Clare,

Thank you for your help on this issue.

I have sent all pertinent material. Also included are snippets of my bank statement and the last bill ffrom WasteMaster. As I explained, I paid a late fee hoping this matter would be resolved. It wasn't.

I believe I spoke to Chris Swanson at least 4 times in re this issue.

I hope this issue can be resolved now. I am certain we left no "excess trash" on the dates indicated in this material.

Thanks,

Judy Hoelzel

651-699-6481



Pete's Rubbish Hauling PO Box 637 Forest Lake, MN 55025

RAMSEY COUNTY

WEBSITE: http://petesrubbishhauling.com EMAIL: petesrubbishhauling@gmail.com • PHONE: 651-462-5907

STEVEN H HOELZEL JUDITH C HOELZEL 1801 MORGAN AVE SAINT PAUL MN 55116-2721 Service Address:

1801 MORGAN AVE

Pickup Day:

TUESDAY

212823120105

Account Number: Bill Date:

05/30/2019

Previous Balance:

96.09

Payments/Credits:

0.00 96.08

Balance Forward:

Past Due Fee including tax:

6.63

Amount Due:

\$102.71

Payment Due Date:

Upon Receipt

DATE	UNITS	DESCRIPTION	BILLING PERIOD	AMOUNT	BALANCE
1801 MOR 04/01/19	GAN AVE 1.000	Residential Garbage Service 65gl weekly	Apr May Jun	69.75	69.75
05/25/19	1.000	Past Due Fee 5% MN State Solid Waste Management Tax 9.75% Ramsey County Environmental Charge 28%		4.81 7.27 20.88	74.56 81.83 102.71

According to our records, the amount shown is PAST DUE. If you have made payment in full or made arrangements with Pete's Rubbish Hauling, please accept our thanks and disregard this notice. If not, please continue reading.

Unless payment IN FULL is received in our office or satisfactory arrangements are made with our office, your balance plus penalties will be sent to the City of St. Paul for notification of non-payment. Refer to MN Statute 443.29 and Per Sec. 220.07 of the City of St. Paul Code of Ordinances. The balance is the responsibility of the property owner.

Paperless Billing - Bill Pay - Auto-pay

Go to petesrubbishhauling.com and click the 'Online-Bill Pay' button. Register using the following Account Number: 212823120105 Identification Number: FE7A-23C1

CURRENT	30 DAYS	60 DAYS	90 DAYS	120+ DAYS	LATE CHARGES	TOTAL BALANCE
102.71	0.00	96.08	0.00	0.00	6.63	102.71

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT .

MAKE CHECKS PAYABLE TO PETE'S RUBBISH HAULING

Account Number: 212823120105

Pete's Rubbish Hauling

Forest Lake, MN 55025

PO Box 637

Service Address: 1801 MORGAN AVE

Payment Due Date:

Upon Receipt

Amount Due:

\$102.71

Amount Enclosed: \$

Check if your address has changed. Enter new address on reverse side

**SNGLP 27 1 SP 0.500 1/27 000027 0001:0001 լիմբդելվՈւկներով Ամիրվիիովիլիիիիումը ննի Ուկայան STEVEN H HOELZEL

JUDITH C HOELZEL 1801 MORGAN AVE SAINT PAUL MN 55116-2721



Ումիցը թիշվիլի իցրկվիլի հուների Ուվիբելիցի իլի ինկա

PETE'S RUBBISH HAULING PO BOX 637 FOREST LAKE MN 55025-0637



WEBSITE: http://petesrubbishhauling.com EMAIL: petesrubbishhauling@gmail.com • PHONE: 651-462-5907

STEVEN H HOELZEL JUDITH C HOELZEL 1801 MORGAN AVE SAINT PAUL MN 55116-2721

Service Address: 1801 MORGAN AVE Pickup Day: TUESDAY 212823120105 Account Number: 07/05/2019 Bill Date: 96.09 Previous Balance: Payments/Credits: 96.09 Balance Forward: -0.01 116.74 Current Charges: \$116.73 Amount Due: Payment Due Date: July 25, 2019

