

#9104 640 Holly Ave - Q1 2022 Assessment Inquiry

Submitted June 17, 2022, 12:35 **Received via** Web Form **Requester** Lyle Kratzke <lyle.kratzke@gmail.com>

CCs

Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Status On-hold **Priority** Normal **Group** PW - Garbage **Assignee** Clare Pillsbury

Assessment No. 220105 **Property ID Number** 022823140089 **Latitude/Longitude** -93.12737,44.94293

Location 640 Holly Ave, Apt 1-3, Saint Paul, Minnesota, 55104 **Other Name** Lyle Kratzke **Garbage Hauler** Republic Services

Have you contacted your hauler about this garbage bill before?

Yes

Resident Reported Multiple Missed Collections

No

Staff Comments

Hauler records show that the property owner was credited \$69.91 on their Q1 2022 invoice. This was based on the fact that they were charging the property owner for a 96-gal cart and two 35-gal carts when the property owner only had one 96-gal cart and one 35-gal cart. This reduced the original invoice from \$246.43 to \$180.01. Since the property owner only paid \$176.62 on 1/24/2022, they still owed \$3.83. However, the hauler requested that the city remove this assessment as a courtesy. Therefore staff recommends removing the assessment.

Billing year for Delinquent Garbage Bill Assessment 2022 **Date of CP (MM/DD/YYYY)** 6/16/2022

Did you contact your hauler about this issue prior to contacting the City?

Yes

Total amount due for Delinquent Garbage Bill Assessment 3.83 **Legislative Hearing Required** Yes

Other Telephone 6513435779 **Date of LH (MM/DD/YYYY)** 7/7/2022 **Other Email** lyle.kratzke@gmail.com

Stated Reason for Appeal (if given)

Property owner feels that they should not have been charged an additional \$3.83. They claim that Republic Services owes them money since they were overcharged for garbage in 2021.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Is this a repeat request? Yes **Garbage Invoice Dates (i.e. January 1- March 31)** January 1 - March 31

Billing period for Delinquent Garbage Bill Assessment Quarter 1 (January - March) **Who have you spoken with?** See above **Time of LH** 9:00 AM

Please select the reason you are contacting the Garbage Program

Billing Question

Lyle Kratzke June 17, 2022, 12:35

I have an assessment for \$3.83 (File #CG2202A1), not worth the \$25 appeal fee.

I was overcharged by Republic for 5 months in 2021. I thought I had this straightened out w/ "Claire" (651-266-6101) in your garbage office. Although she was very helpful, Republic is not & I never received the appropriate refund. In fact they owe me money, but I am only concerned with this continuing assessment.

I understand that I must pay Republic for 3 containers for my triplex, even though only 1 container is used & collected. I certainly don't owe Republic another \$3.83.

It is a small matter, but a matter of principal & frustration. Can you make this go away?

Clare Pillsbury June 21, 2022, 10:29

Thank you for your inquiry Lyle. My apologies for the delay as we were out of the office on Monday for the Juneteenth holiday. I have sent an inquiry to the hauler regarding your Quarter 1 2022 assessment. I should respond back with more information in 3-5 days. Please contact me in the meantime if you have any additional questions or concerns.

Best,

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Clare Pillsbury June 24, 2022, 10:03

Hello Lyle. I submitted your inquiry to Republic Services and they requested that I remove the Q1 2022 assessment of \$3.49. This will be done at your scheduled legislative hearing date on July 7. There is no need to attend but please let me know if you would like to. Feel free to reach out with any additional questions or concerns.

Best,

Clare Pillsbury
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