

#1694631 570 Selby Ave #3 - Q3 2025 Legislative Hearing - Incorrect Cart Count

Submitted	Received via	Requester			
March 6, 2026 at 10:21 AM	Mail	John Renwick <jrenwick3@gmail.com>			

CCs
Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On-hold	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Property ID Number	Billing period for Delinquent Garbage Bill Assessment		
-93.12423,44.94639	570 Selby Ave, St. Paul, Minnesota, 55102	012823220163	Quarter 3 (July - September)		

Billing year for Delinquent Garbage Bill Assessment	Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH
2025	75.25	260130	9:00 am

Stated Reason for Appeal (if given)	Date of LH (MM/DD/YYYY)	Rescheduled LH Date:
PO did not have a cart but was billed for service	03/19/2026	04/09/2026

Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
Yes

Have you contacted the Saint Paul Garbage Team about this garbage bill before?
Yes

Garbage Invoice Dates (i.e. January 1- March 31)
July 1, 2025 - September 30, 2025

Staff Comments
Staff confirmed PO did not have active service with previous hauler. However, the PO was billed for service starting April 2025, and PO reported he did not have a cart. Staff removed Q2 bill and stated the Q3 bill would be removed but there was an error and the Quarter 3 bill was not removed. PO is currently set up with an every other week cart.

Date of CP (MM/DD/YYYY)	Legislative Hearing Required	Rescheduled LH Time:	Do you need an interpreter?	Project Number	Service Level
04/15/2026	Yes	9:00 am	No	CG25Q3B1	35 gallons (every other week)

Total time spent (sec)	Time spent last update (sec)	Hauler
959	302	FCC Environmental

Jillian Barden March 6, 2026 at 10:21 AM

Hi Lindsay

I just wanted to give you a heads up that both of these Q3 adjustments will be coming through as legislative hearings.

Let me know if you have any questions

Jillian

From: Jillian Barden
Sent: Tuesday, January 13, 2026 9:10 AM
To: Lindsay Butterfield <Lindsay.Butterfield@ci.stpaul.mn.us>
Subject: RE: Q3 2025 Adjustments

Hey Lindsay

I finally had a chance to listen to the call for Roblyn (It was 25 minutes long, plus she called in multiple times and emailed. It was messy). Can you please remove the charge for Q3? Lydia wrote the Original note of removing the 171.66, so I assumed she got that number out of the eProperties site. When you mentioned it was already at 58.47, I thought it must have been adjusted already. The charge really does need to be set to \$0, along with Q4. I will send over the Q4 adjustment in a bit, with a couple others so it can be adjusted before sending bills.

I think the confusion is because when you questioned the amount on Nov 6, that was right when the Q3 bills hit and he had literally hundreds of calls coming in. There are no carts at 1878 Roblyn

As for Selby, it needs to be changed to a \$0 bill as well, there was an issue with the cart delivery and the PO thought he could Opt Out.

012823220163	570 Selby Ave Unit 3	75.25	\$ -	\$ 75.25	Incorrect Cart Count	1428002	PO does not have
332923340040	1878 ROBLYN AVE	58.47	\$ -	\$ 58.47	UDRF Request not Applied	1362458	PO charged for EC
							Placed now - LK

Thank you!

Jill

From: Lindsay Butterfield <Lindsay.Butterfield@ci.stpaul.mn.us>
Sent: Tuesday, December 2, 2025 10:36 AM
To: Jillian Barden <Jillian.Barden@ci.stpaul.mn.us>
Subject: RE: Q3 2025 Adjustments

01282322016		\$	\$	\$		
3	570 Selby Ave Unit 3	82.69	-	82.69	Incorrect Cart Count	1428002 PO does not have a cart and

LOGIS has \$75.25 for q3 not removed

Hey I attached the email below about 1878 Roblyn, I don't think an adjustment was supposed to be made? And 570 Selby has a different amount

I had a PO email and ask why her bill still has not been adjusted. It was included in this spreadsheet sent on Oct 14. I checked the spreadsheet and there are a couple of others that have not been adjusted as well. Can you please adjust these ones below, when you have a chance and spot check the rest? One address included below is from the Nov 6 spreadsheet that was also not adjusted.

		\$	\$	\$		
072822120011	127 Isabel St W	550.12	275.06	275.06	Incorrect Cart Count	1429197 bill is for 96(4) but
	670 SUMMIT AVE CONDO	\$	\$	\$		
022823410274	670-1	175.43	58.47	116.96	Incorrect Cart Count	1288392 Each unit is billed
		\$	\$	\$		
012823220163	570 Selby Ave Unit 3	82.69	-	82.69	Incorrect Cart Count	1428002 PO does not have
		\$	\$	\$		PO charged for EC
332923340040	1878 ROBLYN AVE	171.66	-	171.66	UDRF Request not Applied	1362458 Placed now - LK

From: Lindsay Butterfield
Sent: Thursday, November 6, 2025 1:05 PM
To: Jillian Barden <Jillian.Barden@ci.stpaul.mn.us>
Cc: Lydia Kopf <Lydia.Kopf@ci.stpaul.mn.us>
Subject: RE: Q3 2025 Adjustments

No problem, ya we run a report and close out anything that owes \$1 or less

From: Jillian Barden <Jillian.Barden@ci.stpaul.mn.us>
Sent: Thursday, November 6, 2025 12:18 PM
To: Lindsay Butterfield <Lindsay.Butterfield@ci.stpaul.mn.us>
Cc: Lydia Kopf <Lydia.Kopf@ci.stpaul.mn.us>
Subject: RE: Q3 2025 Adjustments

Hey Lindsay

Good to know, I wasn't totally sure how that process works to remove small amounts.

As for Roblyn, it looks like we corrected the billing file and sent the correct amount on the Q3 file. The 171.66 was the estimated amount. Please disregard correction

Thanks

Jillian

From: Lindsay Butterfield <Lindsay.Butterfield@ci.stpaul.mn.us>
Sent: Thursday, November 6, 2025 9:33 AM
To: Jillian Barden <Jillian.Barden@ci.stpaul.mn.us>
Cc: Lydia Kopf <Lydia.Kopf@ci.stpaul.mn.us>
Subject: RE: Q3 2025 Adjustments

33292334004		\$	\$	\$		
0	1878 ROBLYN AVE	171.66	-	171.66	UDRF Request not Applied	1362458 PO charged for EOW-6
						now - LK
LOGIS has \$58.47 please let me know what to remove, no changes have been made yet						
03282312009		\$	\$	\$		
2	1254 Dayton Ave	0.01	-	0.01	City Courtesy	1459297 PO underpaid bill by 0

Just so your aware we automatically close these for anything underpaid by \$1 or less so an adjustment is not needed

From: Jillian Barden <Jillian.Barden@ci.stpaul.mn.us>
Sent: Thursday, November 6, 2025 8:13 AM
To: Lindsay Butterfield <Lindsay.Butterfield@ci.stpaul.mn.us>
Cc: Lydia Kopf <Lydia.Kopf@ci.stpaul.mn.us>
Subject: Q3 2025 Adjustments

Hey Lindsay

Here is the latest round of assessment adjustment. Let me know if you have any questions

Thanks,

Jillian Barden (she/her)
Management Assistant I
Public Works
25 W. 4th St. Floor 800
Saint Paul, MN 55102
P: 651-266-6101

Jillian.Barden@ci.stpaul.mn.us
www.StPaul.gov



Jillian Barden March 12, 2026 at 4:23 PM

Hi John

I am following up on a few accounts and notice your bill was not adjusted due to a processing error. In order to get this adjusted now, I have to take it to a legislative hearing on March 19. You do not need to attend, but I also cannot promise or guarantee anything. However, I do have enough information here to recommend removal.

I am entering in a file for you right now

Let me know if you have questions

Thank you,

Jillian

City of Saint Paul
Public Works - Solid Waste & Recycling
stpaul.gov/garbageandrecycling

651-266-6101 | garbage@ci.stpaul.mn.us