vice Order #	Type of Service Order	Service Message	Completed	Print Date	Date Work Completed	Cancelled	Created By	Date/Time Created	Assigned To
722179	PRIVATE PROPERTY SERVICE MATERIAL INVESTIGATION	Investigate service material inside the property. Take a picture of the meter setting. Recorded Inside Property Material: Copper	FALSE	3/4/2025		TRUE	JOSEPH TRONSON	3/4/2025 10:43:48 AM	
	METER INVESTIGATION	Data log Investiate material inside property. Recorded Inside Property Material: Copper. Take picture of the meter setting.	TRUE	3/4/2025	3/5/2025	FALSE	JOSEPH TRONSON	3/4/2025 10:43:31 AM	
597189	METER CHECK-IN	Please verity mtr/remote numbers METER CHECK-IN.EXISTING/DISCONNECT READING INFORMATION Meter Reading:lb LF Reading: Field Notes: Jb	TRUE	3/8/2021	3/9/2021	FALSE	NATHAN PEARL	3/8/2021 1:24:50 PM	
595455	METER INVESTIGATION	Estimated reading - failed to obtain meter reading (NO RADIO SIGNAL)3/4"- CALL AHEAD ANDREA 612.715.8707	TRUE	2/18/2021	3/8/2021	FALSE	Gayle Moser	2/18/2021 8:50:54 AM	
511295	RECONNECT DISPATCH	on shut off list paid someone home. jmr	TRUE	5/2/2018	5/2/2018	FALSE	Justina Ross	5/2/2018 3:57:16 PM	
	DISCONNECT NON PAYMENT VIOLATION	Disconnect for Non-Pay	TRUE	5/1/2018			Holly Overton	5/1/2018 3:29:00 PM	

Assigned To Department	Printed By	Date/Time Printed	Work Done By	Completed Timestamp	Preferred Reading From	Preferred Reading To	Customer #	Schedule Type	Service Order Priority (in hours)	Completion Code
Meter Office	JOSEPH TRONSON			3/17/2025 7:10:42 AM			528929			0
Meter Office			JOSEPH TRONSON	3/5/2025 10:58:02 AM			528929			0 MISCELLANEOUS (MTR OPS) (MISM)
Meter Shop			Al Benson	3/9/2021 8:56:54 AM			528929			0 CHECK IN COMPLETED (TCSC)
Meter Office			NATHAN PEARL	3/8/2021 1:24:50 PM			528929			0 REGISTER/HEAD CHANGED (MHD)
Dispatch	1		Gordon Carney	5/2/2018 4:16:58 PM			528929			0 ON (DISPATCH) (OND)
Dispatch			Gordon Carney	5/2/2018 9:47:27 AM			528929			0 OFF NON PAY (OFFN)

Progress Notes	Closing Notes	Action ID
Inside Property Material:		Create Property Material
		Investigation SO
Meter Reading:		
LF Reading:		
Field Notes: Meter data logged, in 360		
	Field Notes:	
NEW METER & REMOTE INFORMATION	Meter data	
Meter Size:	logged, in 360	
Meter #:		
Initial Reading:		
New Remote (MIU) #:		
Initial LE Poading:		
3/4 no display	3/4 no display	Generate Meter Check-in
	,	Service Order
EXISTING/DISCONNECT READING INFORMATION		
Meter Reading:lb		
LF Reading:		
Field Notes: Ib replaced register		
Inside Property Material :		
Lead Packet Distributed? :		
NEW METER & REMOTE INFORMATION		
Meter Size:		
Meter #:	3/8/21 - HEAD	
Initial Reading: 000000.020	CHANGE -	
New Remote (MIU) #: 1565166934	DISCONNECT:	CODE VIOLATION STEP 1-
Initial LF Reading:	NONE - NEW	USE FOR IN-HOUSE
LF Remote (MIU) #:	HEAD:	ESTIMATES
Meter Head Change Only? yes	000000.020	
Remote Location:		
Remote Type:		
WAS THERE A SPACER AT THE PROPERTY?		
COMMERCIAL ACCOUNTS ONLY: Is there a By-Pass?		
METER LOCATION:		
Bad Plumbing?		
RATE ON METER:		
Before HF:		
		Disconnect for Non-Pay