DATE	UNITS	DESCRIPTION	BILLING PERIOD	AMOUNT	BALANCE
1801 MORG	SAN AVE				
		Previous Balance			96.09
04/23/19		Payment - Thank You		96.09	-0.01
07/01/19	1.000	Residential Garbage Service 65gl weekly	Jul Aug Sep	69.75	69.75
	1887 F. 1887		Apr May Jun	9.00	78.75
			Apr May Jun	3.00	81.75
05/07/19	1.000	Overflow Garbage Service	Apr May Jun	3.00	84.75
		MN State Solid Waste Management Tax 9.75%		8.26	93.01
		Ramsey County Environmental Charge 28%		23.73	116.74
	1801 MORO 04/23/19 07/01/19 04/09/19 04/30/19	1801 MORGAN AVE 04/23/19 07/01/19 1.000 04/09/19 3.000 04/30/19 1.000	Previous Balance 04/23/19 Payment - Thank You 07/01/19 1.000 Residential Garbage Service 65gl weekly 04/09/19 3.000 Overflow Garbage Service 04/30/19 1.000 Overflow Garbage Service 05/07/19 1.000 Overflow Garbage Service MN State Solid Waste Management Tax 9.75%	1801 MORGAN AVE Previous Balance 04/23/19	1801 MORGAN AVE Previous Balance 04/23/19

Paperless Billing - Bill Pay - Auto-pay

Go to petesrubbishhauling.com and click the 'Online-Bill Pay' button. Register using the following Account Number: 212823120105 Identification Number: FE7A-23C1

CURRENT	30 DAYS	60 DAYS	90 DAYS	120+ DAYS	LATE CHARGES	TOTAL BALANCE
116.74	0.00	0.00	0.00	-0.01	0.00	116.73

PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT.

MAKE CHECKS PAYABLE TO PETE'S RUBBISH HAULING

Pete's Rubbish Hauling PO Box 637 Forest Lake, MN 55025

212823120105 Account Number: Service Address: 1801 MORGAN AVE July 25, 2019 Payment Due Date: \$116.73 Amount Due: Amount Enclosed: \$

Check if your address has changed. Enter new address on reverse side.

170 1 AV 0.383 1/170 000170 0001:0001 ովիլիրարկենիցնությիկնունցիկիցնորնակի

STEVEN H HOELZEL JUDITH C HOELZEL 1801 MORGAN AVE SAINT PAUL MN 55116-2721



ոնընձնյյունիցնդրկկին իկկիրև դրիինիինիիկինիցի PETE'S RUBBISH HAULING PO BOX 637 FOREST LAKE MN 55025-0637





July 15, 2019

Dear Valued Customer:

Pete's Rubbish Hauling wishes to announce the sale of their St Paul residential route to Waste Management of Minnesota, Inc. effective July 15, 2019.

Jason and Jennifer Thompson wish to thank you all for your past patronage. They are confident Waste Management will continue to provide you with the great service you have come to expect.

Pete's has always been fully committed to providing you with the best service. The sale to Waste Management will give you, our customer, the opportunity to maintain this level of customer satisfaction.

We want to reassure you that your service level and charges have not changed. If there are changes to your service schedule, Waste Management will notify you in advance. You will not see any changes to your quarterly total charges.

Pete's has already billed you for July through September service. Please remit your payment to them as you have in the past. Your next bill, in October, will come from Waste Management.

Waste Management is a leader in the waste collection and recycling industry. We look forward to providing all of your environmental service needs well into the future. If you have any questions about your service or you need to schedule bulky or yard waste pick up, please call us at (763-784-8349).

Thank you for your past patronage and continued business well into the future.

