

## Pillsbury, Clare (CI-StPaul)

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**From:** Pillsbury, Clare (CI-StPaul)  
**Sent:** Monday, September 20, 2021 9:00 AM  
**To:** grevering.sph@gmail.com  
**Cc:** Haas, Sarah (CI-StPaul); Swanson, Christopher (CI-StPaul)  
**Subject:** RE: Fwd: 1789 Maryland Ave E - Quarter 2 (April - June) 2021 Assessment Inquiry

Thanks Mary!



**SAINT PAUL**  
**MINNESOTA**

### Clare Pillsbury

Management Assistant I - Citywide Garbage Program  
Pronouns: she/her/hers

Department of Public Works  
800 City Hall Annex  
25 West Fourth St  
Saint Paul, MN 55102  
P: 651-266-8862  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)  
[www.StPaul.gov](http://www.StPaul.gov)

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**From:** Haas, Sarah (CI-StPaul) <Sarah.Haas@ci.stpaul.mn.us>  
**Sent:** Monday, September 20, 2021 8:36 AM  
**To:** Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>  
**Cc:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: Fwd: 1789 Maryland Ave E - Quarter 2 (April - June) 2021 Assessment Inquiry



**SAINT PAUL**  
**MINNESOTA**

### Sarah Haas

Solid Waste Program Specialist  
Pronouns: She/Her  
Public Works, Citywide Garbage Program  
P: 651-266-6216  
[sarah.haas@ci.stpaul.mn.us](mailto:sarah.haas@ci.stpaul.mn.us)  
[www.StPaul.gov](http://www.StPaul.gov)

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Monday, September 20, 2021 8:35 AM  
**To:** Haas, Sarah (CI-StPaul) <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>

Cc: Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
Subject: FW: Fwd: 1789 Maryland Ave E - Quarter 2 (April - June) 2021 Assessment Inquiry

**Think Before You Click: This email originated outside our organization.**

Sarah,  
Please see update from Mary.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Monday, September 20, 2021 8:15 AM  
**To:** 'Greg Revering' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: Fwd: 1789 Maryland Ave E - Quarter 2 (April - June) 2021 Assessment Inquiry

I have no idea why the agent would have told him that there has been no activity on his account since March 2020. We have the account as active.

2<sup>nd</sup> Qtr 2021 Billing: 32 gal trash service plus tax and 3 finance charges at \$3.45 each.

04/05/21 MISC TAX	INV T1A	4.88	4.88
04/05/21 MISC TAX	INV T1I	14.03	18.91
04/05/21	INV 06A	50.10	69.01
04/27/21 FIN CHRG	FIN LPR	3.45	72.46
05/27/21 FIN CHRG	FIN LPR	3.45	75.91
06/28/21 FIN CHRG	FIN LPR	3.45	79.36
07/06/21 ST PAUL BAL	PMT MSC	79.36	.00

During that time frame we had this call  
05/21/2021 12:08:33 MDICKER2  
ALEX CALLED REGARDING ACCOUTN VACANCY ADVISE CX DUE ACCOUTN BEING VACABT  
OVER 26 WEEK SCALL THE CITY  
I don't remember seeing anything come thru from the city about a vacancy here.

This is the one from Friday and below is all that was noted.  
09/17/2021 14:37:39 NBANSAH  
NONE SERVICE AND BILLING EMAIL ADDRESSES

Mary Patch

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**From:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, September 17, 2021 6:39 PM  
**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Subject:** [EXTERNAL] Fwd: 1789 Maryland Ave E - Quarter 2 (April - June) 2021 Assessment Inquiry

Mary,  
Please see the information and request from Clare.

Sent from my iPhone

Begin forwarded message:

**From:** "Pillsbury, Clare (CI-StPaul)" <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Date:** September 17, 2021 at 4:21:01 PM CDT  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** "Swanson, Christopher (CI-StPaul)" <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>, "Haas, Sarah (CI-StPaul)" <[Sarah.Haas@ci.stpaul.mn.us](mailto:Sarah.Haas@ci.stpaul.mn.us)>  
**Subject:** FW: 1789 Maryland Ave E - Quarter 2 (April - June) 2021 Assessment Inquiry

Please forward to Waste Management

**Property Address & PID:** 1789 Maryland Ave E & 232922330181  
**Property Owner:** Alex Aqel  
**Phone Number:** 651-755-4478  
**Email:** [alexaqel@comcast.net](mailto:alexaqel@comcast.net)  
**Pending Assessment Amount:** \$79.36  
**Quarter Pending Assessment if for:** Quarter 2 (April - June) 2021 Delinquent Garbage Assessment

**Summary of Issue:** Property owner stated that they called Waste Management today and the CSR told them that there has been no usage since March 2020. The CSR also stated that they should call the city to cancel service. **Please verify whether there has been no usage since March 2020 and provide the following information from Q1 2020 – Q3 2021:**

- Service Holds/Vacancy Requests
- Itemized breakdown of invoice
- Payment History
- Contact with property owner

Thank You,



**SAINT PAUL**  
**MINNESOTA**

**Clare Pillsbury**

Management Assistant I - Citywide Garbage Program  
Pronouns: she/her/hers

Department of Public Works

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Saint Paul, MN 55102

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[www.StPaul.gov](http://www.StPaul.gov)

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