

**From:** [Swanson, Christopher \(CI-StPaul\)](#)  
**To:** [Chao, Diana \(CI-StPaul\)](#)  
**Subject:** FW: 761 Stryker Ave - 10/3 LH - Republic Services  
**Date:** Wednesday, October 2, 2019 5:49:40 PM  
**Attachments:** [image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
**Importance:** High

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This one is addressed. We should remove the charge.

I called her and she still wishes to come down and speak at the LH.

cs

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**From:** grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]  
**Sent:** Wednesday, October 2, 2019 5:01 PM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: 761 Stryker Ave - 10/3 LH - Republic Services

**Think Before You Click: This email originated outside our organization.**

Chris,

Please see Manteza's email below.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Sent:** Wednesday, October 2, 2019 5:00 PM  
**To:** Greg Revering <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** FW: 761 Stryker Ave - 10/3 LH - Republic Services

Chris,

Please see Manteza's email below.

Romack Franklin

Municipal Services Manager  
Greater St. Paul Area

4325 E. 66<sup>th</sup> Street  
Inver Grove Heights, MN 55076  
e [rfranklin3@republicservices.com](mailto:rfranklin3@republicservices.com)  
o 651-286-4575 c 612-300-7497  
w [www.republicservices.com](http://www.republicservices.com)



We'll handle it from here.™

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**From:** Nawodi, Manteza  
**Sent:** Wednesday, October 2, 2019 4:52 PM  
**To:** Nawodi, Manteza <[MNawodi@republicservices.com](mailto:MNawodi@republicservices.com)>  
**Subject:** RE: 761 Stryker Ave - 10/3 LH - Republic Services

Hello

I contacted the resident told her we credit her acct with \$210.47( Q1 late fee \$3.04 + \$179.18 Q2 bill + \$8.96 late fee + \$9.41 late fee + \$9.88 late fee) and she ask me if she have to present herself to court tomorrow I told her No, right now she has 32gal EOW

Thank you

**Manteza Nawodi**  
Billing Coordinator

4325 66th St E  
Inver Grove Heights, MN 55076  
e [mnawodi@republicservices.com](mailto:mnawodi@republicservices.com)  
o 651-286-4569  
w [RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.

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**From:** Nawodi, Manteza  
**Sent:** Wednesday, October 2, 2019 10:16 AM  
**To:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** RE: 761 Stryker Ave - 10/3 LH - Republic Services

Hello Romack

He requested service close on Oct 1/2018 asked us to remove cart on 10/16/2018 but cart was removed on 11/21/18 for 32 gal cart

We do not have record of this service hold. For the assessment to be removed except to you Romack, when she called on 10/01/18 the CSR Put a reason for closing the acct as Lost change of Owner.

Thank you

**Manteza Nawodi**  
Billing Coordinator

4325 66th St E  
Inver Grove Heights, MN 55076  
e [mnawodi@republicservices.com](mailto:mnawodi@republicservices.com)  
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w [RepublicServices.com](http://RepublicServices.com)



We'll handle it from here.

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**From:** Franklin, Romack

**Sent:** Wednesday, October 2, 2019 9:50 AM  
**To:** Nawodi, Manteza <[MNawodi@republicservices.com](mailto:MNawodi@republicservices.com)>  
**Subject:** FW: 761 Stryker Ave - 10/3 LH - Republic Services  
**Importance:** High

Manteza,

Please see the email below and respond accordingly.

Romack Franklin  
Municipal Services Manager  
Greater St. Paul Area

4325 E. 66<sup>th</sup> Street  
Inver Grove Heights, MN 55076  
e [rfranklin3@republicservices.com](mailto:rfranklin3@republicservices.com)  
o 651-286-4575 c 612-300-7497  
w [www.republicservices.com](http://www.republicservices.com)



We'll handle it from here.™

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Wednesday, October 02, 2019 9:24 AM  
**To:** Franklin, Romack <[RFranklin3@republicservices.com](mailto:RFranklin3@republicservices.com)>  
**Subject:** FW: 761 Stryker Ave - 10/3 LH - Republic Services  
**Importance:** High

Note that ([grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)) is an external email. Report suspicious emails by clicking on "Report Phishing", or forward to "[infosec.phishing@republicservices.com](mailto:infosec.phishing@republicservices.com)"

Romack,  
Please see request below from Diana.

***Greg Revering***  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Chao, Diana (CI-StPaul) <[Diana.Chao@ci.stpaul.mn.us](mailto:Diana.Chao@ci.stpaul.mn.us)>  
**Sent:** Wednesday, October 2, 2019 8:49 AM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** 761 Stryker Ave - 10/3 LH - Republic Services  
**Importance:** High

Hello Republic,

F. Caprice Glaser (651-587-5898) submitted a request for a LH tomorrow:

“I stopped my trash service by calling Republic for the Oct.2018 thru April 2019 trash service period. I was in Seattle most of the time..I did not use trash pick up during those months.”

Does RS have record of this service hold? Please let me know if this assessment should be removed. This needs to be entered by the end of the day today so please get a response to me ASAP.

Thanks!



The Most Livable  
City in America

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