

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Monday, January 4, 2021 3:29 PM
To: Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Manteza.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Nawodi, Manteza <MNawodi@republicservices.com>
Sent: Monday, January 4, 2021 3:28 PM
To: grevering.sph@gmail.com; Estrella, Frances <FEstrella@republicservices.com>
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

It was \$99.43

Manteza Nawodi
Billing Coordinator

4325 66th St E
Inver Grove Heights, MN 55076
e mnawodi@republicservices.com
o 651-286-4569
w RepublicServices.com



We'll handle it from here.*

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, January 4, 2021 2:47 PM

To: Estrella, Frances <FEstrella@republicservices.com>

Cc: Nawodi, Manteza <MNawodi@republicservices.com>; Franklin, Romack <RFranklin3@republicservices.com>

Subject: FW: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Manteza,
Please see question below.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Monday, January 4, 2021 2:29 PM

To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Thank you Manteza. Do you know what the total amount paid on 10/02/2020 was?



SAINT PAUL
MINNESOTA

Clare Pillsbury

Management Assistant I

Saint Paul Public Works

Pronouns: she/her/hers

Saint Paul City Hall Annex

15 W. Kellogg Blvd.

Saint Paul, MN 55102

P: 612-266-8862

Clare.Pillsbury@ci.stpaul.mn.us

www.StPaul.gov

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, December 31, 2020 10:52 AM

To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>

Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Subject: FW: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Kim.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Nawodi, Manteza <MNawodi@republicservices.com>
Sent: Thursday, December 31, 2020 10:44 AM
To: grevering.sph@gmail.com; Estrella, Frances <FEstrella@republicservices.com>
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: RE: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Yes the payment was applied to Q4 2020
Q3 2020 we billed 1- 95 gal cart service Jul 01/2020 to Sep 30/2020 and payment was received late on 10/02/2020 after the cut off time that is the reason Q3 2020 was assessed
Q4 2020 we billed 1-95 gal cart service Oct 01/2020 to Dec 31/2020 and 10/02/2020 payment was applied against Q4 2020 Invoice, No late fees was added or credit.

Thank you

Manteza Nawodi
Billing Coordinator

4325 66th St E
Inver Grove Heights, MN 55076
e mnawodi@republicservices.com
o 651-286-4569
w RepublicServices.com



We'll handle it from here.*



From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Thursday, December 31, 2020 8:53 AM
To: Nawodi, Manteza <MNawodi@republicservices.com>; Estrella, Frances <FEstrella@republicservices.com>
Cc: Franklin, Romack <RFranklin3@republicservices.com>
Subject: FW: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

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Manteza,
Please see information and request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Wednesday, December 30, 2020 5:07 PM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 730 BELLOWS STREET - (Q3 2020) Assessment Error/Complaint Inquiry

Please forward to Republic Services:

Property Address & PID: 730 BELLOWS STREET (PID: 072822420119)
Property Owner: JESSE ROONEY
Phone Number or Email: 651-206-4161 ; jesse.rooney@gmail.com
Pending Assessment Amount: \$99.43
Quarter Pending Assessment is For: Q3 2020 Delinquent Garbage Bill; Service provided July-September 2020; large cart

Summary of Issue: Property owner stated that they made a payment for their Q3 2020 invoice on 10/02/2020. As the Q3 2020 delinquent bill would have already been to the city at this point, please confirm that this payment was applied to the Q4 2020 invoice. Please also provide the following information for Q3 2020 – Q4 2020:

- Payment and Invoice History
- Contact with Property Owner
- Any Late Fees or Credits added to invoice

Thank you!



SAINT PAUL
MINNESOTA

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
Pronouns: she/her/hers
Saint Paul City Hall Annex
15 W. Kellogg Blvd.
Saint Paul, MN 55102
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Clare.Pillsbury@ci.stpaul.mn.us
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