



**Sarah Haas**

Friday 16:19

To

Consortium

Hi Greg,

We've received an Inquiry for 723 6TH ST E ST PAUL MN 55106. Please forward to Waste Management for their input.

**Caller Name:** Baldermar Balderrama

**Property Address:** 723 6TH ST E ST PAUL MN 55106

**Phone:** +16123883673

**Email:**

**Hauler:** Waste Management

**Date of Missed Collection (if applicable):**

**Did the Customer Contact the Hauler before the City?** No

**Ticket Comments:** Hello Sarah. I found the UDRF that the property owner submitted in Zendesk on 1/22/2022 and we forwarded to Waste Management. Can you ask Mary why the UDRF was never applied to the account? We need to request that WM reimburse the property owner for service from February - June 2022 and credit the account for Q1 2023. I can remove the assessments for Q3 and Q4 2022.

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Sarah Haas

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

garbage@ci.stpaul.mn.us

<https://www.stpaul.gov/garbage>



**Consortium**

Monday 08:43

To

Sarah Haas

Please see request from WM.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

I absolutely cannot find any URDF paperwork for this resident – can you please send me a copy of what you have.

Thanks

Mary Patch

Mary,

Please see billing question.

**Recycling is a good thing. Please recycle any printed emails.**



**Consortium**

Monday 08:45

To

Sarah Haas

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

[grevering.sph@gmail.com](mailto:grevering.sph@gmail.com)

763-295-2054

Why was I told this on Friday and now I get what you have listed below ?If indeed you do have a copy of the URDF form – please send it to me - because I can't find that I ever got it.Also he couldn't pick up the phone and say "hey I'm still getting billed for two units – when I have one that is vacant" until now!!

**Caller Name:** Baldermar Balderrama  
**Property Address:** 723 6TH ST E ST PAUL MN 55106  
**Phone:** +16123883673  
**Email:**

**Hauler:** Waste Management

**Date of Missed Collection (if applicable):**

**Did the Customer Contact the Hauler before the City?** No

**Ticket Comments:** Please forward to WM: Property owner would like to replace their current cart with a 35-gal EOW cart. Please contact the property owner to schedule this replacement. Property owner called about garbage billing. They stated that the property had been vacant for a while but they were still being billed for garbage service. Staff asked if they had submitted a temporary service hold or vacancy request and the property owner said they had not. Since someone was going to be living at the property in May, it was determined that was not enough time to still submit a temporary service hold for the property. Staff did state the property owner could reduce their service level in order to reduce costs and the property owner requested that their current cart be replaced with a 35-gal EOW cart. Outbound call to +1 (612) 388-3673 Voicemail from +1 (612) 388-3673

Mary,

Please see billing question.



**Sarah Haas**

Yesterday 15:28

To

Consortium

I resent.

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Sarah Haas

City of Saint Paul

Department of Public Works - Garbage

651-266-6101

[garbage@ci.stpaul.mn.us](mailto:garbage@ci.stpaul.mn.us)

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