

Pillsbury, Clare (CI-StPaul)

From: Black, Alisha (CI-StPaul)
Sent: Wednesday, March 4, 2020 3:44 PM
To: Pillsbury, Clare (CI-StPaul)
Subject: RS assessment removal / reductions

Follow Up Flag: Follow up
Flag Status: Completed

Hi Clare,

The below were complaints submitted to RS. In their responses, these 2 have assessment removal info.

Thank you! 😊

2/20/2020	406 Lafond Ave.	Alena Kulp - Payee for Lola Gladney	651-329-5249	<p>Payee for property owner submitted a Hauler Complaint on 1/15/20, which Mantaza of RS responded to, stating that the P/O only has 1 cart at the property and that the P/O would receive a credit for the time that there was only 1 96-g cart at the property. The Payee has now submitted to the city an invoice from RS showing that the charges from 4th Quarter 2019 that were referred to the city for collection appear to be for 2 garbage carts plus late fees. The payee also submitted proof of the Service Hold Request that she submitted to RS on 1/21/2020 at 2:47 PM with a faxed result of "OK" Please again review this account, notify the city as to how much RS will be removing from the pending 4th Quarter 2019 property assessments, due to there only being one cart physically at this property and please supply to the city the response that RS gave to the P/O or her Payee regarding the Service Hold, and start the hold effective 2-</p>	<p>Correction they have 1 90gal and 1 68 gal cart was deliver on 01/24/2020 and credit that time they did not have 68gal on site, for the service hold has been apply to 1-05-2020 Inv, right now acct has credit of \$-55.04, please remove \$114.95 from the pending 4th Quarter 2019.</p>	Manteza
-----------	-----------------	-------------------------------------	--------------	--	--	---------

				1-2020. Please contact the Payee and the city with the outcomes of these issues.		
2/21/2020	603 Edmund Ave.	Linda Huerta - Ramsey Co. Property Records Clerk	651-266-2078	The State of MN owns this property and a vacancy update was sent to RS on 2/3/2020. The caller has since received a past due notice for garbage service. The property is a "Registered Vacant" with the city effective 11/22/2019. Please update the billing for this property including removing charges for garbage service after 11/22/2019 and removing the incorrectly imposed late fees. Please contact the Tax Clerk to notify her that this has been completed.	Acct has been close effective date 11/22/2019 and the system will generate the credit for 1st quarter 2020 , please remove \$192.16 from the pending 4th quarter 2019. Carts have been schedule to be remove on 03/02/2020. I discuss the out come with Linda Huerta.	Manteza

Alisha Black

Office Assistant III

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-5692

F: 651-266-6222

alisha.black@ci.stpaul.mn.us



The Most Livable
City in America

www.stpaul.gov/garbage