Sincerely,

Pete's Rubbish Hauling

Waste Management of Minnesota, Inc

Jennifer Thompson-Owner

Rob Swanson-District Manager



001435

WASTE MANAGEMENT PO BOX 42390, PHOENIX, AZ 85080 Re: Garbage Collection Services Waste Management of WI/MN

Date of Notice:

August 31st, 2019

Original Due Date:

July 25th, 2019

New Amount Due:

\$30.12

Account #:

500-451582

Service Location:

1801 MORGAN AVE

Customer ID#

223916613000

HOELZEL, STEVEN H 1801 MORGAN AVE SAINT PAUL MN 55116-2721

DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT

PERIODIC NOTICE OF NON-PAYMENT

This notice is to advise you that a past due invoice for garbage collection services remains unpaid as of August 31st, 2019. The balance is the responsibility of the property owner.

Per Sec. 220.07 of the City of Saint Paul Code of Ordinances, an additional late fee of five percent (5%) of the original amount due has been applied to your outstanding balance due to the failure to make payment by the due date listed. Additional monthly late fees of five percent (5%) of the original amount due will be applied each month for the first ninety (90) days of nonpayment. As provided by Minnesota Statute 443.29, unpaid rates charged may be certified to the County auditor with the taxes against such property served, and shall be collected as other taxes are collected.

If you believe payment has been made, please contact customer service at 888-960-0008, Monday through Friday (8:00 AM – 4:30 PM).

Mail Payment To:

Waste Management of WI-MN

P.O. Box 4647

Carol Stream, IL 60197-4647

Pay by Credit Card:

Call Customer Service at 888-960-0008

or go online to www.wm.com/autopay

If payment is not received by the end of the second (2nd) full month following the original due date on the invoice, the balance listed above plus penalties will be sent to the City of Saint Paul for notification of non-payment. The balance plus the established administrative fees will be assessed by the County Auditor to the Property Taxes for this property.

We thank you for your prompt attention to this matter.



Citywide Coordinated Garbage Collection Program

Invoice and Final Notice

You Owe: Due Date:

\$109.31 8/22/19

Property Add: Property ID#:

1801MORGAN AVE 21-28-23-12-0105

Project #:

Joanson Johnson

CG1903B3

PLEASE PAY YOUR GARBAGE BILL TODAY

Steven H Hoelzel Judith C Hoelzel 1801 Morgan Ave

St Paul MN 55116-2721

What will happen after 8/22/19?

This bill and additional fees will be collected with your property taxes, according to City ordinance.

Why am I receiving this notice?

You owe \$109.31 for April through June, 2019.

How can I pay?

1) Pay by mail: send the bottom of this invoice with your payment to the address listed.



2) Pay online at: stpaul.gov/assessments wsa wsa



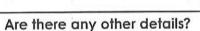


3) Pay in person at: St. Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd.

Where can I find out more information?

-Call 651-266-8858 to ask about your bill.





-This assessment is authorized under Minn. Stat. Chap. 443.29 and the Saint Paul City Charter by the procedure outlined in Minn. Stat. Chap. 429.



-Visit stpaul.gov/departments/public-works/ aarbage to learn more.

-It is for Garbage Service Medium Cart; Apr 1 -Jun 30 2019 by Pete's Rubbish Hauling.

Tenemos a su disposición servicios de intérpretes gratuitos 651-266-6100. Adeegyada tarjumaada oo lacaa la'aan ah ayaad helaysaa 651-266-6100. Yog koj xav tau tus neeg pab txhais lus dawb 651-266-6100.

(Return this portion with your payment)

Owner or Taxpayer

Steven H Hoelzel Judith C Hoelzel 1801 Morgan Ave St Paul MN 55116-2721 Property Address:

1801 MORGAN AVE

Property ID Number:

21-28-23-12-0105

Project #:

CG1903B3

AMOUNT DUE:

\$ 109.31

Make checks payable to the CITY OF SAINT PAUL and mail to:

Office of Financial Services - Assessments 700 City Hall 15 West Kellogg Boulevard Saint Paul MN 55102 - 1658 Returned checks are subject to a \$30 returned item fee.



