

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Thursday, July 1, 2021 11:47 AM
To: Swanson, Christopher (CI-StPaul)
Cc: Pillsbury, Clare (CI-StPaul)
Subject: FW: 1303 ELEANOR AVE - Q1 2021 Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Kim.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Shannon, Kimberly <kshannon@wm.com>
Sent: Thursday, July 1, 2021 11:46 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>; Miron, Julie <jmiron@wm.com>
Cc: Koupal, Matthew <mkoupal@wm.com>
Subject: RE: 1303 ELEANOR AVE - Q1 2021 Assessment Inquiry

We usually tell the home owner to pay the invoice and they will see a credit on their account when they return. Below you will see the credit went on 4/5/21 invoice. I will reverse the tax roll and enter a credit. we have all the dates correct on the vacation hold.

Invoice Details		
Info	Trans. Date	Trans. Type
0001-006	1/5/2021	Service
0001-006	1/12/2021	Service
0001-006	1/19/2021	Service
0001-006	4/5/2021	Period
0001-008	4/5/2021	Period
0001-009	4/5/2021	Period
0001-999	4/5/2021	Tax
0001-000	4/5/2021	Tax

Invoice Details

Info	Trans. Date	Trans. Type
0001-006	10/6/2020	Service
0001-006	10/13/2020	Service
0001-006	10/20/2020	Service
0001-006	10/27/2020	Service
0001-006	11/3/2020	Service
0001-006	11/10/2020	Service
0001-006	11/17/2020	Service
0001-006	11/24/2020	Service
0001-006	12/1/2020	Service
0001-006	12/8/2020	Service
0001-006	12/15/2020	Service
0001-006	12/22/2020	Service
0001-006	12/29/2020	Service
0001-006	1/5/2021	Period
0001-999	1/5/2021	Tax
0001-999	1/5/2021	Tax
	1/31/2021	Adjustment
	2/17/2021	Payment
	3/31/2021	Adjustment
	4/2/2021	Adjustment

Thank you

Kim Shannon | Operations Specialist/Scale Operator



309 Como Avenue | Saint Paul | MN 55103

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From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, July 1, 2021 7:13 AM

To: Shannon, Kimberly <kshannon@wm.com>; Miron, Julie <jmiron@wm.com>

Cc: Koupal, Matthew <mkoupal@wm.com>

Subject: FW: 1303 ELEANOR AVE - Q1 2021 Assessment Inquiry

Importance: Low

Kim,

Please see the information and request below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, June 30, 2021 5:01 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: grevering.sph@gmail.com
Subject: 1303 ELEANOR AVE - Q1 2021 Assessment Inquiry
Importance: Low

Please forward to Advanced Disposal:

Property Address & PID: 1303 ELEANOR AVE & 102823430164
Property Owner: William Wengler
Phone Number: 651-699-2714
Pending Assessment Amount: \$82.46
Quarter Pending Assessment if for: Q1 2021 Delinquent Garbage Assessment

Summary of Issue: Property owner stated that they had a service hold from 1/5/2021 - 05/30/2021. They stated that they paid their hauler for pick up first week of January and they want to know why they have a pending assessment when they feel they should not have been charged for Q1 2021. Please provide the following information for Q1 – Q2 2021:

- Itemized breakdown of invoice
- Payment history
- Dates of service hold
- Any credits added to account for service hold
- Contact with property owner



SAINT PAUL
MINNESOTA

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