Pillsbury, Clare (CI-StPaul)

From:	Swanson, Christopher (CI-StPaul)
Sent:	Friday, June 26, 2020 12:50 PM
To:	Sue Thaxton; Pam Pittman
Cc:	Pillsbury, Clare (CI-StPaul)
Subject:	RE: Trash Issues St Anthony Green 3- 2300 Long Avenue
Attachments:	IMG_20200625_181946.jpg
Follow Up Flag:	Follow up
Flag Status:	Completed

Sue and team,

I am just as frustrated as you to hear that Republic is still not able to get the billing correct. I've sent your comments directly to Republic. I told them that I expect a response back outlining what happened and how they are going to fix this issue moving forward.

Additionally, we will remove the assessment from 2300 Long Ave. I have CC'ed one of my staff on this email and she will take care of this for the Hitchcock's.

Once I hear back from them I will close the loop with you and your team.

Chris

From: Sue Thaxton <SThaxton@cedarmanagement.com>
Sent: Friday, June 26, 2020 11:38 AM
To: Pam Pittman <ppittman@cedarmanagement.com>; Swanson, Christopher (CI-StPaul)
<Christopher.Swanson@ci.stpaul.mn.us>
Cc: Sue Thaxton <SThaxton@cedarmanagement.com>
Subject: RE: Trash Issues St Anthony Green 3- 2300 Long Avenue

Think Before You Click: This email originated outside our organization.

So Chris, I am assuming Republic did NOT bill the association Q2. That is for the city and vendor to resolve and for the city to figure out how to cease sending our owners these threatening letters.

Sue Thaxton

From: Pam Pittman <<u>ppittman@cedarmanagement.com</u>>
Sent: Friday, June 26, 2020 11:36 AM
To: Sue Thaxton <<u>SThaxton@cedarmanagement.com</u>>; Swanson, Christopher (CI-StPaul)
<<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Subject: Re: Trash Issues St Anthony Green 3- 2300 Long Avenue

We received billing for 1st qtr this year thus far. Pam From: Sue Thaxton <<u>SThaxton@cedarmanagement.com</u>>
Sent: Friday, June 26, 2020 11:23 AM
To: Swanson, Christopher (CI-StPaul) <<u>Christopher.Swanson@ci.stpaul.mn.us</u>>
Cc: Pam Pittman <<u>ppittman@cedarmanagement.com</u>>; Sue Thaxton <<u>SThaxton@cedarmanagement.com</u>>;
Subject: Trash Issues St Anthony Green 3- 2300 Long Avenue

Chris how many times do we have to email the city and talk to republic to get any and all correspondence to go to the management company? The city is violating 515B by sending correspondence that has to do with the association to individual owners. I am really over this.

Pam, has SP3 been billed for trash each month? If not, please let Chris and I know.

Chris, I need to understand what the city will do to remedy this situation. First they illegally broke a business contract with 3 associations I manage and determined trash billing would be to private owners. This violates the legal declaration, budget and 515B, state statutes governing associations. All three have the business, the association, paying trash. The business is formed under 317A, a non-profit and we consider the billing of trash to owners and the changes in the contract terms, which resulted in over 50% increase from prior billing, contract interference by a 3rd party, the city.

Then we have spent over 3 years trying to resolve issues where the trash company doesn't bill, bills owners and then the city sends notices to the association owners, not the billing party, the association.

What do I need to do here – hire an attorney and call Kare 11? This is nuts.

Sue Thaxton

From: Brooks Hitchcock <<u>brookshitchcock@gmail.com</u>> Sent: Thursday, June 25, 2020 6:32 PM To: Sue Thaxton <<u>SThaxton@cedarmanagement.com</u>> Subject: Garbage Fee - 2300 Long Avenue

Hello Susan,

When you have a moment, could you take a quick look at the attachment and let me know if this is something I should ignore? Not sure what this letter is about and why I have received it.

Sending to you for review since the association handles all things garbage related.

Thanks,

Brooks Hitchcock