

From: [Zimny, Joanna \(CI-StPaul\)](#)
To: [Zimny, Joanna \(CI-StPaul\)](#)
Subject: FW: Follow up on Legislative hearing 346 Fuller St/410 Virginia Street
Date: Friday, November 8, 2019 1:20:00 PM
Attachments: [image001.png](#)

From: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Sent: Friday, November 8, 2019 1:14 PM
To: Tetra Constantino <tetraconstant@yahoo.com>
Cc: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>; Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: RE: Follow up on Legislative hearing 346 Fuller St/410 Virginia Street

Hi Tetra,

The City Council Public hearing for this assessment will be 11/13/2019.

Have a wonderful weekend!

Chris

From: Tetra Constantino [<mailto:tetraconstant@yahoo.com>]
Sent: Thursday, November 7, 2019 8:24 PM
To: Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us>
Cc: Vang, Mai (CI-StPaul) <mai.vang@ci.stpaul.mn.us>; Moermond, Marcia (CI-StPaul) <marcia.moermond@ci.stpaul.mn.us>; Zimny, Joanna (CI-StPaul) <joanna.zimny@ci.stpaul.mn.us>; Pillsbury, Clare (CI-StPaul) <Clare.Pillsbury@ci.stpaul.mn.us>
Subject: Re: Follow up on Legislative hearing 346 Fuller St/410 Virginia Street

Think Before You Click: This email originated **outside** our organization.

Hello Chris,

I want to make clear my intention to resolve this amicably and fairly. I was expecting a call on Tuesday, November 6th to come back to testify and you have not notified me of options regarding that. This is very important and I'd like this issue resolved.

I dispute these notes. These notes can be changed at anytime. They gave me a confirmation number which I gave to you and I am not satisfied with your investigation. They neither addressed the facts nor did your commission. They have given me a confirmation number and haven't provided any proof they have picked up any garbage. I have a commercial trash contract at that location and I have provided evidence of that. I gave you sworn testimony and I request them to appear before the commission to give their sworn testimony. I am a resident of St. Paul and according to your commission you had the wrong address on file for me and have not corrected that either.

They have not picked up any garbage and have done no work! The proof is in the photographs, my sworn testimony and the proof of payment to advanced disposal, a member of the trash consortium! Advanced disposal accepted payment and completed the work.

I should not be double billed. I would like to escalate this matter to the city council and to the courts if necessary.

Thank you

On Nov 7, 2019, at 5:08 PM, Swanson, Christopher (CI-StPaul) <Christopher.Swanson@ci.stpaul.mn.us> wrote:

Hi Tetra,

I hope you are doing well. Here is what I was able to find for your property at 346 Fuller St/410 Virginia Street after

discussing with Republic (RS).

RS has a record of you calling in on 01/25/19 stated that you were using another company for service, that this was a COMMERCIAL property, and that you stated there were 5 units at the property. That call is reflected in the resident contact note included below in this email.

```
11/01/19 Company 923 SERVICE RECORDING ALL B10DS031 B1GDS031
Customer 69545 00001 TETRA CONSTANTINO 651 210-0599 Origin C
          410 VIRGINIA ST
          SAINT PAUL, MN 55103-3309
  Serv# CL0 Code: Description CR-Date Time PTY Subject
  57608 Y CSCO CS - COLLECTION 1 25 19 17:01 N Billing-Invoice/Payment Q
Original Service Code ADRS Recorded: CALICSH
Service Text Tetra Constantino 651.210.0599 owns a 5plex apartments has a
              nother company for services as a COMM cannot close acct cust
              omer disputes all charges
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As included in RS's note, the CSR did NOT close the account and told you that they would not close the account. RS does not have a record of cancelling the service or carts at this property, and maintain that RS has been providing garbage collection services to this property.

Based on these factors we are approving the assessment for 346 Fuller. Moving forward, I have sent a note to Advanced Disposal to have them pull the dumpster at your property. You and your tenants should use the City of St. Paul carts for garbage.

If you have any questions or comments please do not hesitate to send me an email or give me a call.

Thanks

Chris