

#1677490 1014 EUCLID ST - 55106 - Delivery Garbage Cart - 96

Submitted February 25, 2026 at 11:04 AM
Received via Inbound phone
Requester Antonio Burns <antonioburns30@yahoo.com>

Status category Solved
Ticket status Solved
Type Question
Priority Normal
Group PW - Garbage
Assignee -

Latitude/Longitude -93.05745,44.95488
Location 1014 Euclid St, St. Paul, Minnesota, 55106
Is this a repeat report? No
Other Telephone 16128074473

Other Name Antonio Burns
Cart Request Type Deliver Cart
Complete complete

Please select the reason you are contacting the solid waste team Carts: Missing, Damaged, Size Change, Extra Cart
Which cart? Garbage Cart

Why do you need a new cart? Cart went missing
Did the cart go missing on your collection day? Unsure
Property owner or tenant? Property owner

What size cart would you like delivered? Large (96 gallons) - WEEKLY
Needs Adjustment Yes

Summarize the Issue Garbage cart went missing - deliver a 96 replacement.
Scheduled Date 2026-02-26
Total time spent (sec) 521

Time spent last update (sec)
8

Sophia Yang February 25, 2026 at 11:04 AM

Call from: +1 (612) 807-4473
Call to: +1 (651) 372-8578
Time of call: February 25, 2026 at 5:03:34 PM UTC
Answered by: Sophia Yang

Internal note

Sophia Yang February 25, 2026 at 11:11 AM

Delivery Garbage Cart - 96- Cart went missing.

Internal note

Sophia Yang February 25, 2026 at 11:14 AM

Inbound call from +1 (612) 807-4473
Call Details:
Call from: +1 (612) 807-4473
Call to: +1 (651) 372-8578
Time of call: 2026-02-25 17:03:34 UTC
Location: Minneapolis, Minnesota, United States

Internal note

Answered by: Sophia Yang

Length of phone call: 11 minutes, 22 seconds

Listen to the recording:

<https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CA23e634c6d365cc2bea87bfc8b02e1036/twilio/call/recording>

Zuper Admin February 25, 2026 at 12:43 PM

Internal note

Added from Zuper by Nick Larson

Support software by Zendesk