

From: [Kristen](#)
To: [*CI-StPaul_Contact-Council](#)
Subject: Assessment bills
Date: Tuesday, October 26, 2021 3:14:58 PM

If one assessment is due earlier than the other please put the earlier bill on top—they came together and frankly I saw “due Nov. 15” and planned to pay closer to that date, only to find the one I didn’t see immediately was due earlier and I’d missed the due date when I was writing a. Heck we’ll know advance if the Nov due date. It makes little sense to do it this way as you’re wasting money mailing more paper to us after you have cashed my check. Because I’m getting another letter from you saying it’s due, even through you cashed my check, I have to waste time sending a note and worrying you didn’t apply my payment to the bill. Please clean up the process by putting all the assessments in one bill or making the due dates match so neither the city nor I waste time and resources. Better yet —get this process online.

Kristen Montag

Sent from my iPhone