

Pillsbury, Clare (CI-StPaul)

From: grevering.sph@gmail.com
Sent: Thursday, July 2, 2020 3:03 PM
To: Swanson, Christopher (CI-StPaul); Pillsbury, Clare (CI-StPaul)
Subject: FW: 750 BAYARD AVE - (Q1 2020) Assessment Error/Complaint Inquiry

Follow Up Flag: Follow up
Flag Status: Completed

Think Before You Click: This email originated outside our organization.

Clare,
Please see update from Kim.

Greg Revering

Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Kim Shannon <Kim.Shannon@advanceddisposal.com>
Sent: Thursday, July 2, 2020 2:13 PM
To: grevering.sph@gmail.com; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>
Subject: RE: 750 BAYARD AVE - (Q1 2020) Assessment Error/Complaint Inquiry

Below is a screen shot of his every other week pickup. There is not 1 miss pickup in 2020 that was reported. If there was a miss or a drivers note it would show up in activity. There has been no contact with the resident because there have been no issues reported up until now.

Size	Service Type	WO No.	Lift Charge	Reference	Scheduled Date	Day of the Wee
0.20 YD	RESIDENTIAL	0	0.00		06/23/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		06/09/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		05/26/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		05/12/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		04/28/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		04/14/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		03/31/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		03/17/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		03/03/20	Tuesday
0.20 YD	RESIDENTIAL	0	0.00		02/18/20	Tuesday

Thank you

Kim Shannon | Operations Support/Administrative Assistant



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T: 651-768-5270 | F: 651-487-8552 | E: kim.shannon@AdvancedDisposal.com
Connect with us: AdvancedDisposal.com [Facebook](#) [YouTube](#)

From: grevering.sph@gmail.com [<mailto:grevering.sph@gmail.com>]
Sent: Thursday, July 2, 2020 10:14 AM
To: Kim Shannon <Kim.Shannon@advanceddisposal.com>; Julie Miron <Julie.Miron@advanceddisposal.com>
Cc: Jim Smith <Jim.Smith@advanceddisposal.com>; Tim Williams <Tim.Williams@advanceddisposal.com>
Subject: FW: 750 BAYARD AVE - (Q1 2020) Assessment Error/Complaint Inquiry

Kim,
Please see request below.

Greg Revering
Chief Manager
St. Paul Haulers LLC.
grevering.sph@gmail.com

763-295-2054

From: Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Sent: Thursday, July 2, 2020 10:09 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: RE: 750 BAYARD AVE - (Q1 2020) Assessment Error/Complaint Inquiry

Good morning,

Has there been any updates on this property? If not, I will need the information by Monday July 6 at 12:00 PM as the legislative hearing for this property is coming up next week.

Thank you!

Clare Pillsbury
Management Assistant I
Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102
P: 651-266-8862
F: 651-266-6222
Clare.Pillsbury@ci.stpaul.mn.us



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From: Pillsbury, Clare (CI-StPaul)
Sent: Wednesday, June 24, 2020 10:43 AM
To: grevering.sph@gmail.com
Cc: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Subject: 750 BAYARD AVE - (Q1 2020) Assessment Error/Complaint Inquiry

Please forward to Advanced Disposal:

Property Address & PID: 750 BAYARD AVE (PID: 112823430081)
Property Owner: JAMES PIERCE
Phone Number or Email: 651-334-5686
Pending Assessment Amount: \$2.88
Quarter Pending Assessment is For: Garbage Service Late Fee 1 month, Small Every Other Week Cart Service, January to March 2020

Summary of Issue: Property owner stated that there were several missed pickups during Q1 2020 due to issues with the garbage cart being too close to the garbage. When they complained the CSR stated that they would remove the late fee. Please provide all missed pick up dates from Q1 2020 – Q2 2020 as well as all records of contact with the property owner during that time period. If there was a missed pick up, please provide the reason why the garbage was not removed on that day.

Thank you!



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Clare Pillsbury

Management Assistant I

Saint Paul Public Works
800 City Hall Annex, 25 West 4th Street
Saint Paul, MN 55102

P: 651-266-8862

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