

## Pillsbury, Clare (CI-StPaul)

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**From:** grevering.sph@gmail.com  
**Sent:** Friday, October 14, 2022 4:10 PM  
**To:** Support (Zendesk)  
**Cc:** Haas, Sarah (CI-StPaul); Pillsbury, Clare (CI-StPaul)  
**Subject:** FW: FW: FW: FW: 615 Lawson Ave E, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**Think Before You Click: This email originated outside our organization.**

Please see WM update.

*Greg Revering*  
Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <mpatch@wm.com>  
**Sent:** Friday, October 14, 2022 2:32 PM  
**To:** 'grevering.sph@gmail.com' <grevering.sph@gmail.com>  
**Subject:** RE: FW: FW: FW: 615 Lawson Ave E, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

The new owner Braden Shelton called in to set up service mid-May and he asked to have a cart delivered at that time. But I don't show what we ever removed a cart from the previous owner Jennifer Peloquin.

This is the 2<sup>nd</sup> Qtr billing for Jennifer Peloquin the previous owner.

96 gal trash service, taxes and 3 finance charges.

|                      |         |        |        |
|----------------------|---------|--------|--------|
| 04/05/22 MISC TAX    | INV T1A | 7.56   | 7.56   |
| 04/05/22 MISC TAX    | INV T1I | 21.71  | 29.27  |
| 04/05/22             | INV 06A | 77.52  | 106.79 |
| 04/28/22 FIN CHRG    | FIN LPR | 5.33   | 112.12 |
| 05/27/22 FIN CHRG    | FIN LPR | 5.33   | 117.45 |
| 06/27/22 FIN CHRG    | FIN LPR | 5.33   | 122.78 |
| 07/05/22 ST PAUL BAL | PMT MSC | 122.78 | .00    |

The new owner has paid the 3<sup>rd</sup> Qtr on his bill – so you wouldn't need that info.

Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Sent:** Friday, October 14, 2022 12:16 PM

To: Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

Subject: [EXTERNAL] FW: FW: FW: 615 Lawson Ave E, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,  
Please see request from Clare.

*Greg Revering*

Chief Manager  
St. Paul Haulers LLC.  
[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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From: Clare (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

Sent: Friday, October 14, 2022 10:51 AM

To: Sarah Haas <[sarah.haas@ci.stpaul.mn.us](mailto:sarah.haas@ci.stpaul.mn.us)>; Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

Subject: Re: FW: FW: 615 Lawson Ave E, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Actually, before I reduce the assessment, I still the following information for Q2 - Q3 2022:

- Service level
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Did the former property owner have a 96-gal cart at the property until they moved on 5/15/2022?

**As there is a hearing for this property next week, please provide a response by Monday at 12:00 PM.**

Clare Pillsbury

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Clare Pillsbury  
City of Saint Paul  
Department of Public Works - Garbage  
651-266-6101  
[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
<https://www.stpaul.gov/garbage>

On Fri, October 14 at 10:33, Clare Pillsbury wrote:

Thank you Mary! I will reverse the Q3 2022 assessment and reduce the Q2 2022 assessment to \$61.09.

Best,

Clare Pillsbury

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Clare Pillsbury  
City of Saint Paul  
Department of Public Works - Garbage  
651-266-6101  
[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
<https://www.stpaul.gov/garbage>

On Thu, October 13 at 15:13, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>  
**Sent:** Thursday, October 13, 2022 2:35 PM  
**To:** 'grevering.sph@gmail.com' <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>  
**Subject:** RE: FW: 615 Lawson Ave E, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Well again this is what happens when the previous owner doesn't call to cancel and customer service doesn't double check the address.

That balance doesn't belong to him – it is from the previous owner.

So you can reverse the 3<sup>rd</sup> qtr assessment

10/05/22 ST PAUL BAL PMT MSC

122.78

For the 2<sup>nd</sup> Qtr Assessment – there would still be the balance of service from 4.1.22 to 5.14.22 that would still be owing and I don't have time right now to calculate what that would be.

07/05/22 ST PAUL BAL PMT MSC

122.78

Mary Patch

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**From:** [grevering.sph@gmail.com](mailto:grevering.sph@gmail.com) <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>

**Sent:** Thursday, October 13, 2022 1:26 PM

**To:** Patch, Mary <[mpatch@wm.com](mailto:mpatch@wm.com)>

**Subject:** [EXTERNAL] FW: 615 Lawson Ave E, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Mary,

Please see the information and request from Clare.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

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**From:** Clare (City of Saint Paul) <[support@saintpaul.zendesk.com](mailto:support@saintpaul.zendesk.com)>

**Sent:** Thursday, October 13, 2022 10:35 AM

**To:** Consortium <[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)>; Sarah Haas <[sarah.haas@ci.stpaul.mn.us](mailto:sarah.haas@ci.stpaul.mn.us)>

**Subject:** 615 Lawson Ave E, Saint Paul, Minnesota, 55130 - (Quarter 2 (April - June)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 615 Lawson Ave E, Saint Paul, Minnesota, 55130. Please forward to Waste Management for their input.

**Ticket ID#:** 13545

**Ticket Requester:** Braden Shelton

**Ticket Requester Email: (if available)** [braden\\_shelton710@yahoo.com](mailto:braden_shelton710@yahoo.com)

**Ticket Request Phone Number: (if available)** 1 651-216-5612

**Property ID #:** 292922130083

**Property Address:** 615 Lawson Ave E, Saint Paul, Minnesota, 55130

**Quarter Pending Assessment is for:** Quarter 2 (April - June)

**Billing year for Pending Assessment:** 2022

**Pending Assessment Amount:** \$122.78

**Hauler:** Waste Management

**Ticket Comments:** Property owner stated that they paid the prorated service for their property along with their Q3 2022 invoice on 7/6/2022 for service from 5/15/2022 - 6/30/2022. Therefore they feel they should not have to pay the assessed amount. **Please confirm whether payment was received and how it was applied and provide the following information for Q2 - Q3 2022:**

- Any updates to the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

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Thank you,

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Clare Pillsbury  
City of Saint Paul  
Department of Public Works - Garbage  
651-266-6101  
[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)  
<https://www.stpaul.gov/garbage>

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