WASTE MANAGEMENT PO BOX 42390, PHOENIX, AZ 85080 Re:

Garbage Collection Services Waste Management of WI/MN

Date of Notice:

October 1st, 2019

Original Due Date:

July 25th, 2019

New Amount Due:

\$31.62

OCO868 WWW.WWW.WWW.WW

HOELZEL, STEVEN H 1801 MORGAN AVE

SAINT PAUL MN 55116-2721

Account #:

500-451582

Customer ID#

223916613000

Service Location:

1801 MORGAN AVE

DETACH AND RETURN TOP PORTION WITH YOUR PAYMENT

PERIODIC NOTICE OF NON-PAYMENT

This notice is to advise you that a past due invoice for garbage collection services remains unpaid as of October 1st, 2019. The balance is the responsibility of the property owner.

Per Sec. 220.07 of the City of Saint Paul Code of Ordinances, an additional late fee of five percent (5%) of the original amount due has been applied to your outstanding balance due to the failure to make payment by the due date listed. Additional monthly late fees of five percent (5%) of the original amount due will be applied each month for the first ninety (90) days of nonpayment. As provided by Minnesota Statute 443.29, unpaid rates charged may be certified to the County auditor with the taxes against such property served, and shall be collected as other taxes are collected.

If you believe payment has been made, please contact customer service at 888-960-0008, Monday through Friday (8:00 AM - 4:30 PM).

Mail Payment To:

City of Saint Paul

700 City Hall, 15 West Kellogg Blvd.

St. Paul, MN 55102-1658

Pay by Credit Card:

Call St Paul Assessments at 651-266-8858 or go

online to https://eproperty.logis.org/stpaul/assessments/search

Because your payment was not received by your garbage collection provider within two months of the original due date on your original invoice, the balance listed above plus penalties was certified and sent to the City of Saint Paul for notification of non-payment. The balance plus the established administrative fees will be assessed by the County Auditor to the Property Taxes for this property.

We thank you for your prompt attention to this matter.



INVOICE

Customer ID:

Customer Name: Service Period: Invoice Date: Invoice Number:

22-39166-13000 STEVEN H HOELZEL 10/01/19-12/31/19 10/05/2019 8390316-0500-0

How To Contact Us

Visit wm.com

To setup your online profile, sign up for paperless statements, manage your account, view holiday schedules, pay your invoice or schedule a pickup







Your Payment Is Due

10/25/2019

If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.

Your Total Due

\$96.08

See Reverse for Important Messages

Previous Balance 124.77

Payments (96.08)

+

Adjustments (28.69)

Current Charges 96.08

Total Due 96.08

Details for Service Location:

Hoelzel, Steven H, 1801 Morgan Ave, Saint Paul MN 55116-2721

Customer ID:

22-39166-13000

Description

64 Gallon cart service Mn state solid waste tax 9.75% County environmental charge

Total Current Charges

Date Ticket Quantity Amount 10/01/19 1.00 69.75 6.80 19.53 96.08

Clare. Pillsbury at Cist Paul. Mn. US

Please detach and send the lower portion with payment --- (no cash or staples) -----

Direct Inquiries only To PO BOX 42390 PHOENIX, AZ 85080

(888) 960-0008 HOURS: MON-FRI 7AM-5PM CST

Invoi	ce Date	Invoice Number	Customer ID (Include with your payment)	
10/0	05/2019	8390316-0500-0	22-39166-13000	
Payme	ent Terms	Total Due	Amount	
Total Due by	10/25/2019	\$96.08	V.	



