

#1789699 1158 Hawthorne Ave E - Garbage Cart Follow-up

Submitted	Received via	Requester
April 30, 2026 at 11:54 AM	Closed ticket	Judith R Marthaler* <jmrthlr@gmail.com>

Status category	Ticket status	Type	Priority	Group	Assignee
Solved	Solved	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Other Telephone
-93.05173,44.97829	1158 Hawthorne Ave E, St. Paul, Minnesota, 55106	16516900767

Property ID Number	Billing period for Delinquent Garbage Bill Assessment
212922430153	Quarter 4 (October - December)

Billing year for Delinquent Garbage Bill Assessment
2024

Total amount due for Delinquent Garbage Bill Assessment	Stated Reason for Appeal (if given)
32.13	Garbage was not picked up

Other Name	Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Judi Marthaler	Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?	Ward
Yes	Ward 3

Do you need an interpreter?	Cart Request Type	Service Level
No	Deliver Cart	64 gallons (weekly)

Please select the reason you are contacting the solid waste team	Which cart?
Carts: Missing, Damaged, Size Change, Extra Cart	Garbage Cart

Why do you need a new cart?	Did the cart go missing on your collection day?	Property owner or tenant?
Cart went missing	Unsure	Property owner

What size cart would you like delivered?	Scheduled Date	Total time spent (sec)
Medium (64 gallons) - WEEKLY	2026-05-01	1494

Time spent last update (sec)	Intent	Intent confidence
1475	Workplace::Maintenance::Request waste disposal	Medium

Language	Language confidence	Sentiment	Sentiment confidence	Hauler
English	High	Negative	High	FCC Environmental

Judith R Marthaler* April 30, 2026 at 11:54 AM

This is a follow-up to your previous request [#1777818](#) "1158 Hawthorne Ave, 55106 -..."

Cart did not go missing. The city took it. I certainly DO NOT want 64 of them delivered. Nor do I want to pay these insane "city negotiated" prices. Hence the reason that I will not be paying for services that I have not received. I will continue to be on hold until the city comes to it's senses that those of us who recycle and compost do not need to pay for services not used.

I went back to the website per the Public Hearing Notice that I received, which states " If you are contesting, please fill out the form (no one knows what form) at [www....](#)" which is what I did. I am contesting the assessment.

Judi Marthaler

Jillian Barden April 30, 2026 at 2:32 PM

Hi Judith

Thank you for reaching out about your garbage cart issue. We delivered one 64-gallon cart today and also repaired your recycling cart while we were out there. We do not remove carts from properties unless the building has been condemned or there has been a fire. There is a chance the cart fell into the back of the garbage truck when they were attempting to collect your trash. Do you know when that might have happened?

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us

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