

#10779 1933 Berkeley Ave - Q2 2022 Assessment Inquiry

Submitted July 25, 2022 at 12:01
Received via Phone call (inbound)
Requester Janice Maki <jan.maki75@gmail.com>

CCs

Sarah Haas <sarah.haas@ci.stpaul.mn.us>

Status On-hold
Priority Normal
Group PW - Garbage
Assignee Clare Pillsbury

Assessment No. 220109
Property ID Number 092823210055
Latitude/Longitude -93.18194,44.93364

Location 1933 Berkeley Ave, Saint Paul, Minnesota, 55105
Other Name Janice Maki
Garbage Hauler Republic Services

Have you contacted your hauler about this garbage bill before?

Yes

Staff Comments

Hauler records show that the original invoice of \$189.81 consisted of the service fee of \$69.81 plus the yard waste annual fee of \$120.00. There was also a total of \$29.47 added in late fees which brought the total to \$218.28. However, since the resident did not receive proper notice regarding the late fees, staff recommends removing the late fee of \$29.47 and reducing the assessment to \$189.81.

Billing year for Delinquent Garbage Bill Assessment 2022
Date of CP (MM/DD/YYYY) 11/16/2022

Total amount due for Delinquent Garbage Bill Assessment 218.28
Legislative Hearing Required Yes

Other Telephone 12032330008
Date of LH (MM/DD/YYYY) 10/6/2022
Other Email jan.maki75@gmail.com

Stated Reason for Appeal (if given)

The property owner says their quarterly bill is usually only around \$69. However, they received an Invoice and Final Notice from the City stating that they owed \$218.28 for Q2 2022. When she called Republic, they said there was an "adjustment" but could not give her a straight answer as to why that quarter's bill is so high.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

No

Garbage Invoice Dates (i.e. January 1- March 31)

April 1 - June 30

Billing period for Delinquent Garbage Bill Assessment Quarter 2 (April - June)
Time of LH 9:00 AM

Susan Anderson July 25, 2022 at 12:01

Internal note

Call from: +1 (203) 233-0008
 Call to: +1 (651) 413-6624
 Time of call: July 25, 2022 at 5:01:31 PM
 Answered by: Susan Anderson

Susan Anderson July 25, 2022 at 12:19

Internal note

Inbound call from +1 (203) 233-0008

Call Details

Call from: +1 (203) 233-0008
Call to: +1 (651) 413-6624
Time of call: 2022-07-25 17:01:31 UTC
Location: Waterbury, Connecticut, United States
Answered by: Susan Anderson
Length of phone call: 17 minutes, 31 seconds

Susan Anderson July 25, 2022 at 12:34

Internal note

Janice Maki located at 1933 Berkeley Ave, Saint Paul, Minnesota, 55105 contacted the City RE: - Assessment Inquiry. PO, who lives in Connecticut, says her quarterly bill is usually only around \$69. She received an Invoice and Final Notice from the City stating she owed \$218.28 for Q2 2022. She told staff the original bill for Q2 was for \$189.81, however, three late fees were added at \$9.49 each which brought the total to \$218.28. When she called Republic, they said there was an "adjustment" but could not give her a straight answer as to why that quarter's bill is so high. Please provide explanation to City so we can respond to the PO.

Additionally, PO requests the hauler send her bills to her Connecticut address:
Janice Maki
31 Fairgrounds Road
Woodbury, CT 06798

Susan Anderson July 25, 2022 at 13:15

Internal note

Correction: the name of the street is spelled incorrectly above, please change to:
31 Fairgroinds Road
Woodbury, CT 06798

Clare Pillsbury August 16, 2022 at 10:33

Internal note

Outbound call to +1 (203) 233-0008

Call Details
Call from: +1 (651) 413-6624
Call to: +1 (203) 233-0008
Time of call: 2022-08-16 15:30:51 UTC
Called by: Clare Pillsbury
Length of phone call: 2 minutes, 38 seconds

Clare Pillsbury August 16, 2022 at 10:35

Internal note

Staff left voicemail with property owner to inform them of their recommendation. Hauler records show that the original invoice of \$189.81 consisted of the service fee of \$69.81 plus the yard waste annual fee of \$120.00. Because the invoice was not paid during the service period, there was a total of \$29.47 in late fees added to the invoice which brought the total amount assessed to \$218.28. Therefore staff recommends approving the assessment.

Janice Maki August 18, 2022 at 21:07

I will return Clare's VM to me tomorrow, Friday.
Jan

Sarah Haas August 23, 2022 at 10:11

Internal note

Clare, Can you remove the late fee as they were not properly noticed. I've called the resident.

Clare Pillsbury August 25, 2022 at 13:34

Internal note

[Sarah Haas](#) Will do! Did they know that we will have to do this via a legislative hearing?
