

## Pillsbury, Clare (CI-StPaul)

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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Wednesday, January 8, 2020 4:55 PM  
**To:** grevering.sph@gmail.com  
**Cc:** Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: 2148 Carter Ave- Q3 assessment

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Thanks for the response Stacy.

Have a wonderful day!

Chris

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**From:** grevering.sph@gmail.com [mailto:grevering.sph@gmail.com]  
**Sent:** Wednesday, January 8, 2020 4:23 PM  
**To:** Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>  
**Subject:** FW: 2148 Carter Ave- Q3 assessment

**Think Before You Click: This email originated outside our organization.**

Chris,  
Please see response from Aspen.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Sanders, Stacey <[ssanders@aspenwaste.com](mailto:ssanders@aspenwaste.com)>  
**Sent:** Wednesday, January 8, 2020 4:22 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Bauman, Cydnee <[cbauman@aspenwaste.com](mailto:cbauman@aspenwaste.com)>  
**Subject:** RE: 2148 Carter Ave- Q3 assessment

Greg,  
I just looked through our files for notices of nonpayment for Q4 2019 (the same files I provided the city) and according to what I show we did send them to the PO# below. With that said I do not believe the assessment should be removed.

Stacey Sanders  
Aspen Waste Systems  
Office Operations Manager  
[ssanders@aspenwaste.com](mailto:ssanders@aspenwaste.com)

612-884-8017

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[www.aspenwaste.com](http://www.aspenwaste.com)

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Wednesday, January 8, 2020 3:58 PM

**To:** Sanders, Stacey <[ssanders@aspenwaste.com](mailto:ssanders@aspenwaste.com)>; Bauman, Cydnee <[cbauman@aspenwaste.com](mailto:cbauman@aspenwaste.com)>

**Subject:** FW: 2148 Carter Ave- Q3 assessment

Please see information below.

*Greg Revering*

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

**Sent:** Wednesday, January 8, 2020 3:56 PM

**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

**Cc:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>

**Subject:** FW: 2148 Carter Ave- Q3 assessment

Please send this follow up to Aspen.

Chris

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**From:** Pillsbury, Clare (CI-StPaul)

**Sent:** Wednesday, January 8, 2020 10:52 AM

**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>

**Subject:** RE: 2148 Carter Ave- Q3 assessment

Spoke to property owner and it appears as though the notices of nonpayment were sent to the property address and not the mailing address requested by the owner.

They reported that they spoke to CSRs at Aspen multiple times to update the mailing address to "P.O Box 211633 Eagan, MN 55121." Please update your records with this address and call the owner Amy Fafinski at 612-670-1486.

If the invoice and notices were sent to an address other than what the resident requested I believe we should remove the late fees.

Should we remove the assessment of \$25.16.

Warm Regards,

**Clare Pillsbury**

*Management Assistant I*

Saint Paul Public Works



800 City Hall Annex, 25 West 4th Street  
Saint Paul, MN 55102  
P: 651-266-8862  
F: 651-266-6222  
[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)



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**From:** Swanson, Christopher (CI-StPaul)  
**Sent:** Tuesday, January 7, 2020 2:51 PM  
**To:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** FW: 2148 Carter Ave- Q3 assessment

Can you follow up with this resident on the Q3 assessment amount? Thanks

Chris

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) [<mailto:grevering.sph@gmail.com>]  
**Sent:** Tuesday, January 7, 2020 1:21 PM  
**To:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Subject:** FW: 2148 Carter Ave- Q3 assessment

**Think Before You Click: This email originated outside our organization.**

Chris,  
Please see update from Aspen.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Sanders, Stacey <[ssanders@aspenwaste.com](mailto:ssanders@aspenwaste.com)>  
**Sent:** Tuesday, January 7, 2020 1:20 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Bauman, Cydnee <[cbauman@aspenwaste.com](mailto:cbauman@aspenwaste.com)>  
**Subject:** RE: 2148 Carter Ave- Q3 assessment

Greg,  
The Q3 2019 invoice generated on 7/5/2019 was generated for \$251.67. The customer did not pay that balance until 9/6/2019 and had by that time assessed 2 late fees each for \$12.58, equaling \$25.16. This was the amount sent to the city for assessment

Stacey Sanders  
Aspen Waste Systems

Office Operations Manager  
[ssanders@aspenwaste.com](mailto:ssanders@aspenwaste.com)  
612-884-8017

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Tuesday, January 7, 2020 1:12 PM  
**To:** Sanders, Stacey <[ssanders@aspenwaste.com](mailto:ssanders@aspenwaste.com)>; Bauman, Cydnee <[cbauman@aspenwaste.com](mailto:cbauman@aspenwaste.com)>  
**Subject:** FW: 2148 Carter Ave- Q3 assessment

Please see information below.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Swanson, Christopher (CI-StPaul) <[Christopher.Swanson@ci.stpaul.mn.us](mailto:Christopher.Swanson@ci.stpaul.mn.us)>  
**Sent:** Tuesday, January 7, 2020 12:19 PM  
**To:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)  
**Cc:** Pillsbury, Clare (CI-StPaul) <[Clare.Pillsbury@ci.stpaul.mn.us](mailto:Clare.Pillsbury@ci.stpaul.mn.us)>  
**Subject:** 2148 Carter Ave- Q3 assessment

Hi Aspen,

2148 Carter Ave  
Amy Fafinski  
6126701486

Had wrong address listed a few months ago. She now has a quarter 3 assessment for \$25.16. do you know what this assessment is for? She is trying to determine if she wants to come to a legislative hearing or not.

Chris