

#1869528 847 York Ave - Q1 2026 Billing Adjustment - Trash Bags

Submitted
June 10, 2026 at 2:32 PM

Received via
Side conversation

Requester

Mark Anderson - Lakewood partners LLC <lakewoodpartnersmn@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Ward
-93.06488,44.9687	847 York Ave, #A-B, St. Paul, Minnesota, 55106	No	Ward 6

Do you need an interpreter?	Please select the reason you are contacting the solid waste team	Billing Year
No	Billing or Assessments	2026

What is your billing or assessment question?	What were you charged for?	Total time spent (sec)
Extra Charges on My Bill	Extra Carts, Garbage Bags	587

Time spent last update (sec)	Intent	Intent confidence
587	Billing::Wrong charge::Incorrect amount charged	High

Language	Language confidence	Sentiment	Sentiment confidence	Adjustment Approved
English	High	Negative	Medium	Yes

Original Amount Billed	Reason for adjustment	New Amount Billed
762.93	Removing Trash Bag Charges	464.33

Billing Quarter

Quarter 1 (January 1 – March 31)

Jillian Barden June 10, 2026 at 2:32 PM

Original bag count: 64
Corrected bag count: 13

PO was paying for two 96 gallon carts and one 64 cart but 64 cart went missing. Removing maximum of 5 bags per pickup day in Q1

PID: 282922320177

847 YORK AVE	10/2/2025	4
847 YORK AVE	10/9/2025	3
847 YORK AVE	10/16/2025	3
847 YORK AVE	11/6/2025	7
847 YORK AVE	11/13/2025	4
847 YORK AVE	11/28/2025	5
847 YORK AVE	12/4/2025	3
847 YORK AVE	12/12/2025	5
847 YORK AVE	12/18/2025	4
847 YORK AVE	12/26/2025	8
847 YORK AVE	1/2/2026	13 F
847 YORK AVE	1/8/2026	13 F
847 YORK AVE	1/22/2026	8 F
847 YORK AVE	1/29/2026	3 F
847 YORK AVE	2/5/2026	4 F
847 YORK AVE	2/12/2026	3 F
847 YORK AVE	2/19/2026	2 F
847 YORK AVE	2/26/2026	4 F
847 YORK AVE	3/5/2026	4 F
847 YORK AVE	3/12/2026	5 F
847 YORK AVE	3/20/2026	2 F
847 YORK AVE	3/26/2026	3 F

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Jillian Barden June 10, 2026 at 2:42 PM

Hello Mark,

Thank you for reaching out about your garbage invoice. I have investigated your concern and corrected the error. This will be reflected on the assessments website within a week. Overpaid amounts are not automatically refunded; they are applied as a credit to the next garbage invoice. If you prefer a refund, please contact the Assessment Department at 651-266-8858 or ofs-assessments@ci.stpaul.mn.us

The corrected amount can be viewed and paid at stpaul.gov/assessments

- Original Invoice Amount: \$762.93
- Corrected Invoice Amount: \$464.33

Original bag count: 64

Corrected bag count: 13

Thank you,

Jillian

City of Saint Paul

Public Works - Solid Waste

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage