

Heading Home Ramsey

Presentation to St. Paul City Council

Today's Presenters

- Jaime Tincher, Chair, Heading Home Ramsey Continuum of Care
- Molly Jalma, Executive Director, The Listening House and Member At-Large HHR CoC
- MaryJo Schmidt, Planning Specialist, Ramsey County Housing Stability
- Ellen Watters, Heading Home Ramsey Consultant
- David Zaffrann, Heading Home Ramsey Continuum of Care Coordinator, Ramsey County Housing Stability
- Kahari Smith-Brewer, HART Team, City of St. Paul
- Chris Michels, Familiar Faces, City of St. Paul
- Jenn O'Rourke, Government Relations, Ramsey County

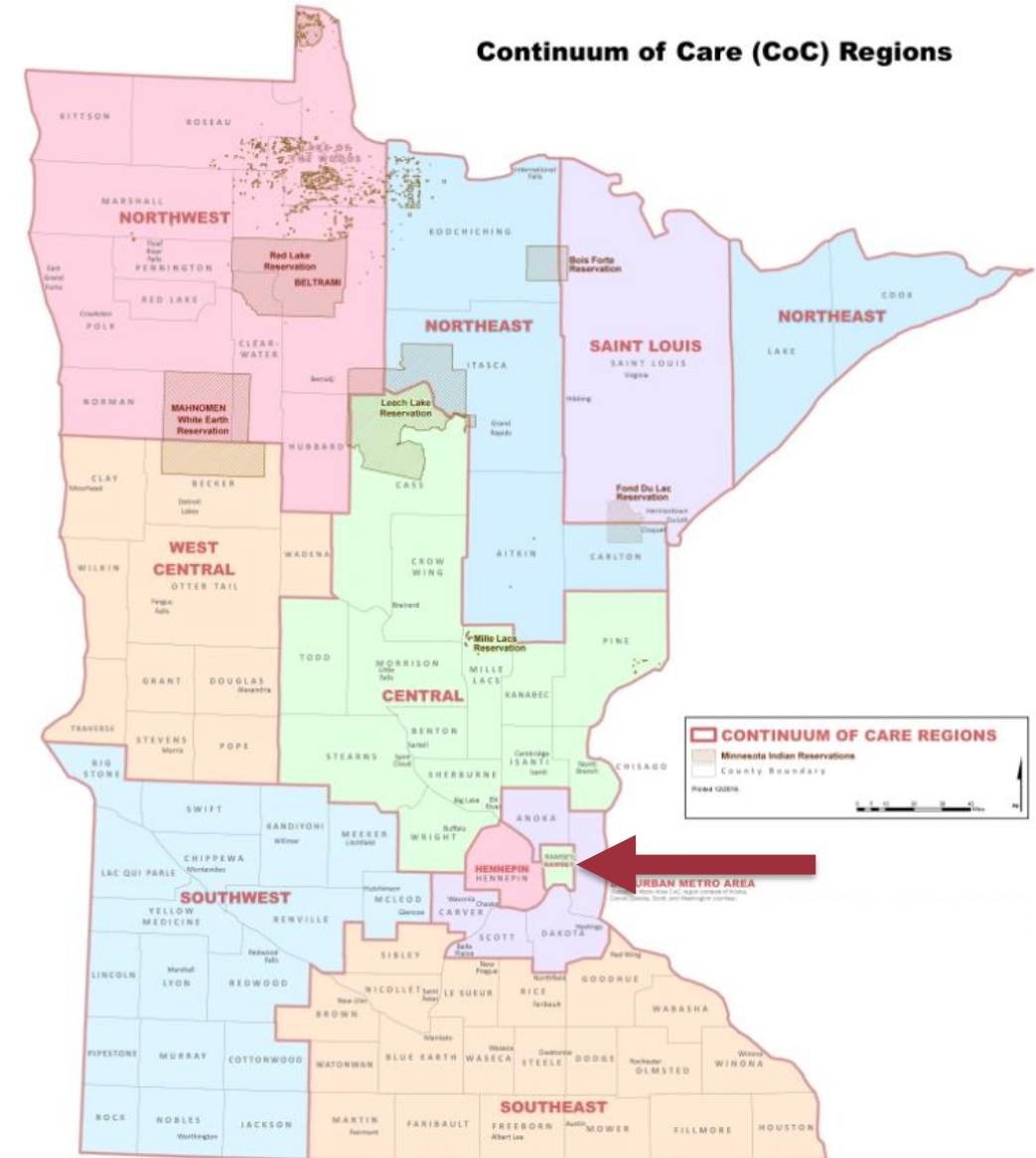
Minnesota Has 10 CoCs

The U.S. Dept. of Housing & Urban Development (HUD) CoC Program:

“...is designed to:

- **promote a community-wide commitment to the goal of ending homelessness;**
- provide funding for efforts...to quickly rehouse homeless individuals...while minimizing the trauma and dislocation caused by homelessness;
- promote access to and effective utilization of mainstream programs, and
- optimize self-sufficiency among those experiencing homelessness.”

(24 CFR part 578)



Heading Home Ramsey Continuum of Care (HHR CoC)

Vision:

We work together to create a community where homelessness is ***rare, brief, and non-recurring***, where we eliminate racial disparities, and everyone is housed.

Mission:

Prevent and end homelessness by delivering effective, people-centered, integrated responses that are racially equitable and driven by community voice, advocacy, and learning.



Heading Home Ramsey: A Community-Wide Collaborative

Full CoC (open to all)

- All can participate, meets twice per year
- Delegates responsibility to Governing Board through Charter and elected GB/SC members

Governing Board

- 21-25 members: 10 designated positions; remainder elected by full CoC
- Senior officials with decision-making authority
- Meets every other month

Executive Committee of Governing Board

Ranking Committee

Steering Committee

- 25 members: 12 appointed by GB; 13 elected from full CoC
- People with intimate knowledge of field, operations, and funding
- Meets monthly; establishes workgroups as needed

Executive Committee of Steering Comm

Work Groups

- Standing or ad hoc as established by Steering Committee to develop strategies into actionable workplans or explore options to solve particular concerns.
- At least one member of the Steering Committee must serve on each Work Group.
- The Chair will be a member of the Steering Committee or Governing Board.

Governing Board & Steering Committee Member Organizations

- Ramsey County
- City of St. Paul
- City of Maplewood
- Metropolitan HRA
- Metro Transit Police
- St. Paul Public Housing Authority
- St. Paul Public Schools
- 1 Day at a Time
- Ain Dah Yung Center
- Catholic Charities
- Emma Norton Services
- Faith City Church
- Guild, Inc.
- Interfaith Action
- Legal Aid
- The Listening House
- Lutheran Social Services
- M Health Fairview
- MN Assistance Council for Veterans
- MN One Stop for Communities
- MN Recovery Connection
- Model Cities
- Neighborhood House
- People, Inc.
- Radas Health
- Solid Ground
- St. Paul & Minnesota Foundation
- St. Paul Promise Neighborhood
- Ubuntu Care Services
- Union Gospel Mission
- Wilder
- Women's Advocates

Heading Home Ramsey: A Community-Wide Collaborative

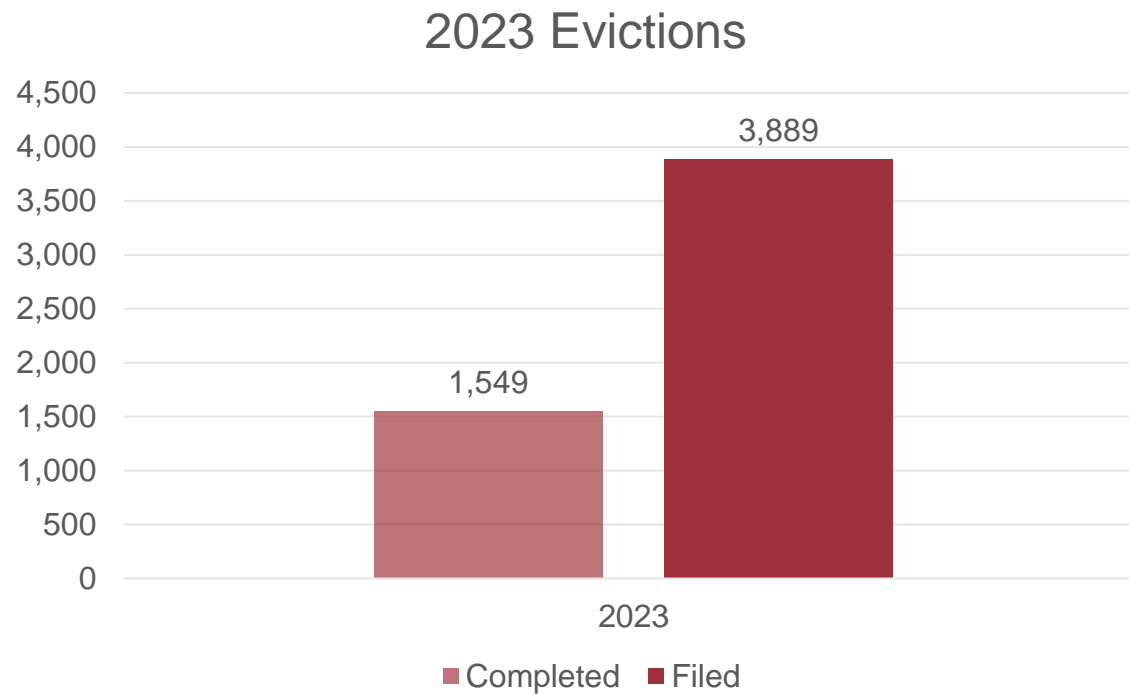
In a recent survey of our CoC membership:

- **20%** of those responding identified as a person with the lived experience of homelessness,
- **39%** identified as BIPOC,
- **23%** identified as a member of the LGBTQIA community, and
- **19%** identified as a person with a disability

Key Performance Indicators Driving Our Work

Eviction Prevention Needs in Ramsey County

A Growing Crisis:



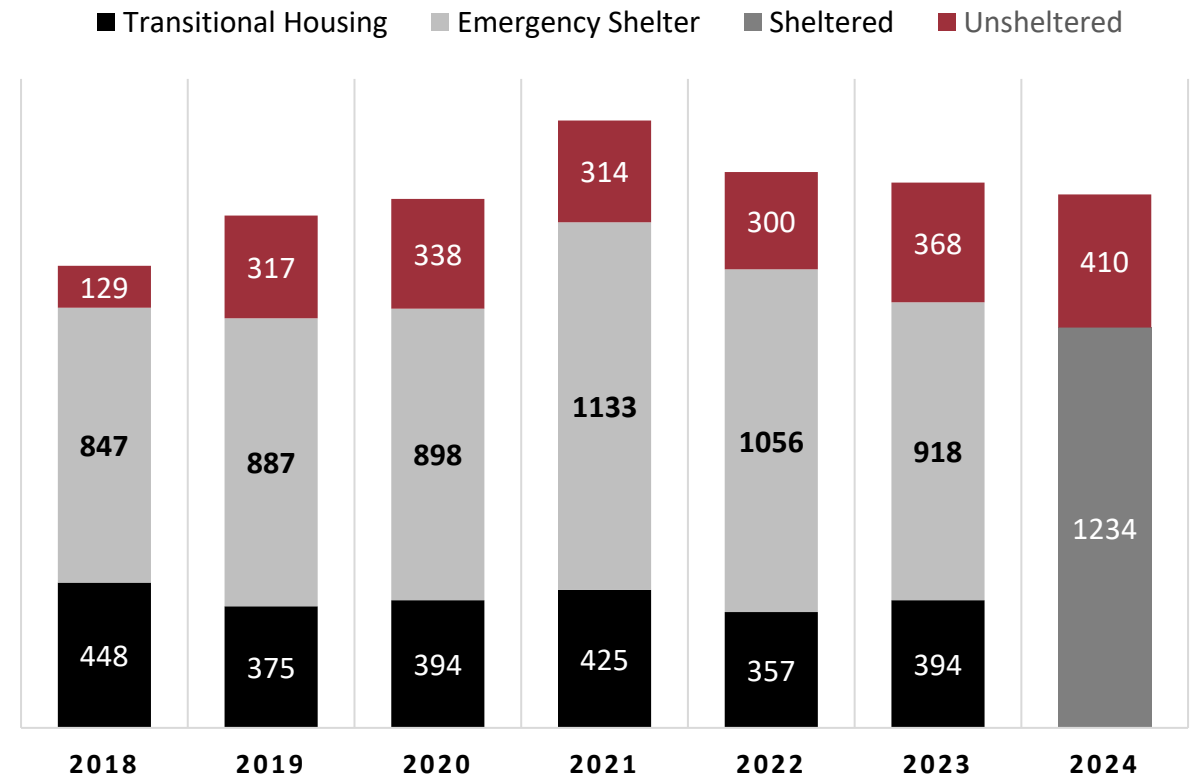
- In 2023, 5,172 Households sought prevention assistance
 - Of those, 860 Households were served
- **1 in 6** of those in needs of assistance are currently served
- Eviction filings are continuing to rise
 - **Average of \$3,700** needed to prevent an eviction
- Rental Assistance needs range between **\$3,500-\$6,700** on average

Sheltered & Unsheltered Homelessness in Ramsey County

A Growing Crisis:

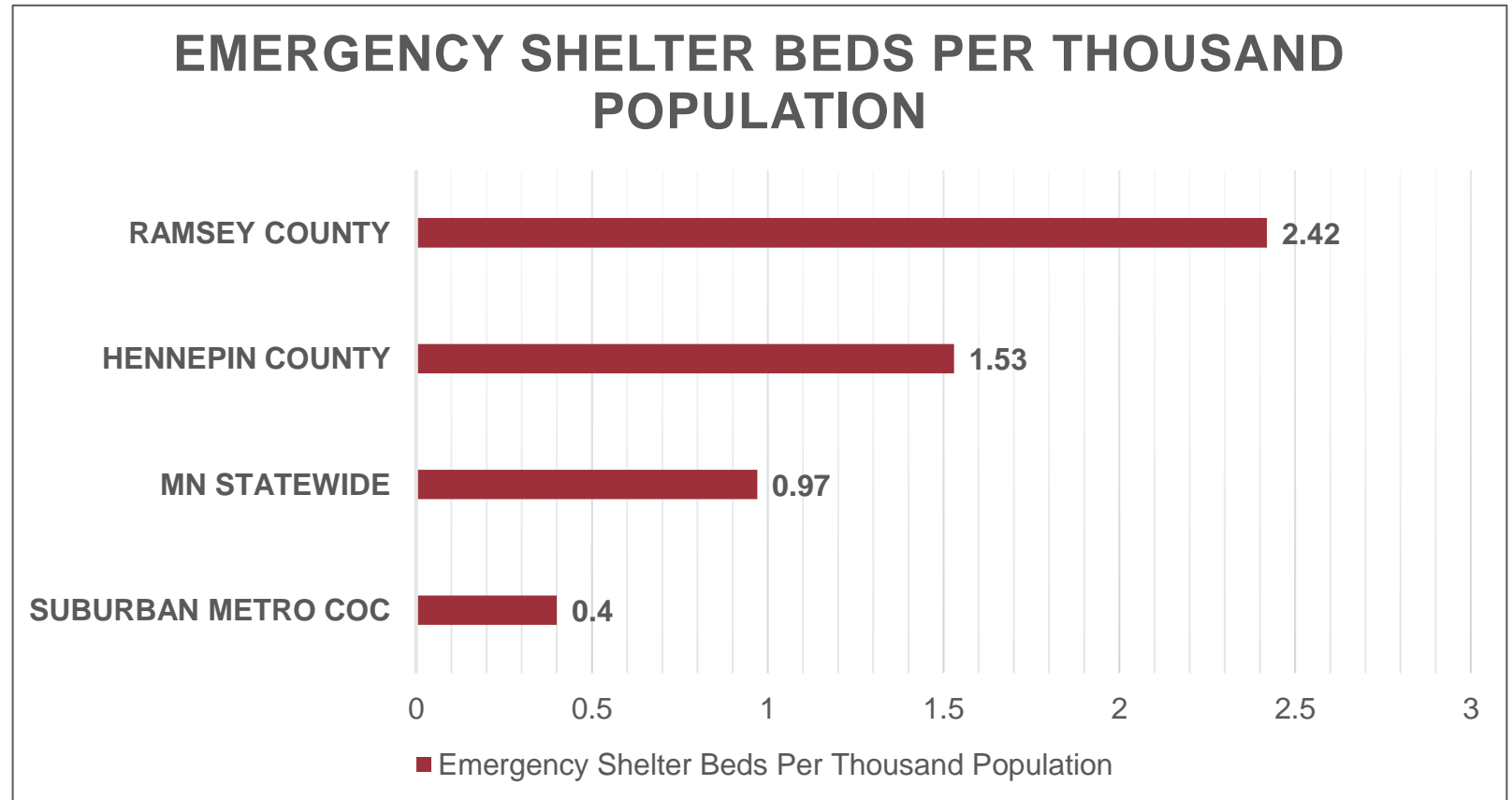
- Between 2018 and 2024, unsheltered homelessness **more than tripled**.
- The 2024 Point-in-Time count found our largest-ever number of **unsheltered individuals**.
- Throughout 2023, there were an average of **over 40 families** waiting for space in family shelter.
- County warming spaces regularly hosted more than **150 adults and youth every night** last winter.

TOTAL PEOPLE IN POINT-IN-TIME COUNT, 2018-2024



Shelters in Ramsey County Serve Regional Needs

- Ramsey County has just 9.5% of statewide population but has 24% of all state Emergency Shelter beds
- Ramsey County has the greatest density of Emergency Shelter in the metro area

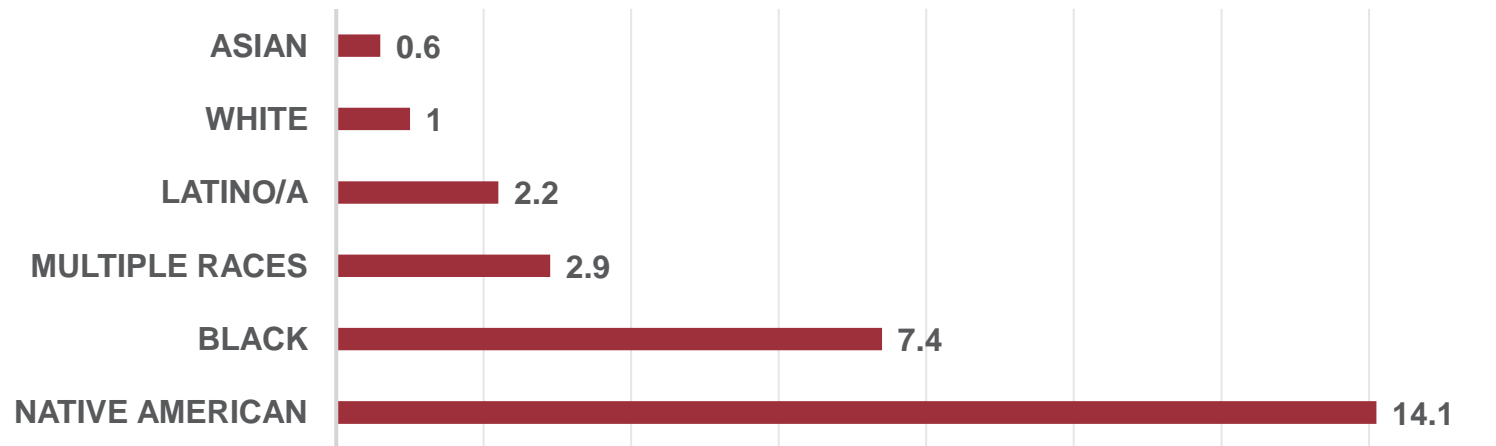


Racial Disparities in Homelessness in Ramsey County

Our county has significant racial disparities in homelessness:

- Black people are 7.4 times more likely to be homeless than white people
- Native American people are 14.1 times more likely to be homeless than white people

LIKELIHOOD OF BEING HOMELESS COMPARED TO WHITE PEOPLE IN RAMSEY COUNTY



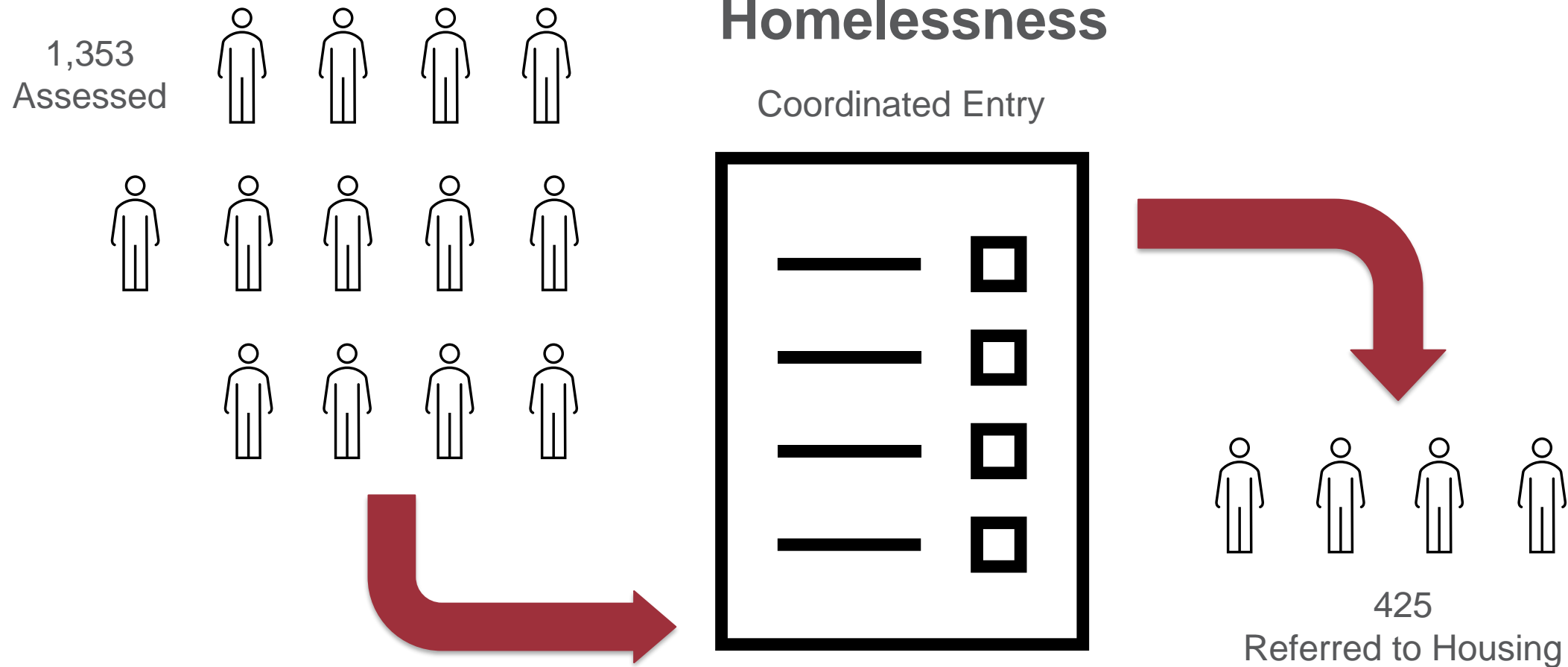
Our Affordable Housing Crisis & Coordinated Entry

Need for Affordable Housing & Permanent Supportive Housing Exceeds Supply:

- **Gap of over 18,000 housing units** for those at or below 30% Area Median Income (AMI) in Ramsey County in 2020.
- **Coordinated Entry (CE) Key Performance Indicators** as of August 26th, 2024:
 - An average of 112 households are assessed each month
 - 2,255 households on waiting list
 - Average wait time is 220 days



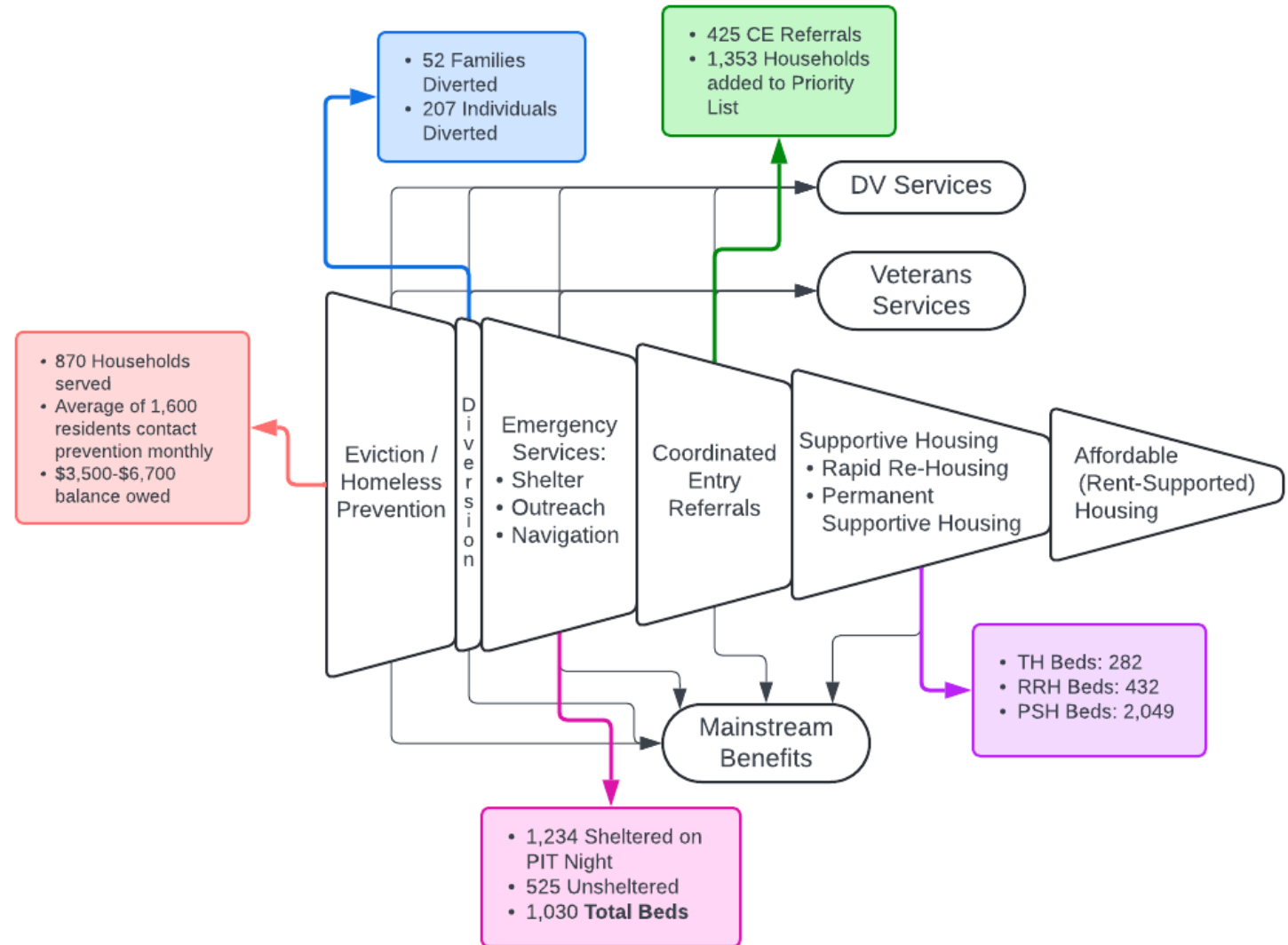
Heading Home Ramsey Strategic Planning: Stemming Flow **Into** and Increasing Flow **Out** of Homelessness



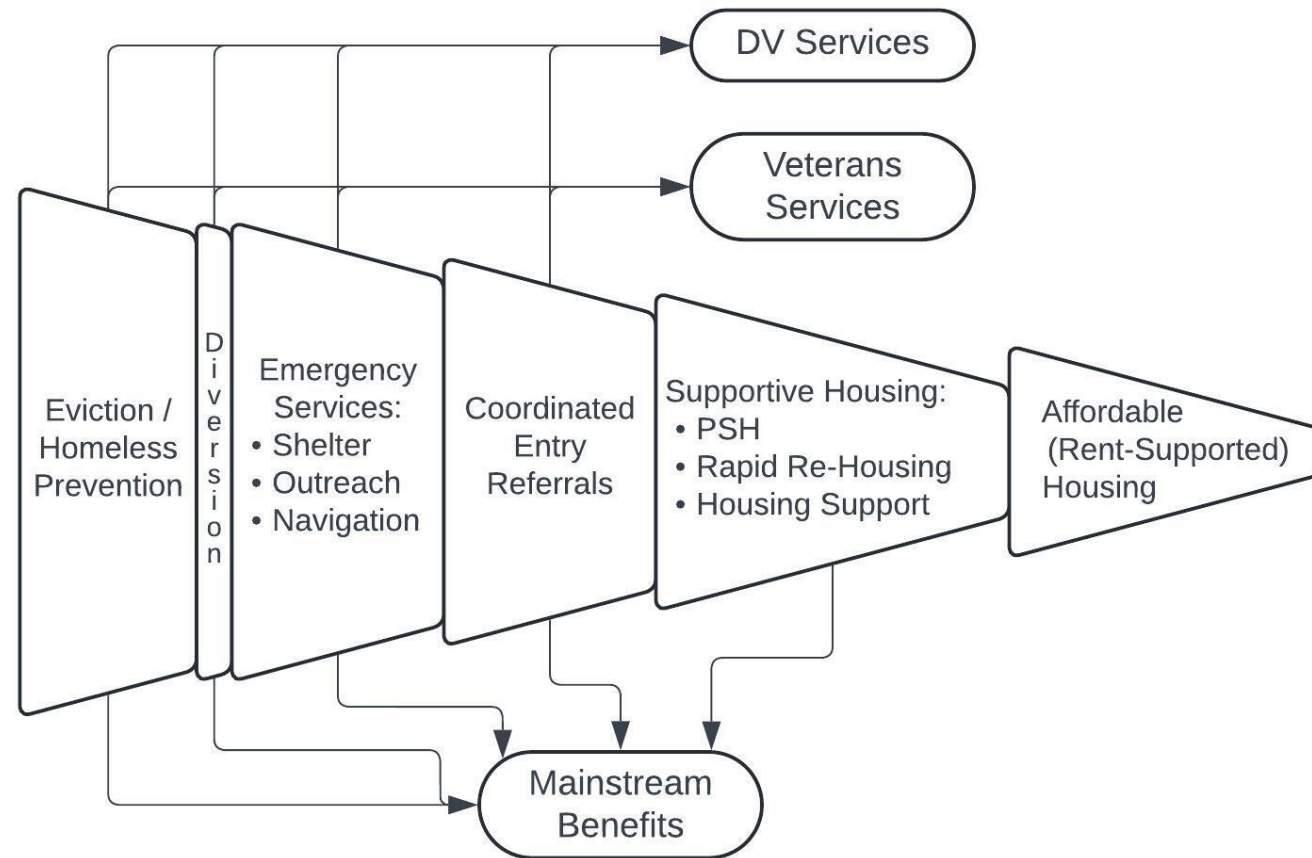
Heading Home Ramsey Strategic Planning: Stemming Flow **Into** and Increasing Flow **Out** of Homelessness



Heading Home Ramsey Strategic Planning: Stemming Flow Into and Increasing Flow Out of Homelessness



Heading Home Ramsey Strategic Planning: Stemming Flow **Into** and Increasing Flow **Out** of



Shelter Strategic Planning Charge

Develop a strategic plan to advance collective efforts to provide shelter and emergency services to meet the needs of people experiencing homelessness in Ramsey County

- Ensure providers have access to physical and programmatic resources
- Address gaps identified by the HHR Needs Assessment and other data
- Identify short, medium and long-term strategies

HART Team

Continuing Need for Response

The City created the Homeless Assistance Response Team (HART) to address an unprecedented rise in homeless encampments amid a regional crisis in affordable housing.

Since then, we've connected more than 80 individuals to affordable housing and aided countless others with resources, information, or referrals to the numerous partner agencies.



SAINT PAUL
MINNESOTA

Encampment Response

- The DSI Inspector regularly coordinates with private property owners to trespass and close encampments on private property.
- Re-occupied sites are posted with a 48-hour notice of re-closing. New sites are posted with a 72-hour notice.
- It is crucial to provide adequate notice to residents and to assess housing needs before occupants are required to relocate.



SAINT PAUL
MINNESOTA

Interdepartment Response & Coordination



St. Paul Police Department

Each week, officers join the HART to assist unsheltered individuals and participate in cleanings. This is crucial for building trust and rapport in the community.



Ramsey County Social Workers

Assists in the response to unsheltered communities in an array of situations to supportive resources.



CARES

Offers essential medical services for unsheltered individuals in encampments, providing assistance as needed. Supporting vulnerable populations by ensuring they receive the medical care they require.



Familiar Faces

Committed to supporting unsheltered individuals adjacent to the encampment work currently being done. Offering assistance to those that frequently cycle through the system.

Familiar Faces



Referring Partners

Familiar Faces will be individuals who are frequent utilizers of emergency response—

- Law enforcement (SPPD and Metro Transit)
- Saint Paul Fire and EMS
- City of Saint Paul Optimal Response Teams-HART, CARES, ONS (Office of Neighborhood Safety)
- Ramsey County COC Partners
- City of Saint Paul and Ramsey County Attorney's Office
- Hospital Emergency Rooms

Familiar Faces will be a sentinel population

Focus of the Familiar Faces Initiative

Familiar Faces will focus on systems mapping, design, and improvement work centered on creating a system of integrated care for complex health populations that are also experiencing homelessness. The Familiar Faces Initiative will consist of the following components.

- 1). An Intensive Care Management Team
- 2). A dedicated transitional/interim shelter space
- 3). System reform



Familiar Faces Timeline and Budget

Year One-2024 Infrastructure Build-Out and Design

- Evaluate homeless response, criminal justice, and health systems and identify gaps by creating case studies
- Build out job description series for intensive case management team
- Partner with Canopy Roots on the development of recommendations for the redesign of Optimal Response Teams within the City of Saint Paul
- Relationship build with City Departments and build support for Familiar Faces program
- Create and build out Apricot Data Base and Case Management Software
- Due Diligence associated with HOME-ARP funding and purchase of 268 Marshall
- Begin onboarding the Intensive Care Management team starting with Outreach

Year Two- 2025 Familiar Faces Implementation

- Close on the property located at 268 Marshall
- Construction and Rehab of 268 Marshall
- Complete onboarding Intensive Care Management team
- Begin staff training components developed by Canopy Roots
- Create Familiar Faces Advisory Board
- Finalize programmatic policies and procedures
- Release RFP for building/provider operator
- Open Familiar Faces Stabilization center fall of 2025

Budget

Department of Justice Grant- \$1.8 million

State of MN OEO Grant \$1,972,000

City of Saint Paul HOME-ARP Funding \$6 million



RESPONSE TO CRIME/CRISIS

CRIME AND VIOLENCE



EMERGENCY RESPONSE

Prevent and respond to incidents of violent, dangerous, and criminal activity in our city.

Examples:

- Police Officers
- Fire Fighters
- Paramedics

CRISIS AND CONCERN



CRISIS INTERVENTION

Interrupt cycles of crime and violence, and lighten the load for officers by engaging professionals as rapid responders to connect people in crisis to supportive resources.

Examples:

- Social Workers
- Community Public Health Workers
- Housing Counselors

PROACTIVE INVESTMENTS

RESIDENTS



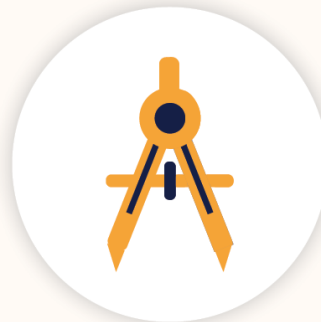
EVIDENCE-BASED CRIME REDUCTION

Data-drive investments to reduce high-potential residents' likelihood to become an offender or victim.

Examples:

- Grief Counseling
- Youth Jobs/Summer Programs
- Workforce Training
- Housing for Returning Residents

NEIGHBORHOODS



SAFETY BY DESIGN

Investment in Crime Prevention through Environmental Design (CPTED) in our highest-potential neighborhoods.

Examples:

- Lighting and Sight-Line Improvements
- Activation of Public Spaces
- Natural Access
- Cleaning and Maintenance



A Vision for the Future

The vision for Familiar Faces puts the client at the center of a care team that includes the flexibility to address the level of care and specific needs of the individual. The goal of this approach is to achieve the following outcomes:



Improved
health status



Improved
housing stability



Reduced avoidable
hospital emergency
department use



Reduced criminal
justice involvement

Heading Home Ramsey Funding

Federal & State CoC Project Funding Administered by HSD

2023 – 2024 Funding Cycle	
HUD CoC (one year)	\$ 6,943,405
HUD ESG (one year)	\$ 685,887
FHPAP (Fast Track – 9 mos; 10/1/23 – 6/30/24)	\$ 3,525,100
Homework Starts With Home (½ of 2-yr cycle)	\$ 222,350
TOTAL	\$ 11,712,427

- Over \$11 million (97%) is granted to service providers for programmatic purposes
- \$335,000 (3%) in Administrative funds support planning staff (contracted partners also get a share of Administrative funds)
- Program spending periods vary; this is snapshot of current 1-year cycle

Additional State Funds Resulting from HHR Legislation

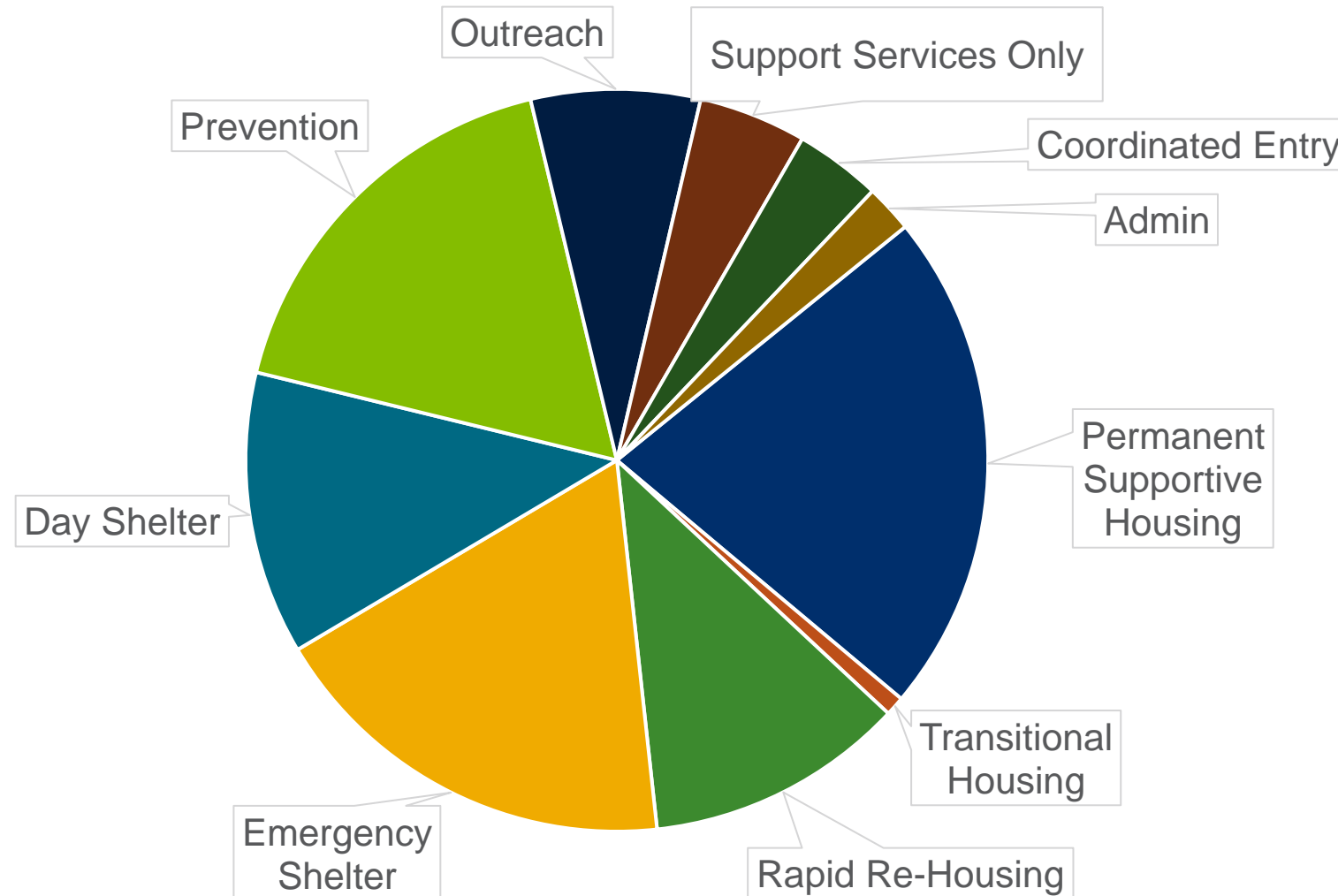
Department of Human Services
Office of Economic Opportunity
Direct Emergency Supports
– direct grants to providers

