

Lydia Campbell

From: Greg Weiner
Sent: Thursday, January 11, 2024 10:30 AM
To: *CI-StPaul_Garbage; Sarah Haas; Lydia Campbell
Cc: *CI-StPaul_LegislativeHearings
Subject: RE: garbage assessment appeal - 384 Lawson Ave E
Attachments: Waste, water, property taxes department make huge disaster to residents!; I reported the garbage service and water service office

Follow Up Flag: Follow up
Flag Status: Completed

Just passing along a couple emails I received from this person, which are both attached to this email. Not sure if they should be added to the record for the RLH TA file, so I wanted to share just in case. There's a lot of stuff in them, and I did my best to summarize them below. None of this involves me stating facts, but just reiterating what she says in her emails.

- Email 1
 - She complains about paying \$3,800 in garbage fees for when she was out of the country from 10/20/2019 – 10/24/2024. She says she went through the necessary process for holding service. She included numerous attachments of her sending a hold service form, but then showed a phone of the form and it did not appear to be filled out, so it is unclear if she actually ever sent a completed hold service form. It looks like a City employee was unable to open an attachment, based on a 11/29/2023 email. Not sure what that attachment was though.
 - She also complains about paying thousands of dollars in water charges during that same time period, saying that the water was turned off during that time.
 - She says she is homeless and living in an apartment
 - She says she has called police about insurance fraud
 - There is something I can't understand at the end of it.
- Email 2 largely reiterates the same points

Thanks,

Greg Weiner
Executive Assistant – City Council
Saint Paul City Council
Greg.Weiner@ci.stpaul.mn.us
651-266-8512
He/him/his

From: Greg Weiner
Sent: Monday, January 8, 2024 3:42 PM
To: *CI-StPaul_Garbage <Garbage@ci.stpaul.mn.us>; Sarah Haas <Sarah.Haas@ci.stpaul.mn.us>; Lydia Campbell <Lydia.Campbell@ci.stpaul.mn.us>
Cc: *CI-StPaul_LegislativeHearings <LegislativeHearings@ci.stpaul.mn.us>
Subject: garbage assessment appeal - 384 Lawson Ave E

Hello,

I just talked with someone over the phone who wanted to appeal some garbage assessments (it looks like she has a few). She got a notice saying that her hearing would be this Thursday, January 11, if she wished to appeal, and wants to attend the hearing. She also needs a Chinese Mandarin interpreter. Her contact info is:

- Name: Lifei Ye Morrison (goes by Fifi)
- Address: 384 Lawson Ave E (vacant)
- Email: soulvoicefifi@gmail.com
- Phone: 612-990-2952

Because of the need for an interpreter, could we push this out to Legislative Hearings on January 25? Mai suggested that as an option, and to just keep the assessments pending until then. I'm also CCing our Legislative Hearing team, so they are aware as well.

Thanks,

Greg Weiner
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