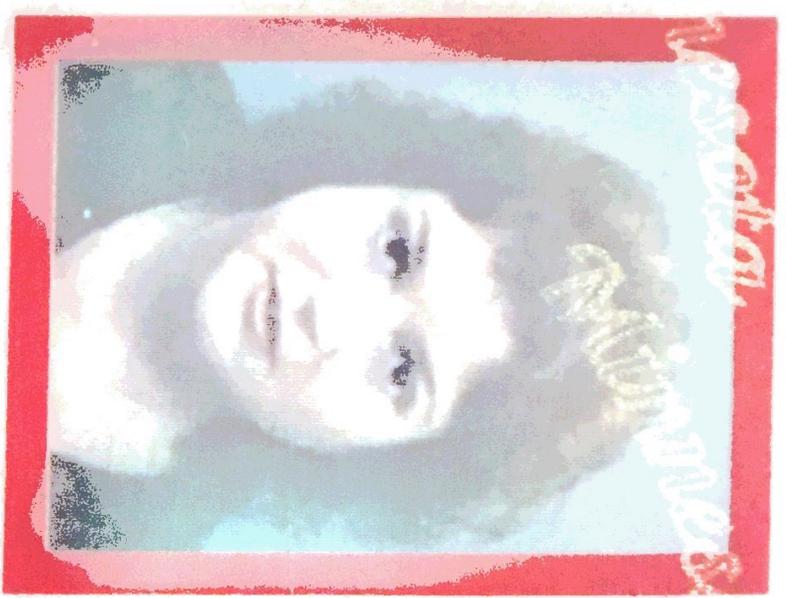
BRN	5-6	150	F	D	A0	12-07
EYES	HEIGHT	WEIGHT	SEX	CLASS	ISSUED	EXP.

12-07-1959
BIRTH DATE



Diane M Staehel

12-7-59



S-340-143-585-932

DIANE MARIE STAEHEL
358 ARBOR ST
ST PAUL, MN 55102



Zimny, Joanna (CI-StPaul)

From: Neis, Adrian (CI-StPaul)
Sent: Thursday, January 30, 2020 11:38 AM
To: Moermond, Marcia (CI-StPaul)
Subject: FW: 358 Arbor

From: Neis, Adrian (CI-StPaul)
Sent: Thursday, January 23, 2020 3:51 PM
To: Hervang, Maicee (CI-StPaul) <maicee.hervang@ci.stpaul.mn.us>
Subject: RE: 358 Arbor

Let's talk tomorrow AM.

From: Hervang, Maicee (CI-StPaul)
Sent: Thursday, January 23, 2020 8:40 AM
To: Neis, Adrian (CI-StPaul) <adrian.neis@ci.stpaul.mn.us>
Subject: RE: 358 Arbor

Do you want me to open a CofO for the property and close the RF?



Maicee Hervang, CFI
Fire Safety Inspector II

Department of Safety & Inspections
375 Jackson St, Suite 220
Saint Paul, MN 55101
P: 651-266-8940
F: 651-266-8951
maicee.hervang@ci.stpaul.mn.us



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From: Neis, Adrian (CI-StPaul)
Sent: Tuesday, January 21, 2020 1:41 PM
To: Hervang, Maicee (CI-StPaul) <maicee.hervang@ci.stpaul.mn.us>
Subject: 358 Arbor

Deny appeal, Owner no show.

It's in the CofO program.

A.J. Neis
Fire Inspection Supervisor
Pronouns: He/Him/His



Dept. of Safety and Inspections
375 Jackson St. Suite 220
Saint Paul, MN 55101
Phone: 651-266-8992
Cellular: 651-796-8087
Fax: 651-266-8951



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