Vang, Mai (CI-StPaul)

From:

Pillsbury, Clare (CI-StPaul)

Sent:

Tuesday, October 20, 2020 10:03 AM

To:

Vang, Mai (CI-StPaul); Moermond, Marcia (CI-StPaul)

Cc:

Zimny, Joanna (CI-StPaul)

Subject:

FW: 667 Ohio Street Q2 2020 Assessment Inquiry

Please add to file for 667 Ohio Street for LH this Thursday.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862

F: 651-266-6222

Clare.Piffsbury@ci.stpaul.mn.us

Guy in America



www.stpaul.gov/garbage

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Tuesday, October 20, 2020 9:42 AM

To: Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul)

<Clare.Pillsbury@ci.stpaul.mn.us>

Subject: FW: 667 Ohio Street Q2 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Please see update below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>

Sent: Tuesday, October 20, 2020 9:40 AM

To: grevering.sph@gmail.com

Subject: RE: 667 Ohio Street Q2 2020 Assessment Inquiry

Good Morning,

Account #ending in 73370 was closed 9/10/2019 and the payment received for this account was 10/24/2019 not 2020. For the amount of \$78.41. This account was opened 7/23/2019 and closed 9/10/2019 as reported vacant. Customer then called and said he isn't vacant and to reopen the account so it was reopened as of 10/1/2019 under account # ending in 74367

Account # ending in 74367 is active and has made payment for Q1 2020 in the amount of \$211.96 and 7/23/2020 in the amount of 124.23. Currently has a balance on the account of \$99.43.

Please let me know if there are any other questions

Frances Estrella

Billing Coordinator

4325 66th St E
Inver Grove Heights, Mn 55076
e festrella@republicservices.com
o 651-286-4588
w RepublicServices.com



We'll handle it from here!

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Monday, October 19, 2020 2:11 PM

To: Estrella, Frances < FEstrella@republicservices.com > Cc: Franklin, Romack < RFranklin3@republicservices.com > Subject: FW: 667 Ohio Street Q2 2020 Assessment Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,

Please see attached and information below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>

Sent: Monday, October 19, 2020 2:03 PM

To: grevering.sph@gmail.com; Swanson, Christopher (CI-StPaul) < Christopher.Swanson@ci.stpaul.mn.us>

Subject: RE: 667 Ohio Street Q2 2020 Assessment Inquiry

Hello Frances.

The property owner just sent us this email. It looks like there are two account numbers listed for this property: 309230073370 & 309230074367. Do you know why that it? If there are two accounts, which account's payment history do we see in your email below? It appears as though there was a change of ownership on August 2019 so my guess is that what caused the change in account.

According to the email, it looks like account #309230073370 was closed on 9/10/2019. Why was the last payment received on 10/24/2020? At that point the account should have been closed.

As there is a legislative hearing for this property this week, please provide the information no later than tomorrow at 10:00 AM.

Thank you!



Clare Pillsbury

Management Assistant I

Clare.Pillsbury@ci.stpaul.mn.us

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862 F: 651-266-6222



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From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, October 8, 2020 3:30 PM

To: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul)

<Clare.Pillsbury@ci.stpaul.mn.us>

Subject: FW: 667 Ohio Street Q2 2020 Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Clare,

Please see update from Frances.

Greg Revering

Chief Manager St. Paul Haulers II C. grevering.sph@gmail.com

763-295-2054

From: Estrella, Frances <FEstrella@republicservices.com>

Sent: Thursday, October 8, 2020 3:07 PM

To: grevering.sph@gmail.com; Franklin, Romack < RFranklin3@republicservices.com>

Subject: RE: 667 Ohio Street Q2 2020 Assessment Inquiry

Good afternoon,

- Q1 2020:

o Billed: \$201.87 (Oct 2019 – March 2020)

o Payment: \$211.96 2/26/2020

o Size: 95gal

- Q2 2020:

o Billed: \$99.43

o Payment: \$104.43 on 6/16/2020 was declined, no other payment attempted by the customer

o Size: 95gal

Q3 2020:

o Billed: \$124.23

o Payment: \$124.23 7/23/2020

o Size: 95gal

Thank you

Frances

Frances Estrella

Billing Coordinator

4325 66th St E Inver Grove Heights, Mn 55076 e festrella@republicservices.com G 651-286-4588

w RepublicServices.com



We'll handle it from here!

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Thursday, October 8, 2020 2:45 PM

To: Estrella, Frances <FEstrella@republicservices.com>; Franklin, Romack <RFranklin3@republicservices.com>

Subject: FW: 667 Ohio Street Q2 2020 Assessment Inquiry

Note that (grevering.sph@gmail.com) is an external email. Report suspicious emails by clicking on "Report Phishing"

Frances,

Please see information and request below.

Greg Revering

Chief Manager St. Paul Haulers LLC. grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) < Clare. Pillsbury@ci.stpaul.mn.us>

Sent: Thursday, October 8, 2020 2:43 PM

To: grevering.sph@gmail.com

Cc: Swanson, Christopher (CI-StPaul) < Christopher. Swanson@ci.stpaul.mn.us>

Subject: 667 Ohio Street Q2 2020 Assessment Inquiry

Please forward to: Republic Services

Property Address & PID: 667 Ohio Street & 072822310038

Property Owner: Joseph Michael Bauer Phone Number or Email: 651-202-1916 Pending Assessment Amount: \$99.43

Quarter Pending Assessment is For: Q2 2020

Summary of Issue:

Property owner stated that they paid their Q2 2020 invoice. Please provide records of all invoices and payments from Q1 2020 - Q2 2020.

Thank you!



Clare Pillsbury

Management Assistant I

Saint Paul Public Works 800 City Hall Annex, 25 West 4th Street Saint Paul, MN 55102 P: 651-266-8862

F: 651-266-6222

Clare.Pillsbury@ci.stpaul.mn.us





www.stpaul.gov/garbage