

#9251 210 Avon St N - Q1 2022 Assessment Inquiry

Submitted June 20, 2022, 19:14 **Received via** Web Form **Requester** Jordan Beissel <jordan.beissel@gmail.com>

Status On-hold **Priority** Normal **Group** PW - Garbage **Assignee** Clare Pillsbury

Assessment No. 220105 **Property ID Number** 022823120275 **Latitude/Longitude** -93.133,44.94769

Location 210 Avon St N, Saint Paul, Minnesota, 55104 **Garbage Hauler** Republic Services

Have you contacted your hauler about this garbage bill before?

Yes

Staff Comments

There are currently two accounts open for the property, one for each residential dwelling unit. Hauler records show that the property owner did make a payment of \$96.15 on 11/8/2021 that was applied to the Quarter 1 2022 invoice of \$163.76 for the unit at 210 Avon. This left a balance of \$67.61 plus late fees of \$10.14 (\$77.75). Hauler records also show that the property owner also made a payment of \$73.47 on 11/5/2021 that was applied to the Quarter 1 2022 invoice of \$162.73 for the unit at 206 Avon. This left a balance of \$73.47 plus late fees of \$13.38. In total, this would be \$180.39 which is the total assessed amount. The property owner did change the billing address online. However, the hauler failed to update their records. Therefore staff recommends removing the late fees of \$23.52 and reducing the assessment to \$156.87.

Billing year for Delinquent Garbage Bill Assessment 2022 **Date of CP (MM/DD/YYYY)** 8/17/2022

Total amount due for Delinquent Garbage Bill Assessment 180.39 **Legislative Hearing Required** Yes

Other Telephone 16513728020 **Date of LH (MM/DD/YYYY)** 7/7/2022

Stated Reason for Appeal (if given)

The bill was paid months ago directly with Republic and a 0 balance shows up on my account. The fact that it was paid late was due to Republic's failure to send the bill to my billing address rather than the service address.

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

Garbage Invoice Dates (i.e. January 1- March 31)

January 1 - March 31

Billing period for Delinquent Garbage Bill Assessment Quarter 1 (January - March) **Time of LH** 9:00 AM

Jordan Beissel June 20, 2022, 19:14

The delinquency was due to Republic's failure to send the bill to my billing address rather than the service address. I have attached the April Bill showing the paid Jan-March bill in question.

Clare Pillsbury June 21, 2022, 13:58

Thank you for contacting the City of St Paul Garbage Program Jordan. I will submit your inquiry to Republic Services for more information. I should respond back in 3-5 days. Please let me know if you have any additional questions or concerns.

Best,

Clare Pillsbury
Clare Pillsbury
City of Saint Paul
Department of Public Works - Garbage
651-266-6101
garbage@ci.stpaul.mn.us
<https://www.stpaul.gov/garbage>

Clare Pillsbury June 24, 2022, 11:25

Hello Jordan,

I was able to hear back from Republic Services. Here is their reply regarding billing and payment history for the account:

210 Avon:

Q1 2022:

- *Billing: \$163.76 - \$96.15 (payment) + \$10.14 = \$77.75*
- *Size: 90gal*
- *Payment: \$96.15 – 11/8/2021*
- *Contact: Nothing*

206 Avon:

Q1 2022:

- *Billing: \$162.73 – \$73.47(payment) + \$13.38 (late fee) = \$102.64*
- *Size: 90gal*
- *Payment: \$73.47 on 11/5/2021*
- *Contact: Nothing*

Customer changed the address online, not sure why it was never added with the billing address. The total for the 2 locations is \$180.39 certified.

Based on this breakdown, it appears as though you did make payments on both accounts that were applied to the Q1 2022 (Jan - March) invoice. However, they were insufficient to cover the total invoice. Since the hauler did admit to not updating the billing address, I am going to remove the late fees from the assessed amount. This would reduce the total assessment from \$180.39 to **\$156.87**. This removal will require a legislative hearing on July 7. If you agree with the recommendation, you do not have to attend but are welcome to. **Just let us know by the end of next week.**

Thank you.

Clare Pillsbury

Clare Pillsbury
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