

Pillsbury, Clare (CI-StPaul)

From: Swanson, Christopher (CI-StPaul)
Sent: Monday, January 13, 2020 3:49 PM
To: Pillsbury, Clare (CI-StPaul)
Subject: FW: FW: 2016 Upper Afton Rd- (Q3) Assessment Inquiry

Follow Up Flag: Follow up
Flag Status: Flagged

From: grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]
Sent: Monday, January 13, 2020 3:40 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: FW: FW: 2016 Upper Afton Rd- (Q3) Assessment Inquiry

Think Before You Click: This email originated outside our organization.

Chris,
Please see update from Mary.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, January 13, 2020 3:28 PM
To: grevering.sph@gmail.com
Subject: RE: FW: 2016 Upper Afton Rd- (Q3) Assessment Inquiry

Customer was billed a total of \$198.52 for the 96 gal trash cart and the 64 gal trash cart when we billed on 7/5/19 for 3rd Qtr.

He incurred a finance charge of \$9.92 - which is 5% of the total billed \$198.52 on 8/1/19 since we had not yet received his 3rd Qtr payment.

We received \$198.52 on 8/23/19.

Just an FYI we do not send separate bills to each resident that has a duplex or multi-unit unless they have asked us to do that.

Most multi-unit billings bill all services on one invoice.

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, January 13, 2020 3:05 PM

To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 2016 Upper Afton Rd- (Q3) Assessment Inquiry

Mary,
Please see information below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Monday, January 13, 2020 1:52 PM
To: grevering.sph@gmail.com
Cc: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>; Young, Susan (CI-StPaul) <Susan.Young@ci.stpaul.mn.us>
Subject: FW: 2016 Upper Afton Rd- (Q3) Assessment Inquiry

Please send to WM.

Chris

From: Pillsbury, Clare (CI-StPaul)
Sent: Monday, January 13, 2020 1:46 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 2016 Upper Afton Rd- (Q3) Assessment Inquiry

Please forward Waste Management:

Property Address & PID: 2016 Upper Afton Rd (PID: 022822310001)
Property Owner: EDWARD J KAROW
Phone Number or Email: 6127022357; edkarow@gmail.com
Pending Assessment Amount: \$9.92
Quarter Pending Assessment is For: 1 Garbage Late Fee for Medium Cart & 1 Garbage Fee for Large Cart; Jul 1 - Sep 30 2019

Summary of Issue: Property owner stated that he was being overbilled for Q3. From our calculations, it appears as though there was a late payment for both the large and medium carts. Can you please confirm when payment was made for both the small and medium cart?

Warm Regards,

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222
Clare.Pillsbury@ci.stpaul.mn.us



The Most Livable
City in America



www.stpaul.gov/garbage

Recycling is a good thing. Please recycle any printed emails.