05000002239166130000839031600000096080000009608 1

0008399 01 AV 0.380 **AUTO TT 0.7277 55116-272101 -C01-P08407-H

10500R48

||բժոլ#||Վեկլիլիբոլիելիցիթգել||օ||||սոյեր#||թգ STEVEN H HOELZEL 1801 MORGAN AVE SAINT PAUL MN 55116-2721



<u>փիիրիվոսիվիսիակիկիսովիիսկիկինիինի</u> WASTE MANAGEMENT OF WI-MN PO Box 4647 **CAROL STREAM, IL 60197-4647**





Citywide Coordinated Garbage Collection Program

Invoice and Final Notice

You Owe:

\$31.55 11/18/19

Due Date:

Property Add: 1801 MORGAN AVE

Property ID#: Project #:

21-28-23-12-0105

CG1904B4

PLEASE PAY YOUR GARBAGE BILL TODAY

Steven H Hoelzel Judith C Hoelzel 1801 Morgan Ave St Paul MN 55116-2721

Why am I receiving this notice?

You owe \$31.55 for July through September, 2019.

What will happen after 11/18/19?

This bill and additional fees will be collected with your property taxes, according to City ordinance.

How can I pay?

Pay by mail: send the bottom of this invoice with your payment to the address listed.



2) Pay online at: stpaul.gov/assessments





3) Pay in person at: St. Paul Assessment Section at 700 City Hall, 15 W. Kellogg Blvd.

Where can I find out more information?

-Call 651-266-8858 to ask about your bill.

-Call 651-266-6101 to ask about the

program.

Are there any other details?

-This assessment is authorized under Minn. Stat. Chap. 443.29 and the Saint Paul City Charter by the procedure outlined in Minn. Stat. Chap. 429.



-Visit stpaul.gov/departments/public-works/

garbage to learn more.

-It is for Garbage Service; Jul 1 - Sep 30 2019 by Waste Management.

Tenemos a su disposición servicios de intérpretes gratuitos 651-266-6100. Adeegyada tarjumaada oo lacag la'aan ah ayaad helaysaa 651-266-6100. Yog koj xav tau tus neeg pab txhais lus dawb 651-266-6100.

(Return this portion with your payment)

Owner or Taxpayer

Steven H Hoelzel Judith C Hoelzel 1801 Morgan Ave St Paul MN 55116-2721 Property Address:

1801 MORGAN AVE

Property ID Number:

21-28-23-12-0105

Project #:

CG1904B4

AMOUNT DUE:

\$ 31.55

Make checks payable to the CITY OF SAINT PAUL and mail to:

Office of Financial Services - Assessments 700 City Hall

15 West Kellogg Boulevard Saint Paul MN 55102 - 1658

Returned checks are subject to a \$30 returned item fee.



Saint Paul City Council Public Hearing Notice Ratification of Assessment

OWNER OR TAXPAYER

FILE # CG1904B4

ASSESSMENT #190151

Steven H Hoelzel
Judith C Hoelzel
1801 Morgan Ave
St Paul MN 55116-2721

PROPERTY ADDRESS
1801 MORGAN AVE

PROPERTY ID NUMBER 21-28-23-12-0105

ASSESSMENT

Collection of delinquent Garbage Bill for services provided July through September, 2019.

The proposed assessment for the above property is \$31.55.

The City previously mailed to you a final invoice for this service. Since the invoice was not paid by the due date, it is now being processed as an assessment on your property.

LEGISLATIVE

PURPOSE: To assist in resolving disputed assessments.

HEARING

TIME: Thursday, January 23, 2020 at 9:00 AM

PLACE: Room 330, Third Floor, City Hall-Court House, 15 W Kellogg Blvd

Written or oral statements by any owner will be considered at this hearing. The hearing officer will review your information and make a recommendation to the City Council. If you wish to attend this hearing, please fill out the form at: www.stpaul.gov/hearinggarbage within 5 days of receiving this notice.

CITY COUNCIL
PUBLIC HEARING

<u>PURPOSE</u>: To consider ratification of the assessment for delinquent Garbage Bill for services provided July through September, 2019.

TIME: Wednesday, March 11, 2020 at 3:30 PM

<u>PLACE</u>: City Council Chambers, Third Floor, City Hall-Court House, 15 W Kellogg Blvd Written or oral statements by any owner, along with any recommendations of the hearing officer, will be considered at this hearing. The City Council may decide to adopt the proposed assessment.

