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Property Manager: Crystal Leasing Agent: E
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Amberwood Place

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3.6  5 reviews ⓘ

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 a month ago

Crystal, the property manager, is a terrible person. Halted our lease takeover for unnecessary means, even though KJ HQ approved and said we could process as normal, and caused the new tenant to live out in a hotel until they could move in. Never answers any calls and barely returns any voicemails left. Will schedule you to come in to sign paper and never be open and claim she never scheduled a time to meet. Will send you in circles with the wrong information and you'll have to get to the right person/right information yourself. Never submitted our forwarding address to the accountant so we received out CRP's late. Only rent here if you're ready to deal with roach infestations and mice infestations and be blamed for the infestation when there's been a running history of roach and mice infestation as well as dealing with a 2-faced property manager.

If I could place 0 stars, I would. Glad I am never going to have to deal with this property, let alone Crystal, again. So glad we left right when she started managing the property. I can't imagine what else my little family would be dealing with right now had we remained and finished off our lease. Rented here for 7.5 years with no issues/problems until she became the property manager.

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