\$11,432,000 allocated for use in
7/1/23 – 6/30/25 biennium

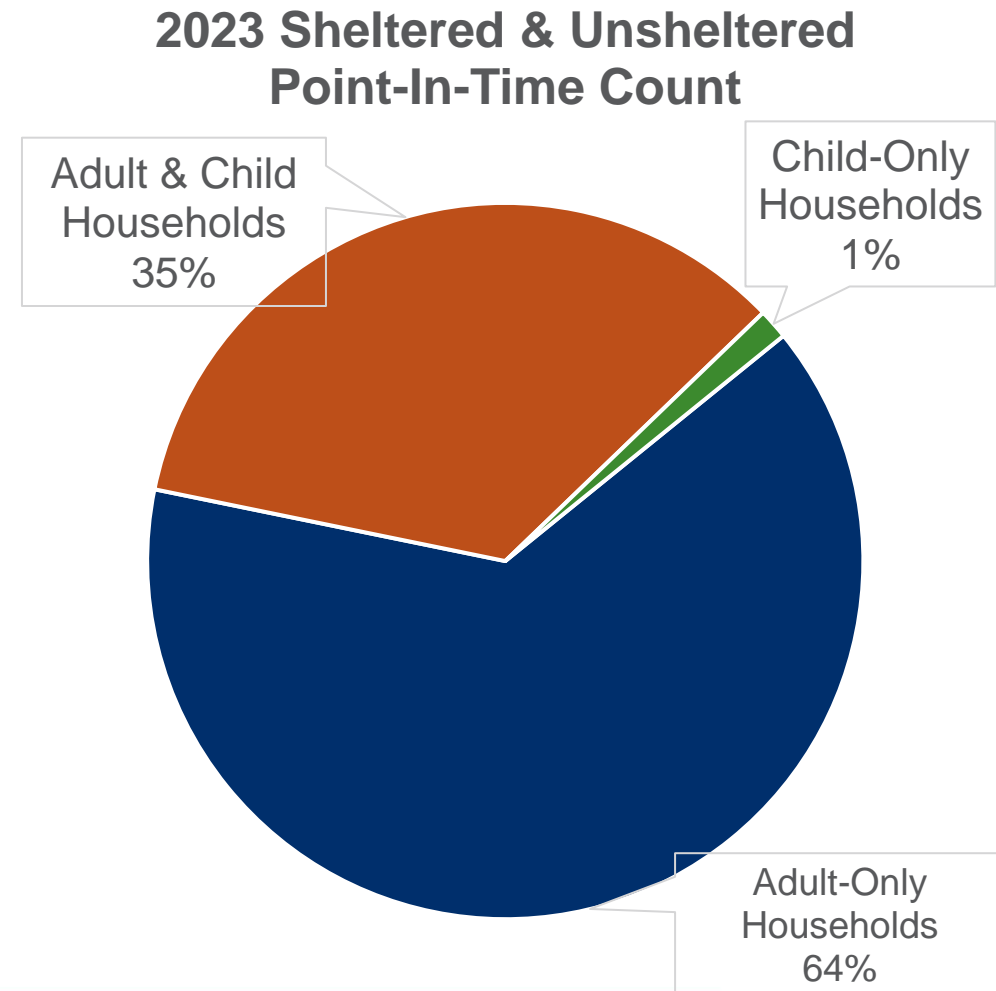
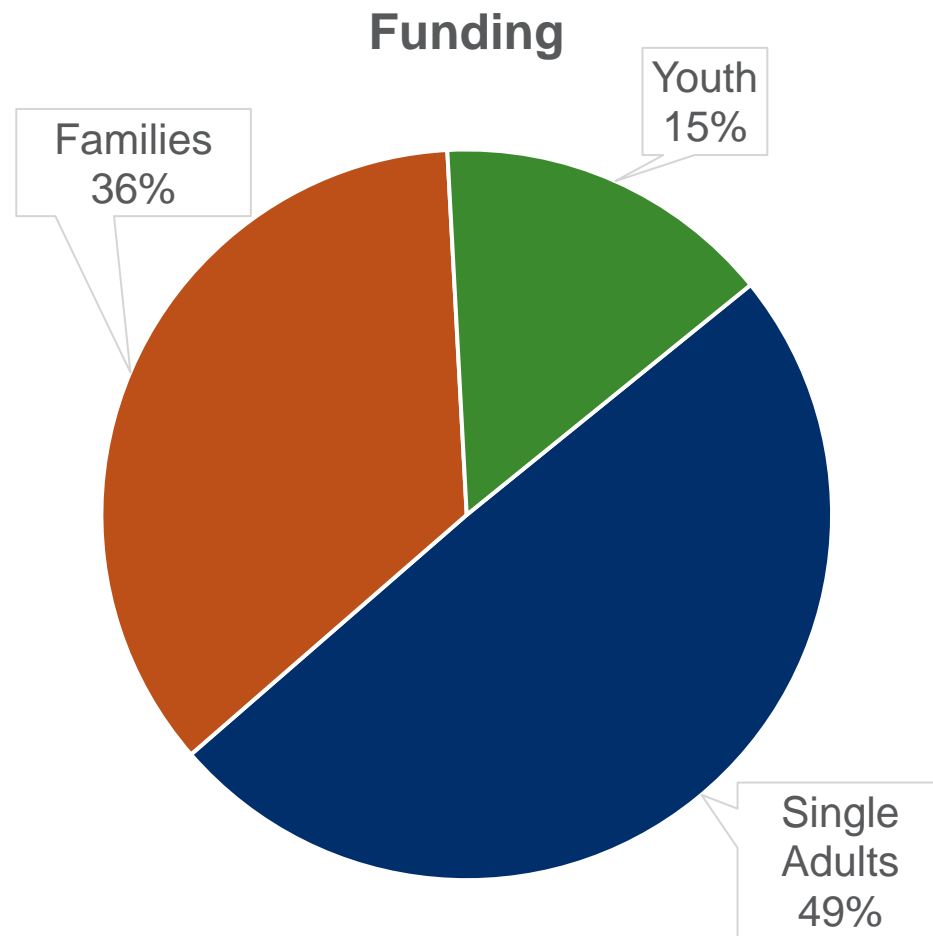
~\$5,716,000 / year x 2 years

Catholic Charities	Focus Forward adult shelter SPOC adult day shelter	\$2,286,000
Ramsey County	Winter warming spaces Single Point of Entry & Diversion	\$2,248,000
City of St. Paul	Familiar Faces program	\$1,972,000
Interfaith Action	Project Home family shelter	\$1,734,000
MN One Stop	Lighthouse Way shelter	\$1,498,000
Radias Health	Outreach	\$689,000
Face to Face	Safe Zone youth day shelter	\$512,000
Listening House	Adult day shelter	\$493,000

Where HHR Funding Goes by Project Type



Where HHR Funding Goes by Population



State Legislative Strategy 2025

- HHR voted on 9/19/24 directing staff to pursue a coalition approach with Hennepin, service providers.
 - Address additional funding gaps faced by providers, despite increases in current biennium and supplemental increases in upcoming biennium
 - Address fiscal cliffs faced by counties due to end of federal pandemic relief funding
 - Build capacity in Greater Minnesota to access long-term funding streams (e.g., Medical Assistance, Housing with Supports, case management, etc)
- All funding in bill would be for five years. Bill would not authorize perpetual funding.
- Bill is designed to reflect true statewide impact
- State Capitol Environment: Budget year, possible political changes, committee structure.