PAYMENT OPTIONS Per city ordinance you may prepay all or part of your delinquent Garbage Bill before it is approved as an assessment. Options to prepay:

- 1. Pay online at www.stpaul.gov/assessments.
- 2. Pay in person with the City of Saint Paul at the address listed on the reverse side.
- 3. Mail payment to the address on the reverse side and include your name and property address.

If the assessment is approved, you will have until November 15, 2020 to pay before the City sends it to Ramsey County for collection with your 2021 property taxes. No interest is applied to this charge, but a \$2.50 flat fee will be added per city ordinance to cover administrative costs.

Oct 15 Debit Purchase - VISA PETES RUBBISH HA 2018 5018027376 On 101218 651-4625907 MN REF # 24801668285018027376808 Jan 24 Debit Purchase - VISA On 012319 651-4625907 MN PETES RUBBISH HA 2019 3018023469 REF # 24801669023018023469958 Apr 25 Debit Purchase - VISA On 042419 651-4625907 MN 4018023204 PETES RUBBISH HA 2019 REF # 24801669114018023204074 Sour 24 Debit Purchase - VISA On 072319 866-834-2080 TX 2019 4026486116 WASTE MGMT WM EZ REF # 24431069204026486116075





Customer ID:

Customer Name: Service Period: Invoice Date:

Invoice Number:

Page 1 of 2

70.34

74.47- nne

96.09- "

96.08-.ON

22-39166-13000 STEVEN H HOELZEL 01/01/20-03/31/20 01/05/2020 8465704-0500-7

How To Contact Us

Visit wm.com

To setup your online profile, sign up for paperless statements, manage your account, view holiday schedules, pay your invoice or schedule a pickup

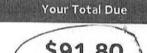




Customer Service: (888) 960-0008 Your Payment Is Due

01/25/2020

If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.



Pd Joyphone

See Reverse for Important Messages

Previous Balance

96.08

Payments (102.08)

Adjustments 4.73

4

Current Charges

93.07

Total Due

91.80

Details for Service Location: Police fel late on purposistemen 1D: 22-39166-13000
Hoelzel, Steven H, 1801 Morgan Ave, Saint Paul MN 55116-2721 Juging to effect overcharge solution



INVOICE

Customer ID:

Customer Name: Service Period: Invoice Date: Invoice Number:

22-39166-13000

STEVEN H HOELZEL 01/01/20-03/31/20 01/05/2020 8465704-0500-7

How To Contact Us

Visit wm.com

To setup your online profile, sign up for paperless statements, manage your account, view holiday schedules, pay your invoice or schedule a pickup



Customer Service: (888) 960-0008

+

Your Payment Is Due

01/25/2020

If full payment of the invoiced amount is not received within your contractual terms, you may be charged a monthly late charge of 2.5% of the unpaid amount, with a minimum monthly charge of \$5, or such late charge allowed under applicable law, regulation or contract.

Your Total Due

\$91.80

See Reverse for Important Messages

Previous Balance

96.08

(102.08)

Adjustments

+

4.73

Current Charges

Customer ID:

93.07

22-39166-13000

Total Due 91.80

Details for Service Location:

Hoelzel, Steven H, 1801 Morgan Ave, Saint Paul MN 55116-2721

 Description
 Date
 Ticket
 Quantity
 Amount

 64 Gallon cart service
 01/01/20
 1.00
 67.56

 Mn state solid waste tax 9.75%
 6.59

 County environmental charge
 18.92

 Total Current Charges
 93.07

WASTE MANAGEMENT

WASTE MANAGEMENT OF MINNESOTA, INC.

PO BOX 42390 PHOENIX, AZ 85080 (888) 960-0008 HOURS: MON-FRI 7AM-5PM CST

Invoice Date	Invoice Number	Customer ID (Include with your payment)		
01/05/2020	8465704-0500-7	22-39166-13000		
Payment Terms	Total Due	Amount		
Total Due by 01/25/2020	\$91.80			



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10.500R6 I





500-0451582-0500-0